

CT Balance of State  
(CT BOS)  
Continuum of Care  
(CoC)  
Steering Committee  
Meeting

March 19, 2021





Unmute and/or use chat.

# Agenda

- Welcome
- Announcements
- Reallocation for 2021 HUD CoC Competition
- Discussion on Possible Funding Discontinuation for 2 Renewals
- New Project Priorities 2021 - Vote
- Consumer Leadership Involvement Project (CLIP) Updates
- Youth Homeless Demonstration Project Written Standards
- Upcoming Steering Committee Meetings and COVID-19 Office Hours



# ANNOUCEMENTS!



# Webinar: Intro to CT BOS

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3/30/21 – 10:00-11:30

[Link for Meeting](#)

Meeting ID: 821 5277 0621

Passcode: 695417

646-876-9923



Basic orientation for people new to the CoC or to those who want a refresher on how the CoC works

# HUD Moving-on Webinar Series



Series of webinars providing the tools & resources to develop & implement Moving On strategies & programs, which help tenants who wish to move on from supportive housing

<https://www.hudexchange.info/news/moving-on-webinar-series/>

# Housekeeping Services in PSH

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- CoC Supportive Services budget line item:
  - May qualify under life skills training.
  - Must be framed as teaching household management skills.
- Eligible participants may be able to get some home care assistance through Medicaid.

# HUD Monitoring

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- Monitoring will begin soon with plans to be complete by June.
- Providers will be notified in the next several weeks and will be informed about which exhibits will be monitored.
- Contact the CT BOS team for assistance.



# BOS Renewal Evaluation Updates

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- Renewal Evaluation reports revised via change request process have been distributed.
- Grievances due no later than 3/31/21. Submit through Zengine: [Zengine Submission Instructions](#)
- Due to COVID, agencies with projects in Corrective Action can apply for new funds.





# CCEH Updates

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- Point-in-time Count of Persons Experiencing Homelessness
- System Performance Measures





# Funding Reallocation for 2021 HUD CoC Competition



# Reminders - Conflicts of Interest

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- A conflict of interest is a situation in which a person has competing commitments, obligations, duties or goals.
- Can result in real or perceived lack of independence or impartiality
- A conflict of interest occurs, for example, when a Steering Committee member, a member of his/her immediate family, or his/her business associate has an interest, financial or otherwise, in any program or agency that receives Continuum of Care funds.
- SC Members must avoid situations where their personal interests or relationships interfere with acting in good faith on behalf of the CT BOS CoC.



# Conflict of Interest Policy – Examples Relevant to Reallocation Decision

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If one of the following statements applies to you, a member of your immediate family (e.g., a parent, spouse, domestic partner, child, or sibling) or a business associate please recuse:

- Employed by an agency that is seeking or considering seeking new project funds in FY21 CoC Competition
- Employed by an organization that has an investment in such an agency (e.g., a government agency or intermediary organization that provides match, capital funding, or tax credit syndication)
- On the Board or provides consulting services to such an agency

You may have another reason to recuse not included in these examples.





# Reminder – CT BOS Conflicts of Interest Policy

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“All individuals and representatives of organizations who have, are seeking, or considering seeking funds under the endorsement of the CoC must adhere to the following:

- A. He or she shall disclose to the CoC any conflict or appearance of conflict which may or could be reasonably known to exist.
- B. Each CT BOS Steering Committee member is required at least annually to complete either 1) a written attestation of having no current conflicts of interest that would prevent him/her from making decisions about CoC project funding and ranking; or 2) a written disclosure of any such conflicts of interest.
- C. He or she shall not vote on any item that would create a conflict or appearance of conflict.
- D. He or she shall not participate in or influence discussions or resulting decisions concerning the award of a grant or other financial benefits to the organization that the member represents.
- E. He or she shall not lobby or seek information from any other member of the Continuum if such action would create a conflict or the appearance of a conflict.”





# Reminder - Results of January Vote Regarding Reallocation Process

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Steering Committee makes the decision WITHOUT knowing the projects affected.

Grantees have been notified that the SC is voting on discontinuing their funding.





1. Discuss 2 projects today.
2. Obtain any additional information as determined necessary by Steering Committee.
3. Vote in April on discontinuing funding from the current grant recipients.
4. April/May - Determine how to use the funding.

# Reallocation Policy - Criteria

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- Underperforming (e.g., in Corrective Action 2 years in a row)
- Not using resources efficiently (e.g., under spending, high costs, program vacancies)
- Using outdated program models
- Monitoring findings or other information indicate that a project is significantly out of compliance with HUD, state, or CT BOS requirements and that the responsible agency is unable or unwilling to make the necessary corrections.
- Projects also have the option to voluntarily reallocate to make better use of CoC resources.



# PROJECT #1: Overview

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- Northwest CAN
- Congregate PSH (CoC Operating) - funds likely could not be transferred to a different grantee and would need to be reallocated
- Fewer than 15 units
- 2020 Award of less than \$150K
- Applicable reallocation criteria:
  - Monitoring findings and other information indicate that project is significantly out of compliance with requirements and that the responsible agency is unable or unwilling to make the necessary corrections.
  - Project is using an outdated program model.
- FY20 Award ends Quarter 1 of Calendar Year 2022.



# PROJECT #1: Other Relevant Information (1)



Despite four submission opportunities, the project's follow up plan was insufficient to address significant monitoring findings, including:

- Ensuring that CoC Operating funds are not utilized on units supported by a federal rental assistance subsidy;
- Reducing admission documentation requirements to ensure project can maintain full occupancy;
- Removal of a lease clause which stipulates that failure to participate in services will result in the tenant having to vacate the unit;
- Clarifying for tenants that PSH is available for participants for as long as they choose; staff should explore participant interest in moving on and assist when such interest is present, and participants should not be obligated to move on;
- Providing tenants whose assistance is being terminated with notice regarding their right to appeal that decision.





## PROJECT #1: Other Relevant Information (2)

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- Evidence suggests housing coordination services are not person-centered or trauma-informed (insulting, derogatory comments made to and about tenants).
- CT BOS received multiple complaints from CAN/local partners, e.g., filling vacancies outside of the CAN process and practices inconsistent with Housing First.
- DMHAS already addressed related concerns by changing rental assistance administrators for another project.
- Project was in Corrective Action in 2019 and has improved score (86.1 in 2021).

# PROJECT #2

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- Northwest CAN
- PSH (Tenant-based Rental Assistance) - funds could possibly be transferred to a different grantee and may not need to be reallocated
- Fewer than 25 units
- 2020 Award of less than \$275K
- 2020 Award ends Quarter 4 of Calendar Year 2022
- Applicable reallocation criteria:
  - Project is using outdated program model



## PROJECT #2: Other Relevant Information

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- CT BOS received multiple complaints from CAN/local partners, e.g., filling vacancies outside of the CAN process and practices inconsistent with housing first.
- Evidence suggests housing coordination services are not person-centered or trauma-informed (insulting, derogatory comments made to and about tenants).
- DMHAS already addressed related concerns by changing rental assistance administrators for another project.
- One of two projects constituting the consolidated grant was in corrective action (CA) 2 years in a row. 2021 results will likely exceed CA threshold (79.7).

Do you have  
any  
Questions?





# Discussion/Vote of BOS New Project Priorities 2021



# Chairs' Proposal - New Project Priorities

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Assuming no changes from HUD - DV bonus not included and TBD:

- State has received substantial Rapid Rehousing (RRH) funding due to the pandemic.
- ***Proposal #1: Fund Permanent Supportive Housing (PSH). Allow new units and services for existing PSH that is inadequately funded.***
  - ***Indicate in RFP that the primary target pop is singles. Allow applicants to express intention to serve families.***
  - ***Allocate units among the highest scoring applications based on:***
    - ***total funding available***
    - ***determine type of households and the number of units per CAN based on By-Name List data***

# Chairs' Proposal - New Project Priorities (2)

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Assuming no changes from HUD:

- ***Proposal #2: Allow Joint TH/RRH submissions only for existing CoC TH projects to increase exit options, reduce the length of stay, and/or address inadequate budgets.***
- NOTE: CT BOS team anticipates that new project applications for the 2021 competition will be submitted in a new Zengine application portal.



# Youth Homeless Demonstration Project Updated CoC and CAN Policies

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Send feedback no later than 4/2/21 to  
[ctboscoc@gmail.com](mailto:ctboscoc@gmail.com)

Link to: Draft CT BOS Policies, revised, ; Proposed CT BOS YHDP CAN Policy Revision



# CONSUMER LEADERSHIP INVOLVEMENT PROJECT (CLIP)

MARCH 19, 2021

Project Team: Kiya Kennebrew, Monique Taylor and Anna Smith







# TODAY'S UPDATE

- Recruitment Strategy
- Steering Committee Member Engagement Process
- Equity Fellow
- Updated Timeline

# PROJECT PURPOSE AND OBJECTIVES

This project intends to increase the quantity and quality of meaningful engagement of persons with lived expertise (PWLE) in CT BoS



# RECRUITMENT STRATEGY

- Representative from each Coordinated Access Network (CAN)
- Representation will be inclusive of the diversity of PWLE including race, gender, age, sub populations, others?
- Ideally, PWLE should not be employed by agencies included in CT BOS but this should not exclude their participation

# LET'S TALK ABOUT IT

## Group Discussion



What does consumer representation currently look like in each CAN?

Are there current PWLE CAN members that you would recommend to participate in the CLIP initiative?

Does your CAN have a consumer compensation policy?

# STEERING COMMITTEE ENGAGEMENT

**Training of Steering Committee Members to begin in April 2021:**

Training Sessions will include the following topics:

- Race and Racism 101
- Conscious Conversations about Race
- Interrupting and Re-Directing Microaggressions
- Creating Intentional Space

# Phase 2

## Training and Orientation

Facilitate focus groups with PWLE and continuance of CT BOS Steering Committee focus groups

**Dec. 2020 – Jan. 2021**

Complete recruitment of Cohort of PWLE

**Apr. 2021**

Hire a CSH Fellow to co-lead the project

**Mar. 2021**

**Jan.–March 2021**

Develop and facilitate PWLE cohort recruitment process  
Provide project update to the CT BOS Steering Committee

**Apr.–May 2021**

Facilitate co-design with PWLE and BOS Steering Committee Ambassadors  
Conduct trainings with Steering Committee Members

# Questions

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## Steering Committee CAN reps:

- Share information & upcoming votes from Steering Committee meetings with CAN membership
- Encourage CAN members to sign up for CT BOS e-mails: [Click here to sign up for BOS e-mails](#)



# CT BOS Meeting Schedule Steering Committee & COVID-19 Office Hours



## SC Meeting Schedule for 2021

- April 16, 2021; 11-12
- May 21, 2021; 11-12
- June 18, 2021; 11-12
- July 16, 2021; 11-12:30  
(Semi-annual meeting)
- August 20, 2021; 11-12
- September 17, 2021; 11-12

## Zoom Info for all SC mtgs

- [Meeting link](#)
- Meeting ID: 956 4487 8479
- Password: 414595
- Call-in number: 646-876-9923

## BOS COVID Office Hours

- April 1, 2021; 11-12
- May 7, 2021; 11-12
- June 4, 2021; 11-12

# CT BOS Team (Housing Innovations)

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CT BOS CoC

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