

CT Balance of State
(CT BOS)
Continuum of Care
(CoC)
Steering Committee
Meeting

August 21, 2020



Moment of Silence



Agenda

- Welcome
- Announcements
- Renewal Evaluation
- Update on Election of 4th Steering Committee Co-Chair
- Discussion on racial equity in BOS
- Steering Committee & COVID Meeting Schedule



Announcements

- 2020 HUD CoC Competition
- New Project RFP
- Consumer Involvement Updates
- CCEH





CCEH Updates

Estimated Unmet Demand for CAN and shelter services - Individuals

HMIS data for demand and supply among Individuals without children, comparing April - June 2020 to the same three-month period of 2019.

Data from CAN appointment outcomes and new Emergency Shelter enrolments.

CAN Transactions for Individuals	CAN Appointments Attended	Outcome: Diverted from shelter	Diversion rate	Outcome: Accepted (directly to Shelter)	Acceptance rate	Outcome: Waitlisted (for Shelter)	Waitlisted rate	Shelter enrollments (direct from appointment <u>or</u> from Waitlist)	Unmet shelter need estimate: Accepted + Waitlisted – Shelter enrollments
April to June 2019	2659	743	27.90%	409	15.40%	1255	47.20%	1199	465
April to June 2020	3587	1319	36.80%	259	7.20%	1730	48.20%	445	1544
Change	35%	78%	32%	-37%	-53%	38%	2%	-63%	232%

Estimated Unmet Demand for CAN and shelter services - Families

HMIS data for demand and supply among Families with minor children, comparing April - June 2020 to the same three-month period of 2019.

Data from CAN appointment outcomes and new ES enrolments.

CAN Transactions for Families	CAN Appointments Attended	Outcome: Diverted from shelter	Diversion rate	Outcome: Accepted (directly to Shelter)	Acceptance rate	Outcome: Waitlisted (for Shelter)	Waitlisted rate	Shelter enrollments (direct from appointment <u>or</u> from Waitlist)	Unmet shelter need estimate: Accepted + Waitlisted – Shelter enrollments
April to June 2019	1059	724	68.40%	72	6.80%	209	19.70%	155	126
April to June 2020	697	550	78.90%	30	4.30%	97	13.90%	59	68
Change	-34%	-24%	15%	-58%	-37%	-54%	-29%	-62%	-46%

Summary Analysis

- Increased demand among Individuals outpacing increased diversion. Gap between need and services has more than doubled (232%) since 12 months ago.
- Demand among families is down by nearly half overall, though unmet need during the pandemic may still be more serious for this group. More qualitative research is needed.
- More information is needed about the living situations for clients on the shelter waitlists, and outcomes for those who are waitlisted and never enter shelter.

2021 CT BOS Renewal Evaluation Criteria





Draft 2021 Renewal Evaluation Criteria w/YHDP

- Performance for YHDP RRH, TH, and Diversion/Rapid Exit to be analyzed but not scored in 2021.
- YHDP Youth Navigators not evaluated in 2021

2021 YHDP Proposed **Changes** to Criteria:

- At least one Adult Participant per household with previous residence that indicates qualified literal homelessness or **Category 2 for YHDP**
Div/RE only YHDP TH Only: LOS for participants is **60 days or less**
YHDP RRH Only: LOS for participants is **9 months or less**
- Exclusions: Consumer Surveys (Div/RE), BNL (DIV/RE & TH), Occupancy (DIV/RE)
- [2021 BOS Draft Criteria](#)

Greater New Haven CAN recommendations



RECOMMENDED

Criteria	BOS Original Proposed Benchmark Standard	GNH CAN Recommendation incorporated into Draft Criteria
PSH & RRH Only: Average length of time from matched to housed	85% housed within 30 days (Not Scored in 2020, now 5 points in 2021)	RRH 50% housed within 30 days



Greater New Haven CAN recommendations

Criteria	BOS Proposed Benchmark Standard	GNH CAN Recommendations
Non-Youth Programs only: Percentage of adult participants who have EARNED INCOME at exit/follow-up (leavers and stayers) (Tracked but not scored in 2019)	25% PSH 35% RRH 40% TH	During the current economic climate, as a result of COVID, this evaluation criteria should not be scored in 2021.
Youth Programs only: Percentage of adult participants who have NON-EARNED INCOME at exit/follow-up (leavers and stayers) (Tracked but not scored in 2019)	25% PSH 25% RRH 30% TH	During the current economic climate, as a result of COVID, this evaluation criteria should not be scored in 2021.
Percentage of adult participants who increased OTHER INCOME (NON-EARNED) from entry to exit/follow-up (leavers and stayers)	50% PSH (40% last year) 25% RRH 35% TH	40% for PSH remain the same and not be increased to 50% in 2021

Steering Committee Co-Chair Election

- Interested candidates should send brief bio and answers to the following questions:
 - Why are you interested in being a co-chair?
 - What skills and experience will you bring to the position?
- Send to ctboscoc@gmail.com no later than 9/10.
- Info on candidates will be sent out to Steering Committee in advance of the 9/18 meeting.
- Steering Committee will vote on 9/18



Discussion on racial equity in BOS



CT BOS Meeting Schedule Steering Committee & COVID-19 Office Hours



SC Meeting Schedule for 2020

(generally 3rd Friday of each month)

- September 18, 2020; 11-12
- October 16, 2020; 11-12
- November 20, 2020; time TBD
- December 18, 2020; time TBD

COVID-19 Office Hours

- September 11, 2020 – 12-1

Zoom Info for all upcoming meetings

Zoom Meeting:

<https://us02web.zoom.us/j/95644878479?pwd=Wm9hamJka2Z5V0xWVXlidFRCZHE1UT09>

Meeting ID: 956 4487 8479

Password: 414595

Call-in number: 646-876-9923

CT BOS Team (Housing Innovations)



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