CT Outreach Training

## Date: Tuesday, March 19, 2019

**Location:** Community Resource Team, 555 Windsor Street, Hartford, CT (Lumsden Room)

**Time:** 9:30 a.m. to 4:30p.m.

**Training objectives:**

**National Context**

* National trends and best practices for homeless outreach and coordination of homeless services
* National policies that are driving changes to how communities are evaluated on outreach performance and how performance impacts funding for homeless programs
* Understanding HUD Systems Performance Measures and CT outcomes related to outreach

**Engagement & Housing Focused Services**

* Using assertive, low-barrier, culturally competent and trauma-informed engagement strategies
* Helping clients to build motivation for change
* Effectively engaging clients who are reluctant to engage and/or accept housing
* Effectively supporting clients as they transition from outreach services to housing
* Effective strategies to engage, shelter and house different populations:
	+ people living in encampments
	+ clients who do not want to leave their pets
	+ youth/young adults
	+ families
	+ people with psychiatric symptoms
	+ people with medical needs
	+ people who are actively using substances
* Providing effective services when housing is not immediately available

**Other Program Design & Practice Issues**

* Understanding PATH monitoring requirements
* Developing a CAN-wide outreach plan
* Using technology and other strategies to track and share client encounters and location patterns
* Defining and measuring success and using outcome data to support continuous quality improvement
* Conducting street outreach in a manner that supports client and staff safety
* Documenting services when working outside and/or with people who cannot tolerate long forms

**Target Audience:** Staff from PATH projects, LMHA Homeless Outreach Teams, and other outreach projects, including direct service and supervisory staff.

**Advance registration is required. To register please use this link:**

*There will be a one-hour lunch break. Trainees are responsible for their own lunch.*