

Health Professional Outreach Sample IPV Telemedicine Script:

Member Organizations

*The Umbrella Center for
Domestic Violence Services*
Ansonia, CT

The Center for Family Justice
Bridgeport, CT

Women's Center
Danbury, CT

*Domestic Violence Program
United Services*
Dayville, CT

The Network
Enfield, CT

*Domestic Abuse Services
Greenwich YWCA*
Greenwich, CT

Interval House
Hartford, CT

*Chrysalis Domestic Violence
Services*
Meriden, CT

New Horizons
Middletown, CT

Prudence Crandall Center
New Britain, CT

*The Umbrella Center for
Domestic Violence Services*
New Haven, CT

Safe Futures
New London, CT

*Domestic Violence Crisis
Center*
Norwalk, CT

Women's Support Services
Sharon, CT

*Domestic Violence Crisis
Center*
Stamford, CT

Susan B. Anthony Project
Torrington, CT

Safe Haven
Waterbury, CT

*Domestic Violence Program
United Services*
Willimantic, CT

With increased isolation and stress due to the COVID-19 pandemic...

- We have started talking about intimate partner violence with all of our patients because it can have such a serious impact on your health.
- We want to let you know that Connecticut has a 24/7 IPV hotline, called Safe Connect.
- Safe Connect Advocates understand complicated relationships and all services are free, safe, confidential and voluntary.
- If you have anyone that might benefit from these resources please let them know that they can call **888.774.2900** or email and live chat at www.CTSafeConnect.org.

Helpful IPV Information for Health Professionals using Telemedicine:

1. Ask the patient if there is a time that would work best to call back to increase privacy.
2. Ask patients to take phone calls off speaker phone.
3. Patients do not have to say their name when they call, email or live chat with Safe Connect.
4. Disclosures are not the goal, but if they happen direct the patient to Safe Connect for safety planning.
5. Health Professionals who need resources or have questions can also speak with a certified IPV advocate at www.CTSafeConnect.org or 888-774-2900.
6. Please contact Ashley Starr Frechette, Director of Health Professional Outreach, with any questions. astarrfrechette@ctcadv.org