

**Connecticut Balance of State (BOS) CoC  
2019 Approved Renewal Evaluation Standards - 5/18/2018**

| Evaluation Criteria   | 2019 Benchmark / Standard  |
|---|--|
| <b>PERFORMANCE</b>  |  |
| <b>Efficient Use of Resources</b>   |  |
| Spending on last year's HUD grant <sup>1</sup>  | Projects over \$2M must spend at least 95% & leave less than \$75K unspent.<br>Projects under \$100K must spend at least 90%.<br>All other projects must spend at least 95% & leave less than \$50K unspent. |
| <b>Eligibility</b>  |  |
| At least one Adult Participant per household with previous residence that indicates qualified literal homelessness <sup>2</sup>                       | <b>100%</b>  |
| PSH Only: At least one participant per household has a disability <sup>2</sup>  | <b>100%</b>  |
| <b>Participant Income/Resources</b>   |  |
| Non-Youth Programs only: Percentage of adult participants who increased EARNED INCOME from entry to exit/follow-up (leavers and stayers) <sup>3</sup> | 25% PSH<br>25% RRH<br>40% TH   |
| Youth Programs only: Percentage of adult participants who increased EARNED INCOME from entry to exit/follow-up (leavers and stayers) <sup>3</sup>     | <b>20%</b>   |
| Percentage of adult participants who increased OTHER INCOME (NON-EARNED) from entry to exit/follow-up (leavers and stayers) <sup>3</sup>              | 35% PSH<br>35% RRH<br>45% TH   |
| All adult participants with NON-CASH benefits excluding health insurance (leavers and stayers) <sup>3 &amp; 6</sup>                                   | <b>95%</b>   |
| All participants with Health Insurance (leavers and stayers) <sup>6</sup>   | <b>95%</b>   |
| <b>Length of Stay (LOS)</b>   |  |
| TH Only (Non-DV): LOS for participants is 1 year or less  | <b>85%</b>   |
| TH Only (DV Projects): LOS is 2 years or less   | <b>75%</b>   |
| RRH Only: LOS for participants is 6 months or less (from date housed)   | <b>50%</b>   |

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|---|---------------------------------|
| <b>Housing Stability</b>  |                                 |
| PSH Only: Percentage of participants who remain in PSH or exited to permanent housing <sup>4</sup>  | 95%                             |
| RRH and TH Only: Percentage of leavers who exited to Permanent Housing <sup>4</sup>   | 90%                             |
| Percentage of leavers who exited to homeless shelter, DV shelter, streets or unknown <sup>4</sup>   | Less than or equal to 10%       |
| <b>CONSUMER SURVEYS</b>   |                                 |
| Consumer Surveys - Response Rate  | 35%                             |
| Consumer Surveys - Results  | 50 Points                       |
| <b>COMPLIANCE</b>   |                                 |
| Percentage of participants accepted into the program from the by-name list between October 1, 2017 and September 30, 2018 (excludes DV projects)                | 100%                            |
| A Lateness Penalty: 10 points deducted for each document submitted late including Paper Consumer Surveys, Project Data Form, Agency Data Form, and/or Paper APR | All Documents submitted on time |
| <b>CORRECTIVE ACTION (CA) THRESHOLD CRITERIA</b>  |                                 |
| Occupancy based on quarterly unit utilization (excludes new projects)   | 90%                             |

<sup>1</sup> Excludes new projects and SROs.

<sup>2</sup> Low percentage of programs fulfilling eligibility requirements or have bad data in HMIS regarding disabilities.

<sup>3</sup> Excludes participants who are not yet required to have an annual assessment.

<sup>4</sup> Excludes deceased participants or programs with only 1 exit with a bad outcome. When a person exits a DV project to a shelter for safety purposes, agencies should report this as a "transfer" rather than an "exit to shelter" for the purposes of this evaluation.

<sup>5</sup> Excludes DV programs

<sup>6</sup> Excludes participants who are ineligible for benefits

**NEW STANDARDS: BASELINE DATA TO BE COLLECTED FOR PURPOSES OF SETTING BENCHMARK FOR 2020 - NOT SCORED**

|   |   |
|---|---|
| HMIS Universal Data Elements: Error rate of less than 5% for a minimum of 13 of 16 tracked data elements <sup>5</sup> | Less than or equal to 5% for 13 data elements |
| Cost per household served for all projects and cost per PH exit for TH and RRH  | To Be Determined                              |