

CT Balance of State
(CT BOS)
Continuum of Care
(CoC)
Steering Committee
Meeting

May 21, 2021





Unmute and/or use chat.

Agenda

- Welcome
- Announcements
- 2021 Renewal Evaluation
 - CoC Wide Project performance Results
 - Cost Effectiveness Key Findings
 - Consumer Survey Results
 - Project Scores
 - Corrective Action Threshold Discussion
- 2022 Renewal Evaluation Planning
- By-Laws Changes
- PIT Time-Sensitive Decision Report from Chairs
- HUD Equity Demo Data Presentation
- Upcoming Steering Committee Meetings and COVID-19 Office Hours



ANNOUCEMENTS!





Please write out your full name for your zoom screen name so that we can have it for meeting attendance. If you call in, please e-mail your name to Liz Isaacs at: lisaacs@housinginnovations.us

CT BOS New Project Request for Proposals (RFP)

- **Permanent Supportive Housing**
 - New Units
 - Additional services where there are inadequate services
- **Joint Transitional Housing/Rapid Rehousing**
 - Only for existing CoC funded TH projects

Apply via Zengine: [Zengine Instructions](#)
[New Project Instructions](#)

New Project Applications Due: 6/2/21



CT BOS Semi-Annual Meeting

6/18/21 from 11-12:30



CT BOS CoC Chairs' Election

6/18/21



CANs to submit CT BOS Steering Committee Member
Registration by 6/10/21

REPRESENTATION
MATTERS

2021 BOS Renewal Evaluation Results



2021 Renewal Evaluation Results - Highlights

- Spending on last year's grants
 - Programs spent 97% of grant funds
- Increase in non-earned income for PSH –
 - 56% of PSH participants (exceeded 45% standard)
- Participants with health-insurance in RRH –
 - 96% of RRH participants (exceeded 95% standard)
- Percentage of PSH participants who remain or move to permanent housing
 - 98% PSH participants (exceeded 95% standard)
- Percentage of leavers who exited to ES, streets or unknown –
 - 3% from all programs (exceeded 5% standard)



2021 Renewal Evaluation Results Opportunities for Improvement



- While 97% of BOS CoC funds were spent, only 68% of programs met the spending standard
- Increase in earned income for non-youth PSH programs – 9% (standard is 25%)
- All adult participants with non-cash benefits (excluding health insurance) – 90% (standard is 95%)

Cost Effectiveness



Cost Effectiveness Findings - PSH



Permanent Supportive Housing- 90 projects

CT BOS analyzed annual CoC service costs per household served and found:

- Annual service costs/household ranged from a low of \$0 to a high of \$14,731.
- Average annual service cost/household was \$3,761.
- Median annual service cost/household was \$2,891.



Cost Effectiveness Findings - RRH

Rapid Rehousing (excludes YHDP) – 14 projects

CT BOS analyzed annual CoC rental assistance and service costs per household exiting rapid rehousing to permanent housing and found:

- Annual costs/exit ranged from a low of \$3,597 to a high of \$38,912.
- Average annual cost/permanent housing exit was \$12,830.
- Median annual cost/permanent housing exit was \$8,892.
- Excludes projects with no CoC service funds.



Cost Effectiveness Findings - TH

Transitional Housing (excludes YHDP) – 4 projects

CT BOS analyzed annual CoC leasing, operating and service costs per household exiting transitional housing to permanent housing and found:

- Annual costs/exit to permanent housing ranged from a low of \$4,666 to a high of \$43,200.
- Average annual cost/exit to permanent housing was \$15,812.
- Median annual cost/exit to permanent housing was \$7,690.
- No CT BOS TH projects use rental assistance funds. 3 of 4 projects included neither CoC supportive services nor leasing funds.

Cost Effectiveness Findings - YHDP



Youth Homeless Demonstration Project – 4 projects

CT BOS analyzed annual CoC leasing, operating and service costs per household exiting transitional housing to permanent housing and found:

- Annual costs/exit to permanent housing ranged from a low of \$4,242 to a high of \$10,007.
- Average annual cost/exit to permanent housing was \$6,229.
- Median annual cost/exit to permanent housing was \$5,334.
- No YHDP TH projects use rental assistance funds. 2 of 4 projects included do not have CoC operating funds. 3 of 4 projects included do not have leasing funds.



Consumer Survey Findings – BOS Survey

Feedback received from CT BOS survey respondents was **overwhelmingly positive.**

- Results show service needs consistently met by CoC projects -71% reported always, 18% reported most of the time
- Improved quality of life – 73% reported greatly improved quality of life
- Results indicated participants felt respected by staff:
 - Cultural needs accommodated – 82% answered yes
 - Treated with dignity and respect – 85% answered yes
 - Personal information kept private – 91% answered yes

Consumer Survey Findings – DMHAS Survey

Feedback received from DMHAS respondents was **overwhelmingly positive**.

- Results show satisfaction with services:
 - I like the services that I receive here - 95% agreed or strongly agreed
 - If I had other choices, I would still get services from this agency - 94% either agreed or strongly agreed
- Results indicated services promoting independence:
 - I am better able to control my life because of the services I receive – 87%
 - I am better able to deal with crisis – 84%



Consumer Survey Findings – YHDP Survey

Feedback received from YHDP survey respondents was **overwhelmingly positive**.

- Results show satisfaction with services:
 - Service needs being met –
 - 86% answered all or most of the time.
 - Improvement of quality of life –
 - 73% answered it improved greatly.
- Results indicated participants felt respected by staff:
 - Cultural needs accommodated – 89% answered yes
 - Treated With dignity and respect – 86% answered yes
 - Personal information kept private – 93% answered yes



Consumer Survey Findings – Equity Analysis

- Overall both **CoC non-YHDP** & **YHDP** participants reported a **high degree of satisfaction across all domains, races and ethnicities analyzed.**
- Positive satisfaction responses ranged from 86% to 100%



Consumer Survey Findings – Equity Analysis (2)

Possible **dissatisfaction** around having the chance to give input into how the program is run:

- 67% of all non-YHDP participants reported that they had such an opportunity.
- Rate was lower for black (63%) and Hispanic/Latinx (63%) and respondents and those who identify with multiple races (62%).



Consumer Survey Findings – Equity Analysis (3)

People who **identify w/multiple races**, reported **less satisfaction** than other respondents on the following:

- having service needs met, being treated with dignity, self-determination, feeling safe in the program, and having the opportunity to provide input into the program.



Consumer Survey Findings – Equity Analysis (4)

People who identified as **Hispanic/Latinx** reported **less satisfaction** than other respondents on the following:

- o Non-YHDP: having service needs met, self-determination, and having the opportunity to provide input into the program.
- o YHDP: having service needs met

People who identified as **Black** reported **less satisfaction** than other respondents on the following:

- o Non-YHDP: having the opportunity to provide input into the program.



2021 Renewal Evaluation Project Scores



Scores will be distributed after
the Steering Committee Meeting

Overview of Project Evaluation Scores

- Number of Projects Scored: 112
- Number of Projects not Scored: 22
- Score Ranges
 - High: 100
 - Low: 22.2
 - Median: 86.3
 - Average: 83.7



CT BOS 2021 Corrective Action Threshold



- Proposal: Any project with a score below 70 would be in corrective action.
- Nine projects would be in corrective action for 2021.
- Agencies in corrective action must submit a corrective action plan.
- This year, corrective action does not impact agencies ability to apply for new funds.

CT BOS 2022 Renewal Evaluation Planning Process for Establishing Criteria

- Present 2022 Renewal Evaluation Criteria
 - June 18th SC meeting
- Vote on criteria
 - July 16th SC meeting
- Be sure to attend the June meeting & review materials from the meeting with your CANs





Time-Sensitive Decision Report from Co-Chairs

“At the Steering Committee meeting that follows such a decision, the Co-chairs will make a report regarding a) the reasons why a decision needed to be made promptly by the Co-Chairs, b) the outcome of the Co-Chairs’ decision, and c) the rationale for that decision. Such a report shall be documented in Steering Committee minutes.”



2021 Point in Time (PIT) Chronic Homeless Count Decision Report from Chairs

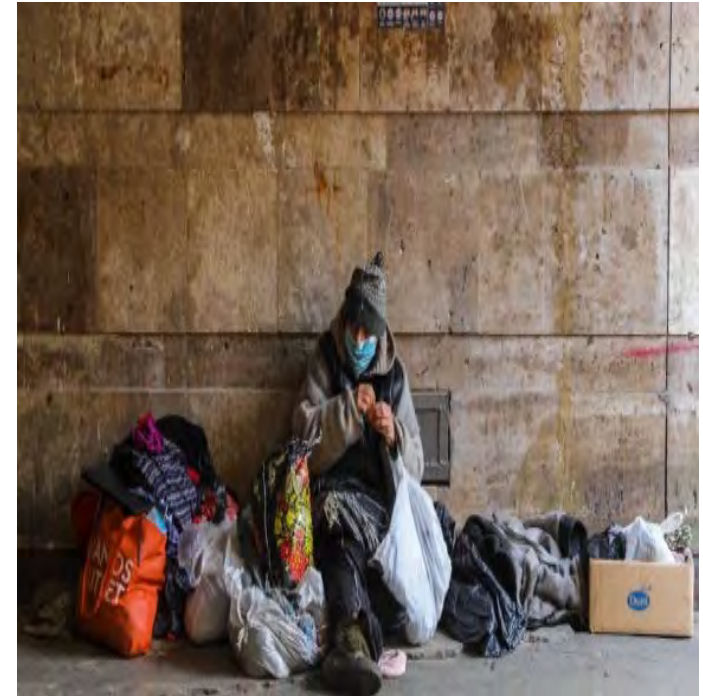
Chronic Homelessness Counts

- 2021 PIT Database Report
 - Sheltered = 324; Unsheltered = 89 for a total of 413
- 2020 CH: Sheltered = 97; Unsheltered=36 for a total of 133
- **Sheltered Chronic Homeless Numbers**
 - These data were derived from the PIT database;
 - Providers entered these numbers and there were errors in reporting the data.
 - In effort to provide a more accurate picture of the CH numbers and more closely follow the methodology, the CoC Co-Chairs unanimously decided to use the verified sheltered By-Name List number for the night of the count (81).



2021 Point in Time (PIT) Chronic Homeless Count Decision Report from Chairs (2)

- **Unsheltered Chronic Homeless Numbers**
 - The original data were derived from HMIS, which is generally self-report and less reliable than verified data.
 - In effort to provide a more accurate picture of the CH numbers in CTBOS, the chairs decided to rely on the verified By-Name List numbers for unsheltered CH for the night of the count (54).
- **2021 Reported Total CH Number = 135**



CT BOS By-Laws – Proposed Changes



Proposed By-Laws Changes - Section 8: CT BOS Steering Committee (SC) Co-Chairs



- A. The officers of the CTBOS CoC SC shall be four co-chairs, and include state government, and the non-profit provider community.
- B. At a minimum, 2 of the 4 co-chairs shall self-identify as one or more of the following:
- Person with lived experience of homelessness;
 - Person living with a disability;
 - Black, Indigenous, Person of Color (BIPOC);
 - Latinx;
 - Lesbian, Gay, Bisexual, Transgender, Queer/Questioning (LGBTQ);
 - Person with one of the following gender identities: no gender, gender fluid, androgyne, bigender, gender expansive, nonbinary, genderqueer, omnigender, poly or pangender, two spirit, cisgender female, and/or any other historically marginalized gender identity;
 - Person from a religious minority group;
 - Native speaker of a language other than English.

Proposed By-Laws Changes (2)

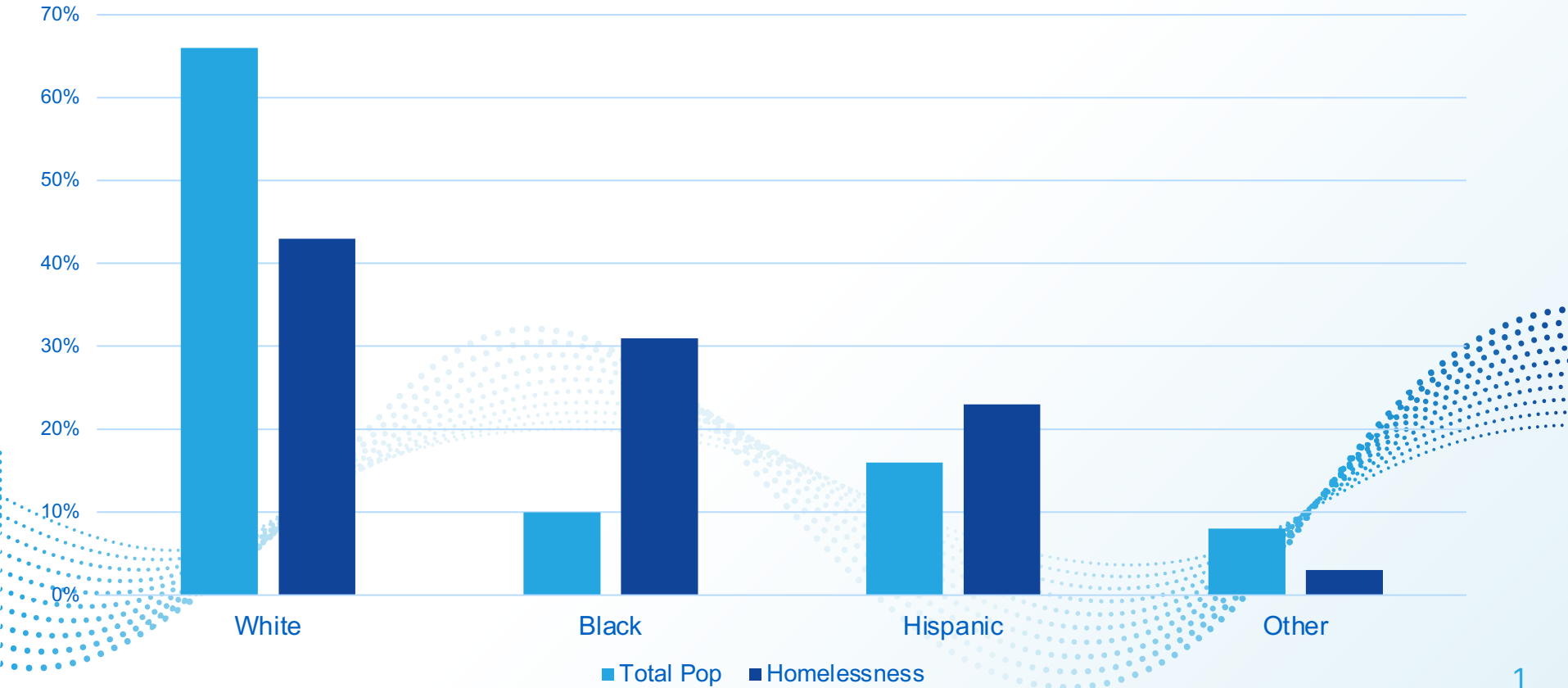


- C. All Co-Chairs shall have some association with and/or investment in the mission of CT BOS.
- D. Selection of two Co-Chairs will take place annually on a staggered basis, such that each year, two of the four are elected. In the initial year of this new election process, the Executive Committee shall determine which two Co-Chairs shall be up for election.
- E. The Co-Chairs will serve a two-year term and can serve unlimited consecutive terms.
- F. The Executive Committee shall solicit Co-Chair nominations from the Steering Committee at least one month prior to the Co-Chair Election.
- G. The Steering Committee shall elect Co-Chairs by simple majority vote of ~~Members present~~ (Quorum required).

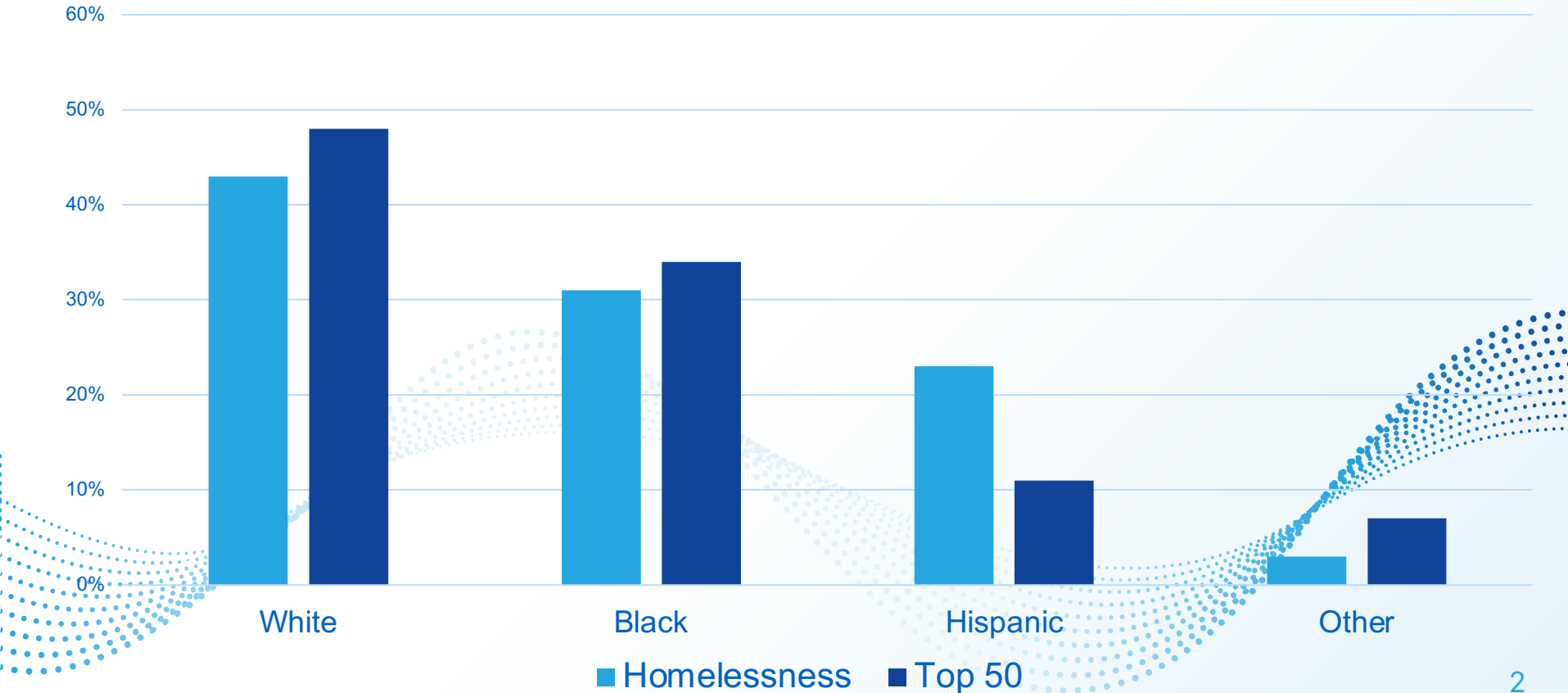


HUD EQUITY DEMO DATA PRESENTATION

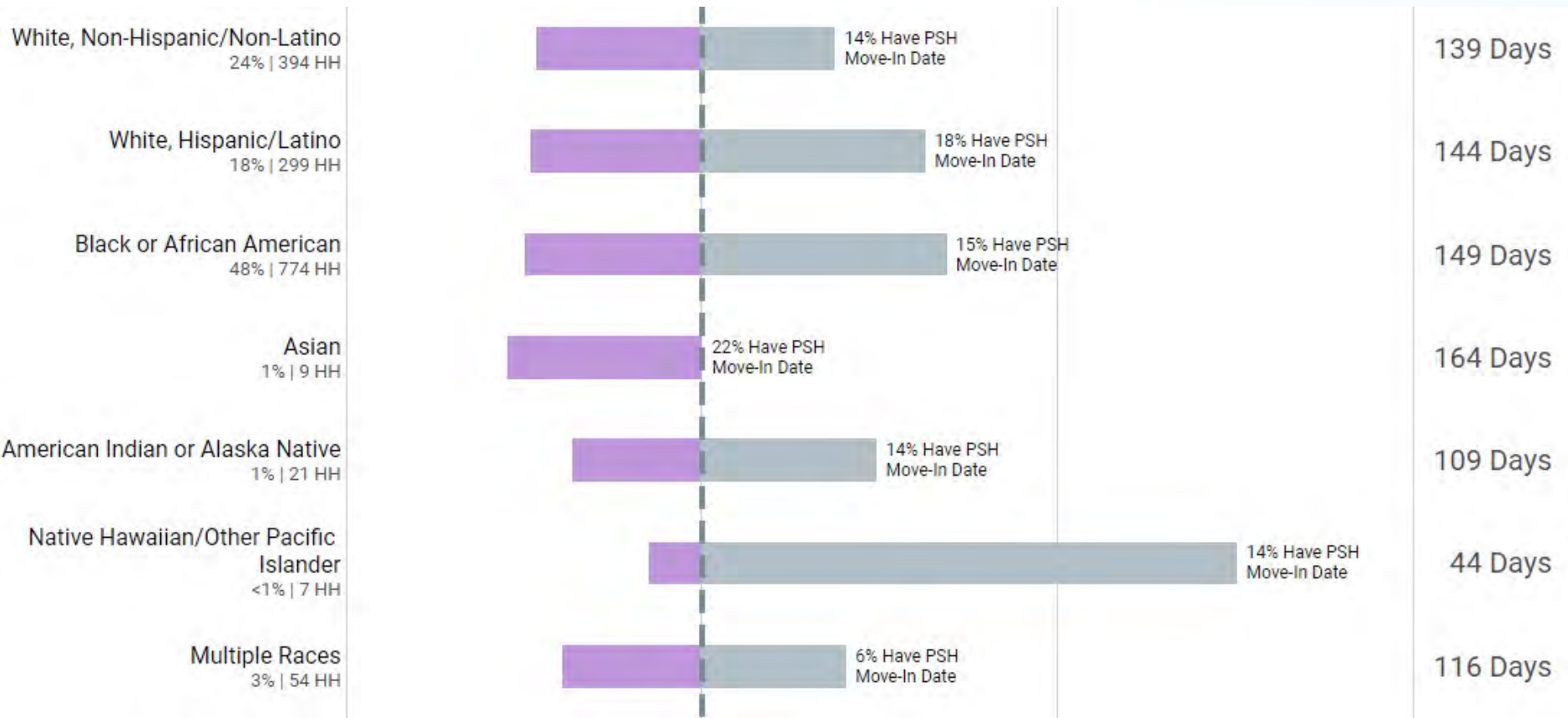
CT Population v Homelessness Population



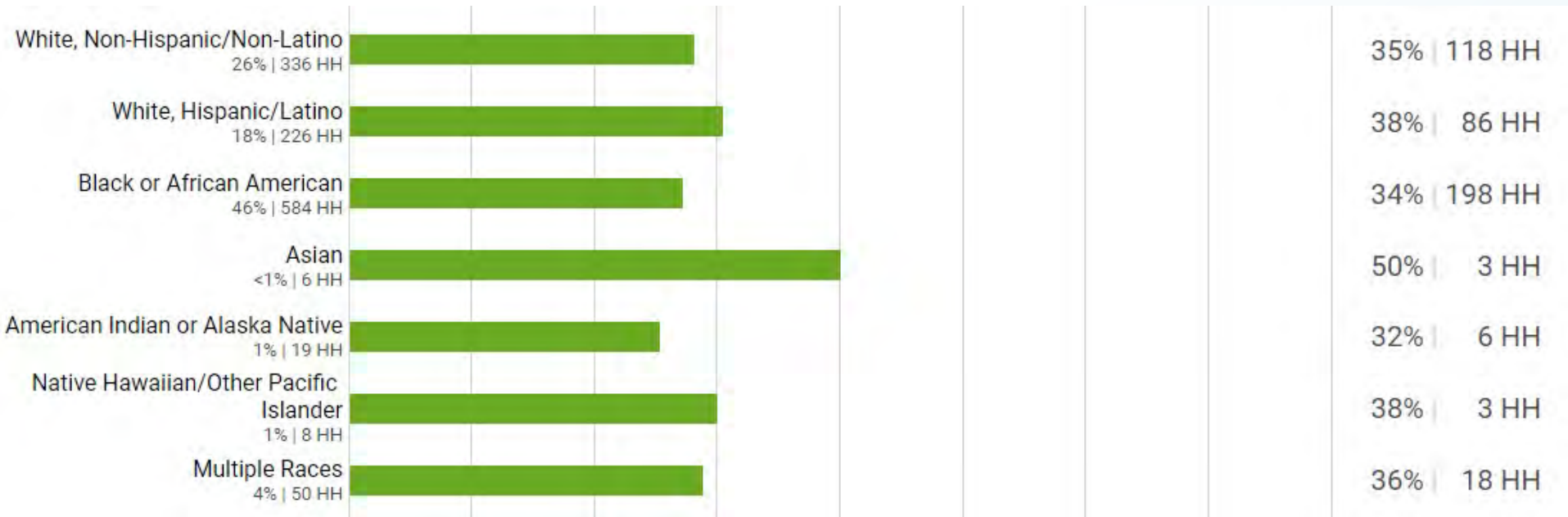
Homelessness Population vs. Top of Priority List



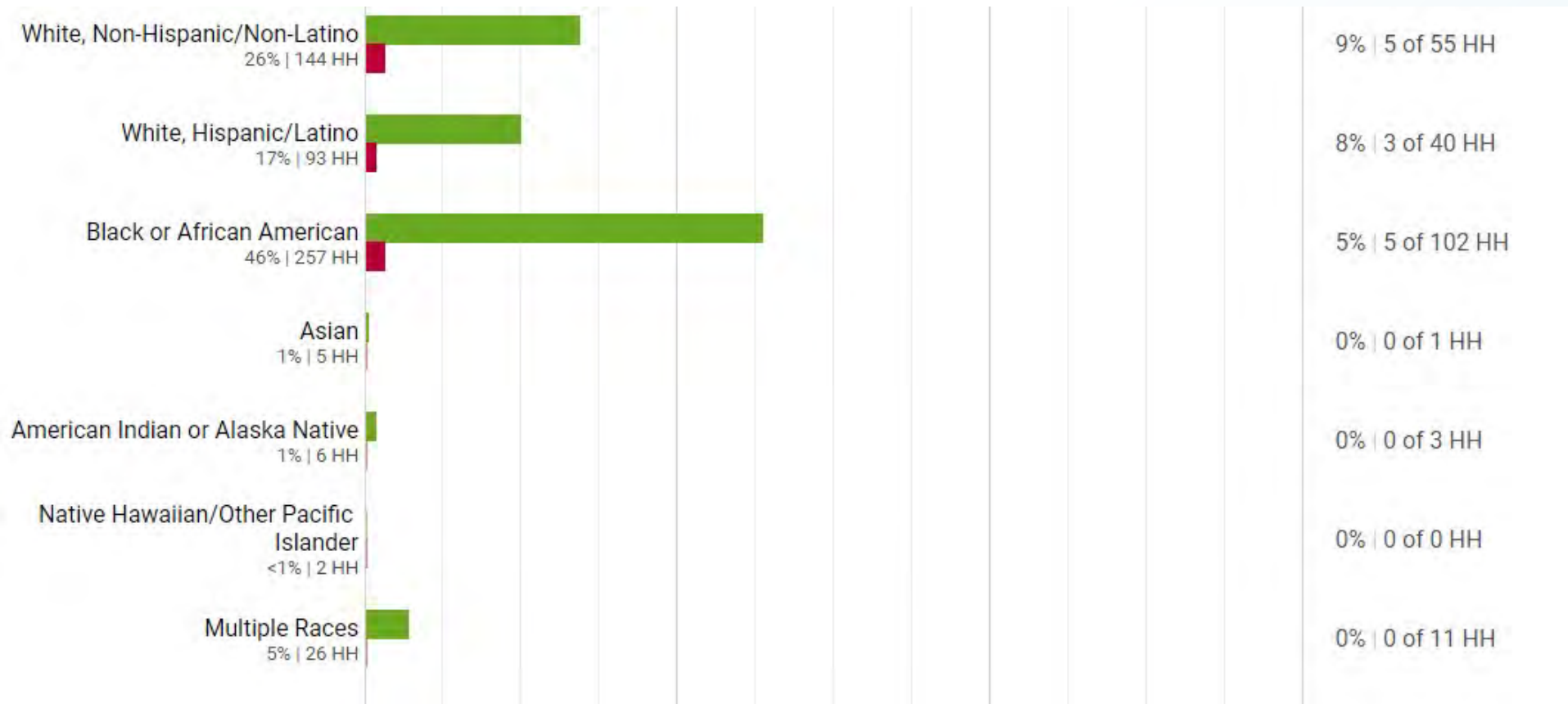
CT-503 Stella Data – FY20 – Days Homeless



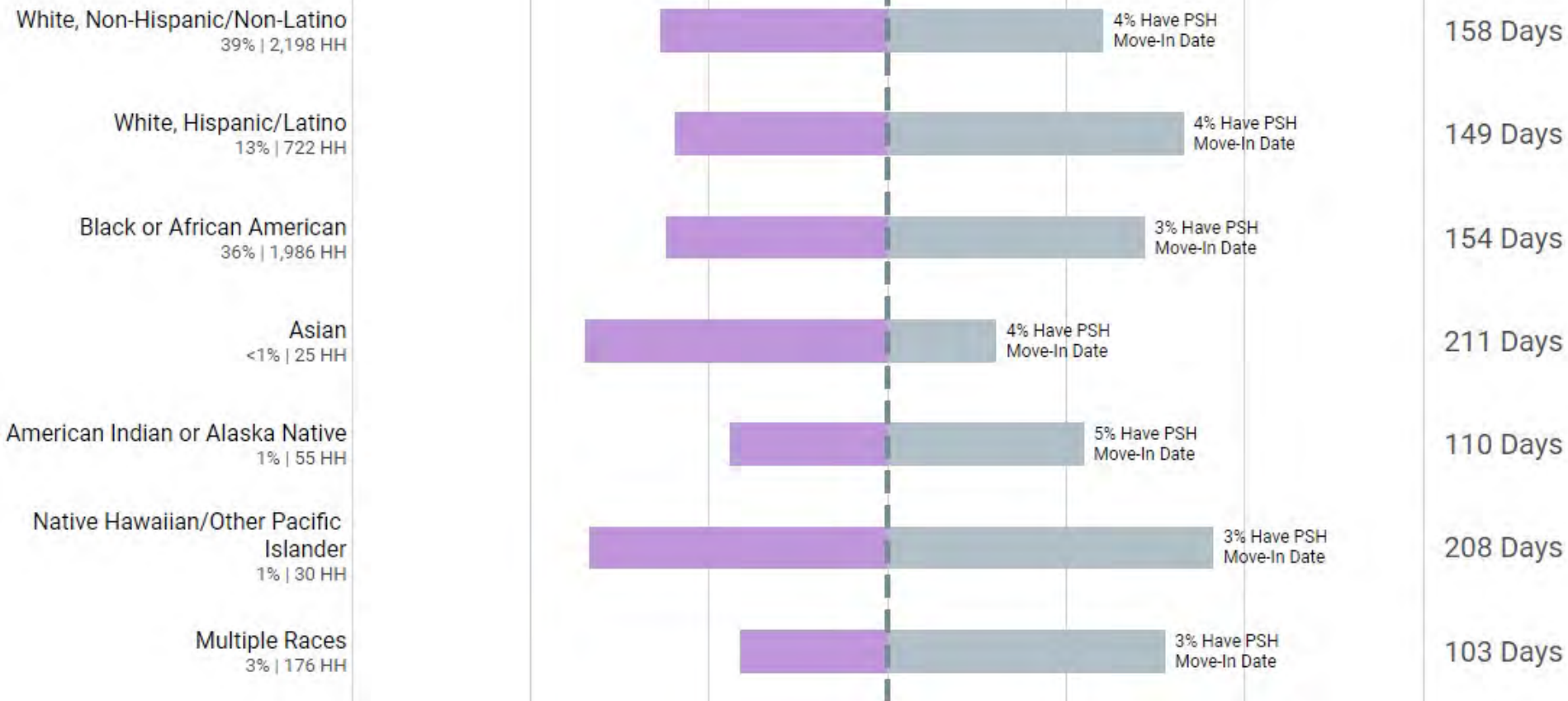
CT-503 Stella Data – FY20 – Exits to PH



CT-503 Stella Data – FY20 – Returns



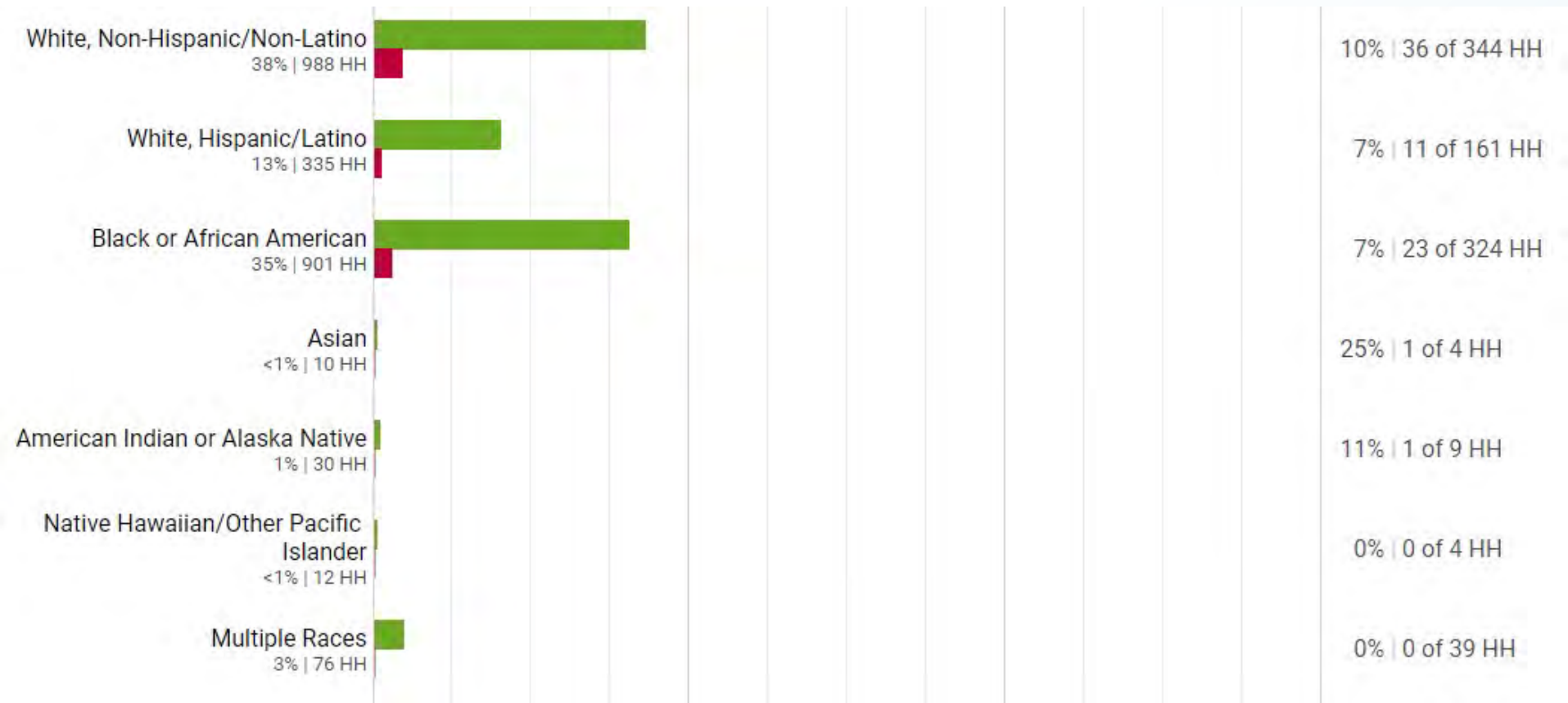
CT-505 Stella Data – FY20 – Days Homeless



CT-505 Stella Data – FY20 – Exits to PH



CT-505 Stella Data – FY20 – Returns



CT BOS Meeting Schedule Steering Committee & COVID-19 Office Hours

SC Meeting Schedule for 2021

- June 18, 2021; 11-12:30
- July 16, 2021; 11-12:30
(Semi-annual meeting)
- August 20, 2021; 11-12:30
- September 17, 2021; 11-12:30
- October 15, 2021; 11-12:30
- November 19, 2021; 11-12:30
- December 17, 2021; 11-12:30

Zoom Info for all SC mtgs

- [Meeting link](#)
- Meeting ID: 956 4487 8479
- Password: 414595
- Call-in number: 646-876-9923

BOS COVID Office Hours

- June 4, 2021; 11-12



CT BOS Team (Housing Innovations)



CT BOS CoC

ctboscoc@gmail.com

Shannon Quinn-Sheeran

shannon@housinginnovations.us

Suzanne Wagner

swagner@housinginnovations.us

Myles Wensek

mylesw@housinginnovations.us

Lauren Pareti

lpareti@housinginnovations.us

Liz Isaacs

lisaacs@housinginnovations.us