

Connecticut Balance of State (BOS) CoC
2020 Renewal Evaluation Standards and Scoring - Adopted 6/21/2019
For all criteria, performance below the lowest indicated benchmark will receive zero points.

Evaluation Criteria	2020 Standard	2020 Points	2nd 2020 Standard	2020 Points	3rd 2020 Standard	2020 Points
PERFORMANCE						
Efficient Use of Resources						
Spending on last year's HUD grant ¹	Same	10	Projects over \$2M must spend at least 95% & leave less than \$75K unspent. Projects under \$100K must spend at least 90%. All other projects must spend at least 95% & leave less than \$50K unspent.			
Eligibility						
At least one Adult Participant per household with previous residence that indicates qualified literal homelessness	100%	10				
PSH Only: At least one participant per household has a disability	100%	10				
Participant Income/Resources						
Non-Youth Programs only: Percentage of adult participants who increased EARNED INCOME from entry to exit/follow-up (leavers and stayers) ²	25% PSH 25% RRH 40% TH	5	20% PSH 20% RRH 30% TH	3	15% PSH 15% RRH 20% TH	1
Youth Programs only: Percentage of adult participants who increased EARNED INCOME from entry to exit/follow-up (leavers and stayers) ²	20% PSH 40% RRH 40% TH	5	15% PSH 30% RRH 30% TH	3	10% PSH 20% RRH 20% TH	1
Percentage of adult participants who increased OTHER INCOME (NON-EARNED) from entry to exit ot f/u (leavers and stayers) ²	40% PSH 25% RRH 35% TH	10	30% PSH 15% RRH 25% TH	6	20% PSH 10% RRH 20% TH	3
All adult participants with NON-CASH benefits excluding health insurance (leavers and stayers) ^{2 & 3}	95%	10	85%	6	75%	1
All participants with Health Insurance (leavers & stayers) ^{2&3}	95%	10	85%	6	75%	3
Rapid Exit/Length of Stay (LOS)						
TH Only (Non-DV): LOS for participants is 1 year or less	90%	10	80%	6		
TH Only (DV Projects): LOS is 2 years or less	85%	10	75%	6		
Housing Stability						
PSH Only: Percentage of participants who remain in PSH or exited to permanent housing ⁴	95%	10	90-94%	6	85-89%	2
RRH and TH Only: Percentage of leavers who exited to permanent housing ⁴	95%	10	85%	6		
Percentage of leavers who exited to homeless shelter, DV shelter, streets or unknown ⁴	Less than or equal to 5%	10	6-10%	6		

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CONSUMER SURVEYS

Consumer Surveys - Response Rate	35%	5	25%	3		
Consumer Surveys - Results	50.0	5				

COMPLIANCE

Percentage of participants accepted into the program from the by-name list between October 1, 2018 and September 30, 2019 (excludes DV projects)	100%	5				
A Lateness Penalty: 10 points deducted for each document submitted late including Paper Consumer Surveys, Project Data Form, Agency Data Form, and/or Paper APR	Same	minus 10				

PERFORMANCE IMPROVEMENT (formerly CORRECTIVE ACTION) THRESHOLD CRITERIA

Occupancy based on quarterly unit utilization (excludes new projects)	90%	N/A				
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¹ Excludes new projects and SROs.
² Excludes participants who are not yet required to have an annual assessment.
³ Excludes participants who are ineligible for benefits
⁴ Excludes deceased participants or programs with only 1 exit with a bad outcome. When a person exits a DV project to a shelter for safety purposes, agencies should report this as a "transfer" rather than an "exit to shelter" for the purposes of this evaluation.

DATA TO BE COLLECTED FOR DESCRIPTIVE OR TRACKING PURPOSES OR SETTING BENCHMARK FOR 2021 - NOT SCORED

Evaluation Criteria	2020 Benchmark	Notes
HMIS Universal Data Elements: Error rate of less than 5% for a minimum of 13 of 16 tracked data elements	Same	Descriptive - result is average score for all programs. 15.4 data elements had error rate of <5%
PSH & RRH Only: Average length of time from matched to housed	85% housed within 30 days	Get Baseline for 2021 Evaluation
RRH Only: LOS from date housed is 6 months or less	50%	Descriptive
Cost per household served for all projects and cost per PH exit for TH and RRH	None	Descriptive