

Introduction to CT Balance of State (CT BOS) Continuum of Care (CoC) 3/23/22



Agenda

- Welcome & Introductions
- Overview of CT BOS
- BOS Updates
- Core components of the CT homeless services system
- Key Partners
- Responsibilities of CoC Projects
- Helpful Resources
- Upcoming Learning Opportunities





Introductions

BREAKOUT ROOMS

INTRODUCE YOURSELF &
ANSWER:

DO YOU PREFER SUMMER OR
WINTER AND WHY?



Welcome New Steering Committee Members

New Community Representatives

- Natalie Mazzone
- Teth Pickens
- Diamond Lovett
- Richard Coleman
- Lisa L. Scott

New CAN Representatives:

- Greater New Haven CAN:
Cathleen Meaden, Columbus House
- Central CAN:
Caitlin Rose, Friendship Service Center

Learning Objectives



Orientation to the CT BOS CoC,
including an overview of:

- CT BOS responsibilities
- Core components of the CT homeless services system
- Key partner roles, responsibilities and contact info
- Responsibilities of CoC projects
- Responsibilities of CAN & Community Reps
- Where to find more information



CT BOS Overview

What is a Continuum of Care(CoC)?



Coalition of private/public sector agencies and individuals working together to prevent and end homelessness

- Required to receive U.S. Department of Housing and Urban Development (HUD) Continuum of Care funding
- Promotes community-wide planning & strategic use of resources
- Improves coordination and integration with mainstream resources (i.e., those not designated for homeless people) & with other types of homeless programs
- CoCs in CT: CTBOS and Opening Doors Fairfield County (ODFC)

Key CoC Responsibilities

- Fund projects most needed to move into and sustain permanent housing
- Promote community-wide planning & strategic use of resources
- Use data to evaluate and improve project and system performance
- Establish policies governing funded projects and decision-making
- Help projects to understand and comply with federal and local requirements
- Submit application for the Annual CoC Program Competition
- Ensure effective:
 - Coordinated Access Networks (CANs)
 - Homeless Management Information System (HMIS)
 - Point in Time Counts (PIT)



Annual CoC Competition



- HUD awards approximately \$2.6B each year nationally.
- CoCs across the country compete with one another.
- 3 Parts of the Consolidated Application
 - **CoC Application:** Homeless count and other performance metrics, Engagement, Strategic Planning, Mainstream Benefits and Additional Policies.
 - **Project Applications:** Renewals and New Projects
 - All projects must submit an application annually
 - New Projects selected through an RFP process
 - **Priority Listing:** Ranked list of all projects

Annual CoC Competition – Project Ranking

- Project ranking order is determined by renewal evaluation score, system gaps, and strategic considerations.
- Higher ranked projects in “Tier 1” – get funded unless there is a significant error in the applications
- Lower ranked projects in “Tier 2” – likelihood of funding depends on CoC Application score
 - *Largely determined by reductions in homelessness and improvements in System Performance*
- Competition gets tougher each year.





CT BOS CoC Funding

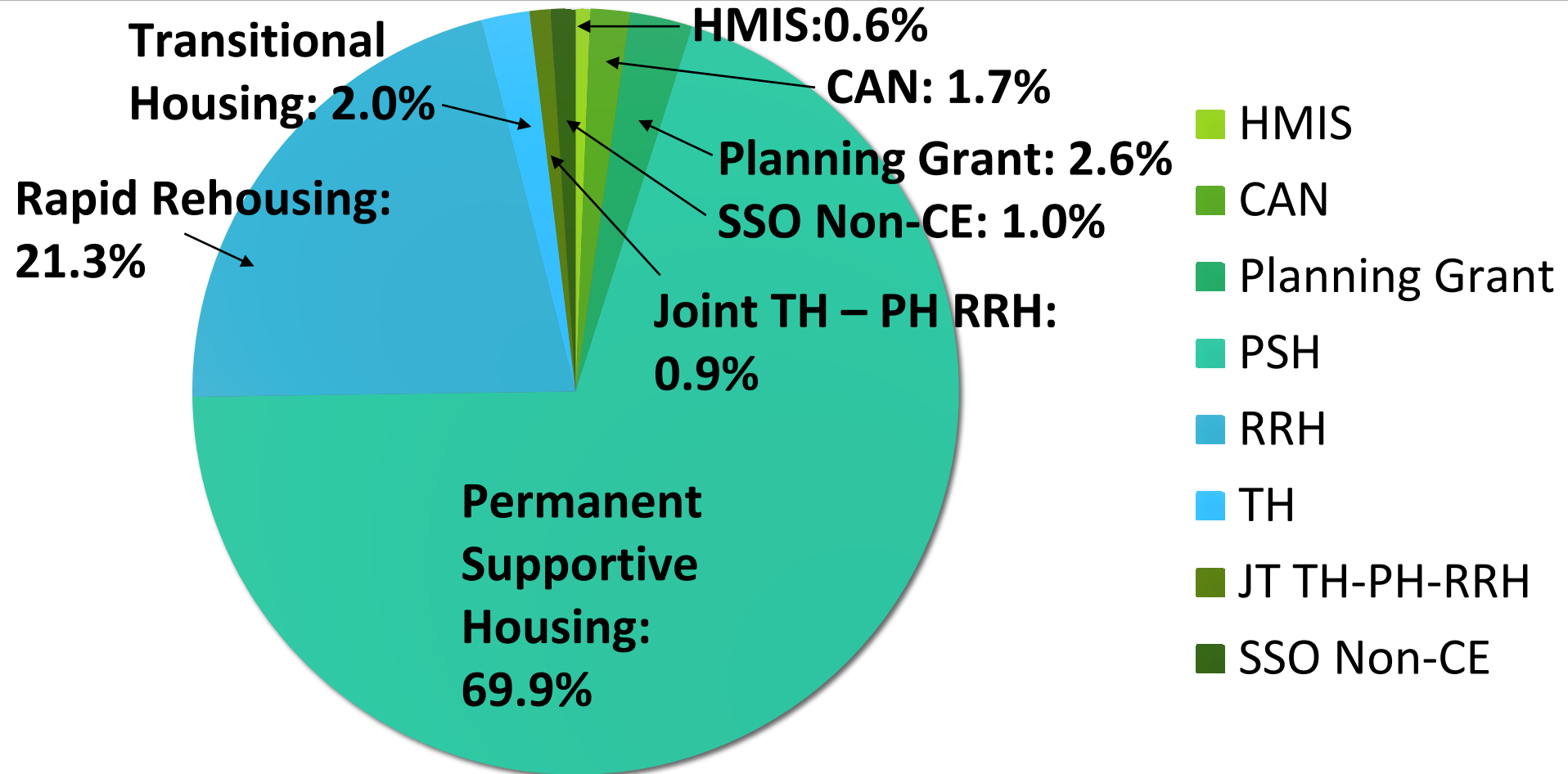
2021 HUD CoC Competition:

BOS Award amount: \$47 million; Opening Doors Fairfield County (ODFC): \$16 million; total CT: \$63 million

Funded Activities:

- Permanent Supportive Housing (PSH)
- Transitional Housing (TH) for Youth and Domestic Violence (DV)
- Rapid Rehousing (RRH)
- Youth Homeless Demonstration Project (YHDP) Diversion/Rapid Exit
- Youth Homeless Demonstration Project (YHDP) Youth Navigator
- YHDP Crisis Housing
- Homeless Management Information System (HMIS)
- Coordinated Access Network (CAN)
- Planning

CoC Funding Distribution



CT BOS

FY 2021 HUD CoC Competition Awards



- CT BOS was awarded \$47,430,433
- All renewals (95) were funded
- Other funded projects include:
 - 1 Support Services Only Expansion
 - 1 Permanent Supportive Housing(PSH) Expansion
 - 1 New PSH Services Only Project
 - 2 Domestic Violence (DV) Expansion Projects
 - 1 New Joint DV Transitional Housing/Rapid Rehousing

CT Point in Time Count – Overall Count of Persons Experiencing Homelessness

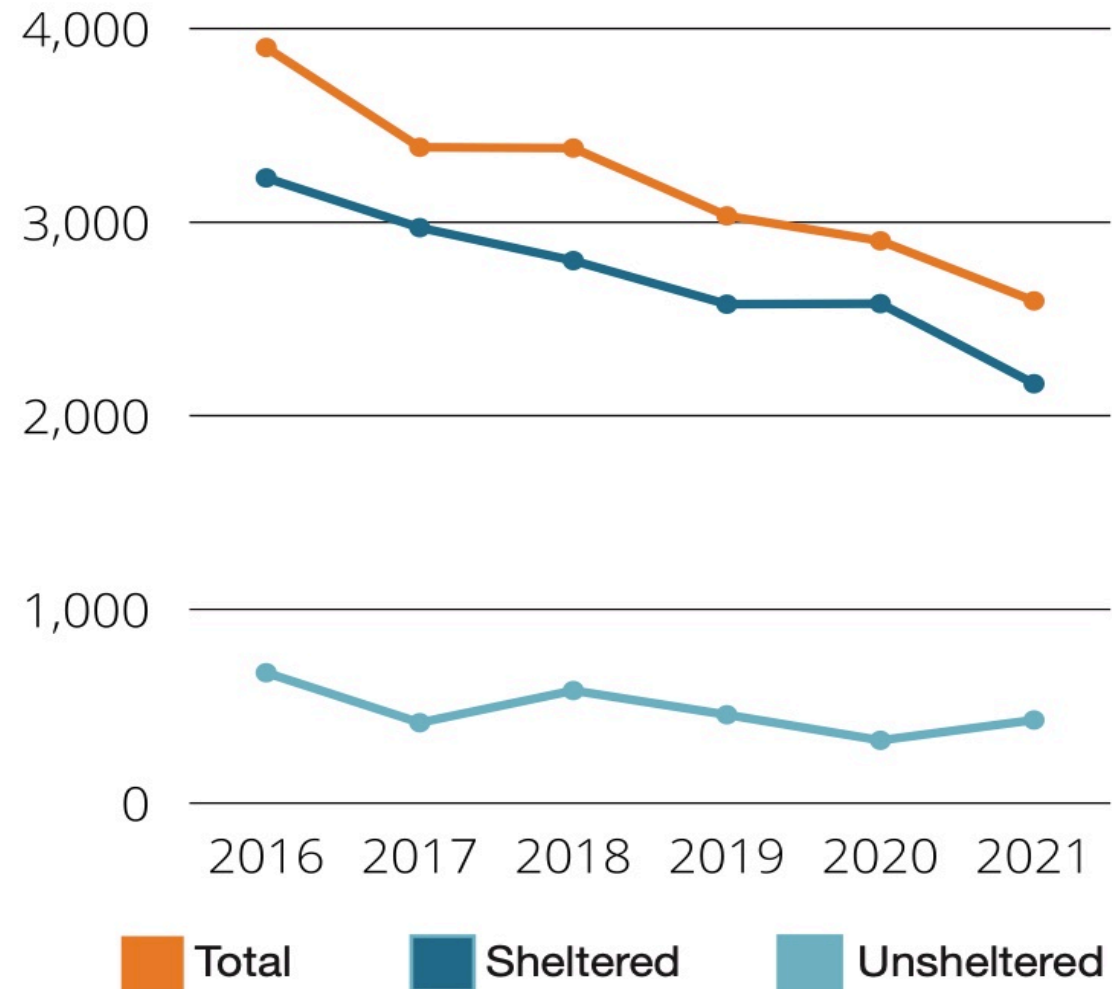
2,594

2021 PIT Total

-10.7%

Change from 2020

Source: CCEH Report:
Connecticut Counts, Annual
Point in Time Count and Youth
Outreach and Count, June
2021 [CCEH Report](#)





WHAT'S NEW?

BOS Updates

Providers have direct access to scored HMIS data in real time!

- Providers will be able to more regularly check renewal evaluation score
- Providers can see how the score changes as you make updates to project's HMIS data





Policy on Ensuring a Safe, Healthy, Inclusive, Affirming and Discrimination-free Environment for LGBTQI Individuals

- Support compliance HUD's Equal Access Rules and w/laws prohibiting discrimination against LGBTQI individuals
- Promote strategies to provide all individuals who interact with CT BOS and agencies funded by CT BOS w/a safe, healthy, inclusive, affirming and discrimination-free environment.

BOS Consumer Leadership Involvement Project (CLIP)

- Goal: Increase quantity and quality of involvement by persons with lived experience's (PLE/consumer) in BOS.
 - Coordinated by Corporation for Supportive Housing (CSH)
 - Activities include: focus groups, Steering Committee trainings, ensuring greater inclusion of PLEs in Steering Committee structure and decision-making
- To apply contact: kiya.kennebrew@csh.org





Increased Number of People with Lived Expertise to Steering Committee

- Community representatives (i.e., people with lived experience of homelessness) submit applications to join the Steering Committee (SC).
- SC comprised of at least two and up to six Community Reps.
- Community reps may not be employed by any agency receiving CoC funds.



Increased Number of BOS Steering Committee Co-Chairs

A. Officers: 4 co-chairs, including state government & non-profit

B. Minimum of 2 co-chairs self-identify as 1 or more of the following:

- Person with lived experience of homelessness;
- Person living with a disability;
- Black, Indigenous, Person of Color (BIPoC);
- Latinx;
- Lesbian, Gay, Bisexual, Transgender, Queer/Questioning, Intersex (LGBTQI);
- Person identifying as: no gender, gender fluid, androgyne, bigender, gender expansive, nonbinary, genderqueer, omnigender, poly or pangender, 2 spirit, cisgender female, and/or any other historically marginalized gender identity;
- Person from a religious minority group;
- Native speaker of a language other than English.

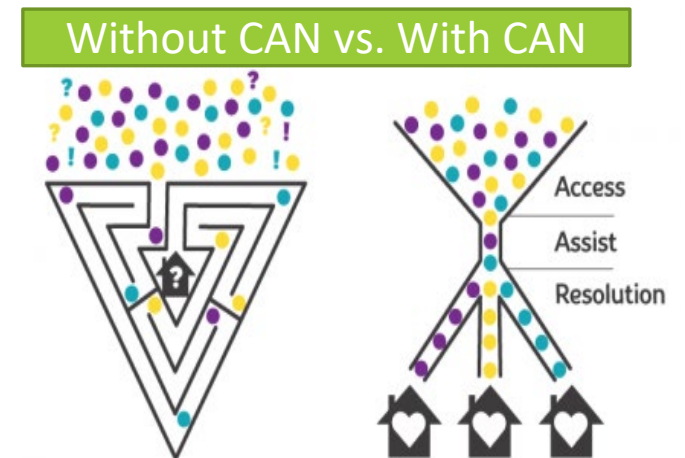


Core Components of the CT Homeless Services System

Core Components of the System

- 211* – One-stop connection to local services: utility assistance, food, housing, childcare, after school programs, elder care, crisis intervention and more. For additional information: <https://www.211ct.org/>
- Coordinated Access Networks (CANs) – regional hubs coordinate access to homelessness assistance across the state. More specific information: <http://www.ctbos.org/about-can-reps/>

* Not funded by HUD/CoC



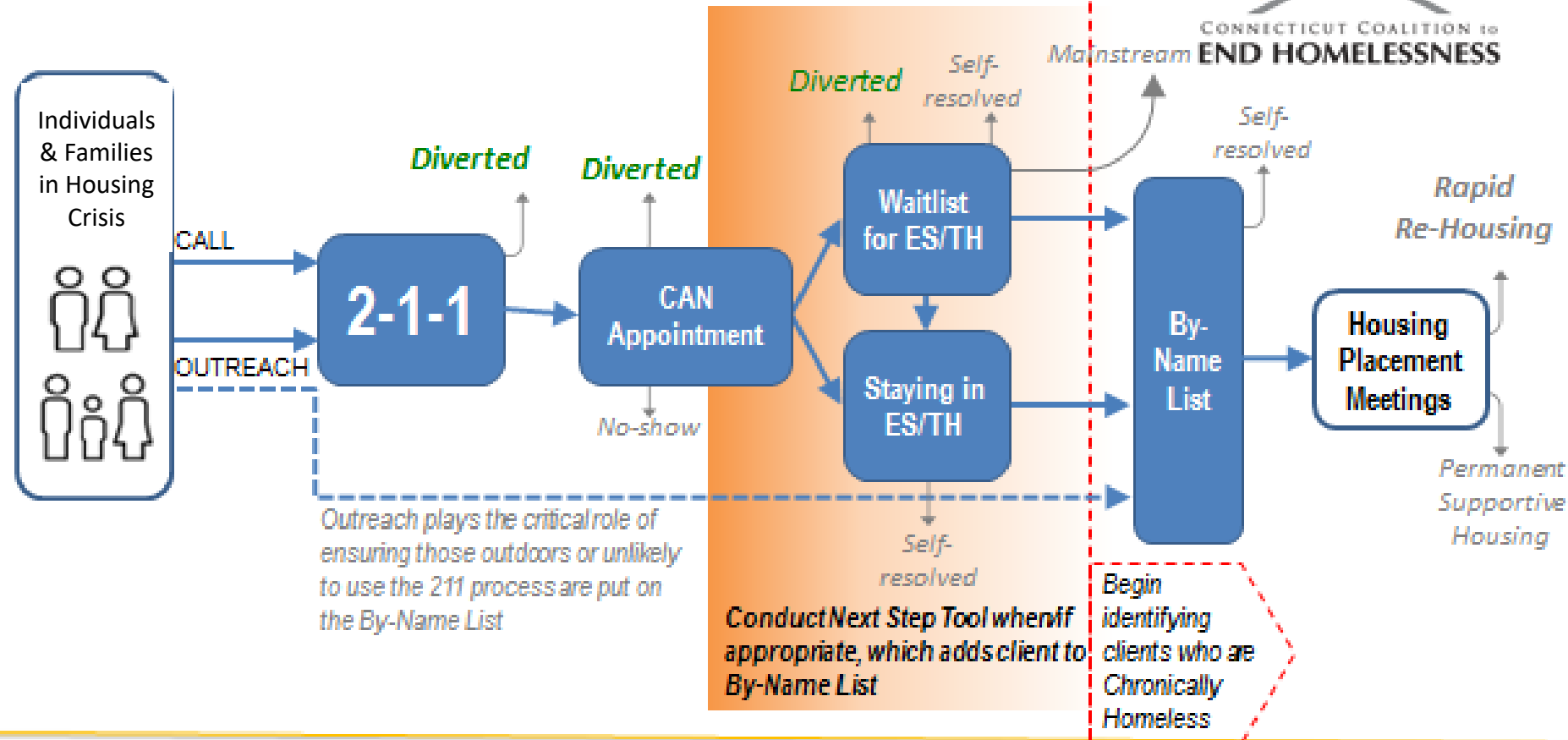


What Coordinated Access Network (CAN) are you in?

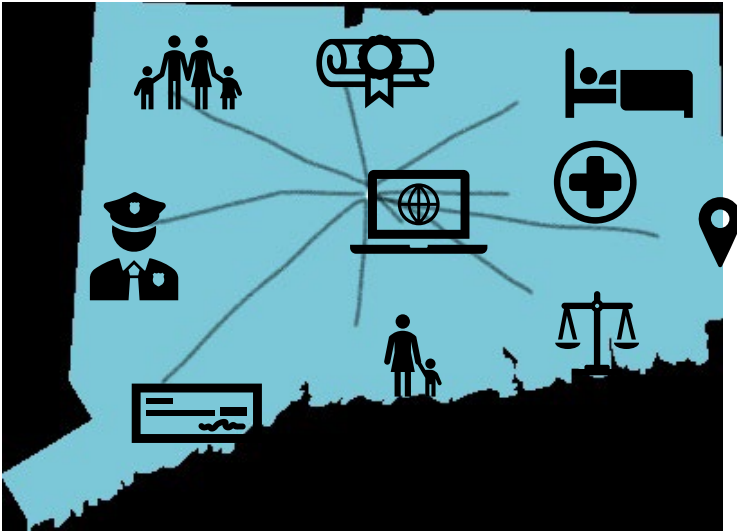
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Housing Crisis Response System

CAN System Overview



Core Components -HMIS



- **Homeless Management Information System (HMIS)** - HUD requirement for CoC and Emergency Shelter Grant programs
- Statewide database
 - Providers collect and enter data
 - Data uses, include:
 - CANs/service coordination
 - System Performance Measures
 - PIT Count/Housing Inventory Chart (HIC)
 - APRs/Renewal Evaluation
 - Connecticut Coalition on Ending Homelessness (CCEH) is the HMIS Lead for CT BOS.

For additional information, including a training schedule: <https://www.cthmis.com/>

Core Components – Project Types



Project Types

- **Permanent Supportive Housing (PSH)** - Targeted to those homeless the longest with the most intensive service needs; pairs housing with supportive services; not time limited
- **Rapid ReHousing (RRH)** – Provides quick access to housing through rental assistance and supportive services; Re-evaluated regularly to assess ongoing need and limited to less than 12 months (exceptions possible).
- **Transitional Housing (TH)** – Temporary supportive housing which serves as a bridge between homelessness and permanent housing; goal is less than 12 months.
- **Supportive Services Only – Coordinated Entry (SSO-CE)**, supports CANs
- **Homeless Management Information Systems (HMIS)**
- **CoC Planning** – Supports CoC operations

Core Components - YHDP



Youth Housing Demonstration Projects (YHDP) - Projects for youth aged 18 to 24

- Crisis Housing – provides immediate access to beds and services for youth who are literally homeless
- Diversion/Rapid Exit – one-time financial assistance to keep young people out of homelessness
- Navigators – assist w/CAN intake, provide light case management, help identify housing opportunities
- RRH for youth
- CT Department of Housing is the YHDP Lead. For more info: <http://www.ctbos.org/youth/>

Core Components – DV Rapid Rehousing

Domestic Violence (DV) Rapid Rehousing Projects

- Rapid Rehousing and Joint Transitional Housing – Rapid Rehousing (TH-RRH) for survivors of Domestic Violence
- Rental Assistance administered through CCADV
- Services provided by 15 DV organizations throughout the state





Core Components Funded outside of CT BOS CoC

Core Components – Prevention & Diversion

- Occurs at CAN level and via 211
- Prevents homelessness at the beginning of a housing crisis
- Helps people identify immediate housing arrangements
- Connects people with services & financial assistance to support a return to permanent housing

<https://www.cceh.org/provider-resources/shelter-diversion/>

Core Components - Outreach



- Focuses on people living unsheltered
- Engages into services, provides housing navigation and some case management
 - Projects for Assistance in Transition from Homelessness (PATH) serves client with serious mental illness including those with a co-occurring substance use disorder (1 project per CAN)
 - Funded by SAMSHA and administered by DMHAS
 - Some communities have outreach teams in addition to PATH
 - DOH received Coronavirus stimulus funds - distributed additional outreach funding statewide

<https://portal.ct.gov/DMHAS/Programs-and-Services/Statewide-Services/Housing--Homeless-Services#PATH>



Core Components - Emergency Shelter

- Short-term places for individuals and families with nowhere else to stay
- Meet basic needs: shelter, food, safety and hygiene
- Offer support to seek and obtain housing (level of case management varies)
- Funded primarily by HUD ESG, CT Department of Housing (DOH), and private sources

Core Components - COVID Specific Housing Resources - DOH



- DOH/Federal Emergency Management Agency (FEMA) funded motel/hotel beds to help deconcentrate shelters
- UniteCT - new program that provides rental & utility assistance to approved CT households financially impacted by COVID
- COVID ESG CARES ACT:
 - Peer Support for Vaccine Hesitancy
 - Homeless Prevention Program
 - Cold Weather Support
 - Coordinated Access Network Support
 - Rapid Re-Housing – Rental Assistance & Staffing Support
 - Emergency Shelters



Key Partners within the CoC



Key Partner: Reaching Home

- Reaching Home is the state-wide campaign to build the political and civic will to prevent and end homelessness in Connecticut
- Reaching Home Coordinating Committee (RHCC) is designated as the CoC Board for the CT BOS CoC.
- The RHCC delegates all responsibilities for managing the CoC to the CT BOS Steering Committee

Key Partner:

Housing and Urban Development (HUD)

HUD Office of Special Needs Assistance Programs (SNAPS)

- Develops rules and scoring criteria for annual CoC Competition - Notice of Funding Opportunity (NOFO) and scores applications
- Develops Regulations, Notices and other federal policies
- Provides guidance to Field Offices and grantees by answering questions and providing technical assistance.

HUD Hartford Field Office - Phone: (860) 240-4800

- Issues contracts
- Processes grant amendments
- Monitors grants
- Provides guidance to grantees





Key Partner - CT BOS Steering Committee

- Coordinates strategies to end homelessness
- Establishes CT BOS policies
- Gathers and analyzes information to determine system gaps
- Determines how to strategically allocate resources
- Establishes performance targets and criteria for renewal evaluations
- Takes action when projects perform poorly
- Provides direction to CT BOS team (Housing Innovations)



Do you know who
represents your
CAN on the
CTBOS Steering
Committee?

ZOOM POLL

Reaching Home and CT BOS Steering Committee

Reaching Home Coordinating Committee

CT BOS CoC Steering Committee

Alice Minervino, Co-Chair
CT DMHAS

John Merz, Co-Chair
ACT

Sonya Jelks, Co-Chair
CSH

Steve Dilella, Co-Chair
CT Dept of Housing

CAN Representatives

CT DSS
Cassandra Norfleet-Johnson

US Dept of Veterans Affairs
Kristina Dalao

CT Dept of Education
Louis Tallarita

Community Representatives

CT Housing Finance Agency
Terry Nash

CT Dept of Correction
Melissa Santiago

CT Dept of Children &
Families
Kim Somaroo-Rodriguez

CT Dept of Labor
Robert Bongiolatti

Partnership for Strong
Communities
Chelsea Ross

CCEH
Lindsey Boudreau

CT Coalition Against DV
Annie Stockton

Support Team – Housing Innovations

CAN Representative Responsibilities

Act as liaison between CT BOS SC and CAN members

Provide information and support for CoC Application

- Distribute SC minutes
- Discuss issues/decisions
- Share CAN feedback with SC

Provide data for community planning

Review HMIS Data Quality reports

Outreach to providers with poor data quality

Assist with Housing Inventory Chart and Point-in-Time Count

When to reach out to CAN Rep

- To get CAN approval when required
- To provide input into Steering Committee decisions

CT BOS CoC CAN Representatives

Northwest

**Nancy Cannavo
Belinda Arce-Lopez**

Middlesex/ Meriden/Wallingford

**Manssour Hanne
Deanna Bencivengo**

Greater Hartford

**Crane Cesario
Lisa Quach**

Central

**Sarah Barry
Caitlin Rose**

Greater New Haven

**Nikki Barnofski
Cathleen Meaden**

Eastern

**Kim Jakowski
Kathy Allen**

CT BOS CoC Community Representatives

Melissa
Dzierlatka

Teth Pickens

Richard
Coleman

Natalie
Mazzone

Diamond
Lovett

Lisa L. Scott

Steering Committee Members Responsibilities



- Attend meetings and contribute to informed dialogue on actions the group undertakes
- Participate in the activities of the CT BOS CoC Steering Committee:
 - Point-in-Time count
 - HMIS oversight
 - Strategic planning, advocacy and public education efforts
 - Project and system performance reviews
 - Application processes for CoC Homeless Assistance Grants and other funding proposals



Steering Committee Members Responsibilities

- Keep abreast of needs and gaps in the CoC
- Be present and active participants in CoC Committee meetings.
- Attend at least 80% of all SC meetings.
- Actively participate in CT BOS CoC Committee activities, correspondence, sub-committees, and/or ad-hoc committees.
- Follow the By-Laws and CT BOS CoC Code of Conduct.

CT BOS Steering Committee Meetings

- Steering Committee meetings open to public.
 - Held monthly (generally on 3rd Friday from 11:00 am – 12:30 pm) Materials and meeting information available on CT BOS website: www.ctbos.org/meetings-trainings/
- Register to receive e-mails on [CT BOS website homepage](#)



Key Partners – State of CT

Department of Mental Health and Addiction Services (DMHAS)

- Collaborative Applicant
- Contracts with and oversees Housing Innovations and CCEH
- PSH grantee
- Provides services funding for PSH
- Provides behavioral health services
- Administers PATH
- Alice Minervino, CoC Steering Committee Chair



Collaborative Applicant: DMHAS

Designated by the Continuum of Care (CoC) to:

- Submit the CoC Consolidated Application
- Apply for CoC planning funds on behalf of the CoC during the CoC Program Competition.



Key Partners – State of CT (2)

Department of Housing (DOH)

- RRH grantee
- YHDP Lead
- Staffs CANs
- Funds 211
- Administers Emergency Shelter Grant (ESG)
 - Provides Shelter Funding
- Provides Moving-On Vouchers & Other Affordable Housing
- Administers UniteCT, Emergency Rental Assistance Program, and additional outreach funding
- Steve DiLella, CoC Steering Committee Chair





Key Partners - CCEH

CT Coalition to End Homelessness (CCEH)

- HMIS Lead Agency for CT
- Contracts with and oversees Nutmeg ([HMIS Helpdesk](#))
- Leads Longitudinal System Analysis (LSA) and System Performance Measures (SPM) submissions to HUD
- Staffs [HMIS Steering Committee](#)
- Holds [trainings](#)
- Conducts research, analysis and advocates on a range of issues
- Runs shelter diversion programs

Key Partners – HMIS Steering Committee



- Determines guiding principles for HMIS implementation
- Approves HMIS policies and user agreements
- Establishes the minimal data elements to be collected by all HMIS participating programs
- Advises CCEH and the CT BOS SC on a range of issues, including selection of the HMIS software and other vendors
- Establishes data quality benchmarks
- Provides regular opportunities for constructive feedback related to HMIS from users and other stakeholders
- Reviews and prioritizes requests for system enhancements

Key Partners –CSH

Corporation for Supportive Housing (CSH)



- National not-for profit with CT office
- Promotes supportive housing through training, lending, consulting, and policy reform
- Coordinates CT BOS CLIP
- Sonya Jelks, CT BOS Steering Committee Chair

Key Partners – ACT CT

Advancing CT Together (ACT)

- Umbrella agency that encompasses three programmatic divisions: AIDS CT; CT Association for Human Services and CT Center for Harm Reduction
- Provides broad range of services and ensures all people impacted by HIV/AIDS and related health issues have access to health, housing and support services.
- RRH Rent Administrator
- Project Manager for HIC/PIT Count & Submission
- John Merz, CT BOS Steering Committee Chair



Key Partners – Housing Innovations

Housing Innovations (HI)

- Staffs CT BOS CoC
- Provides CoC trainings and technical assistance
- Coordinates HUD CoC Application
- Monitors CoC Projects
- Evaluates Renewals
- Maintains CT BOS website
- Partners with CCEH on SPM & ACT on HIC/PIT projects



CT BOS Team (Housing Innovations)



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Alathia Barnett

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Liz Isaacs

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RESPONSIBILITIES OF COC PROJECTS

Project Roles

Grant Recipients -Can be government or Non-Profit

- Execute grant agreement and receive funding from HUD
- Oversee project, including performance, spending and compliance
- Manage Subrecipients
- Draw down funds
- Submit APR
- Submit contract amendment requests
- Submit (or assign) project application, technical submission, renewal evaluation information, etc.
- Keep contact info current in Zengine



Project Roles (2)

Non-Profit Subrecipients

- Receive CoC funding from and report to recipient
- May provide services to tenants and/or help with housing location
- May enter data into HMIS
- Perform other assigned duties

Non-Profit Service Providers

- Receive non-CoC funding from DMHAS
- Provide services to PSH tenants
- May help with housing location
- Enter data into HMIS
- Perform other assigned duties



Project Roles (3)



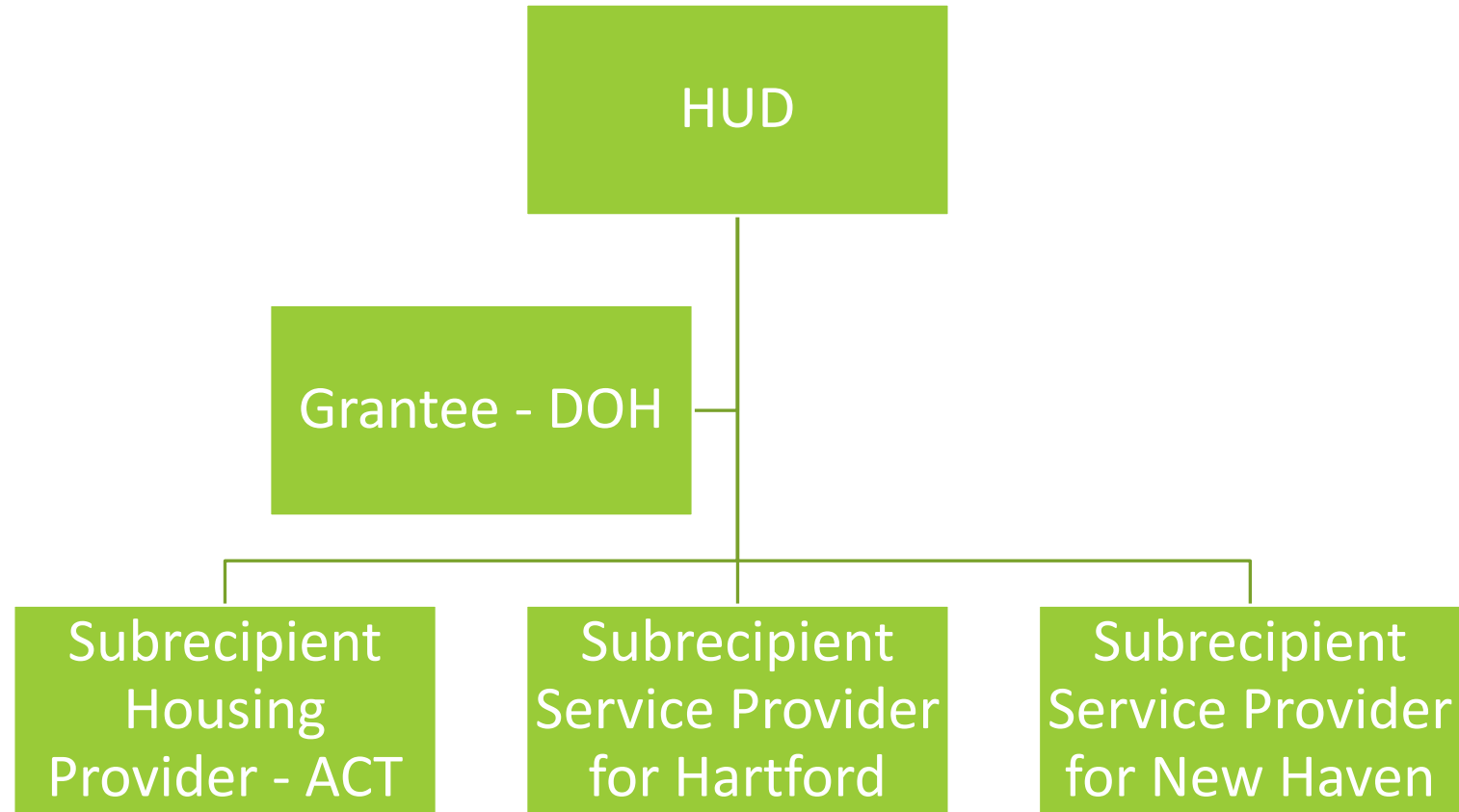
Non-Profit Housing Providers

- Administer rental assistance (income determination, rent calculation, Housing Quality Standards inspection, rent reasonableness, lease execution)
- May help with housing location

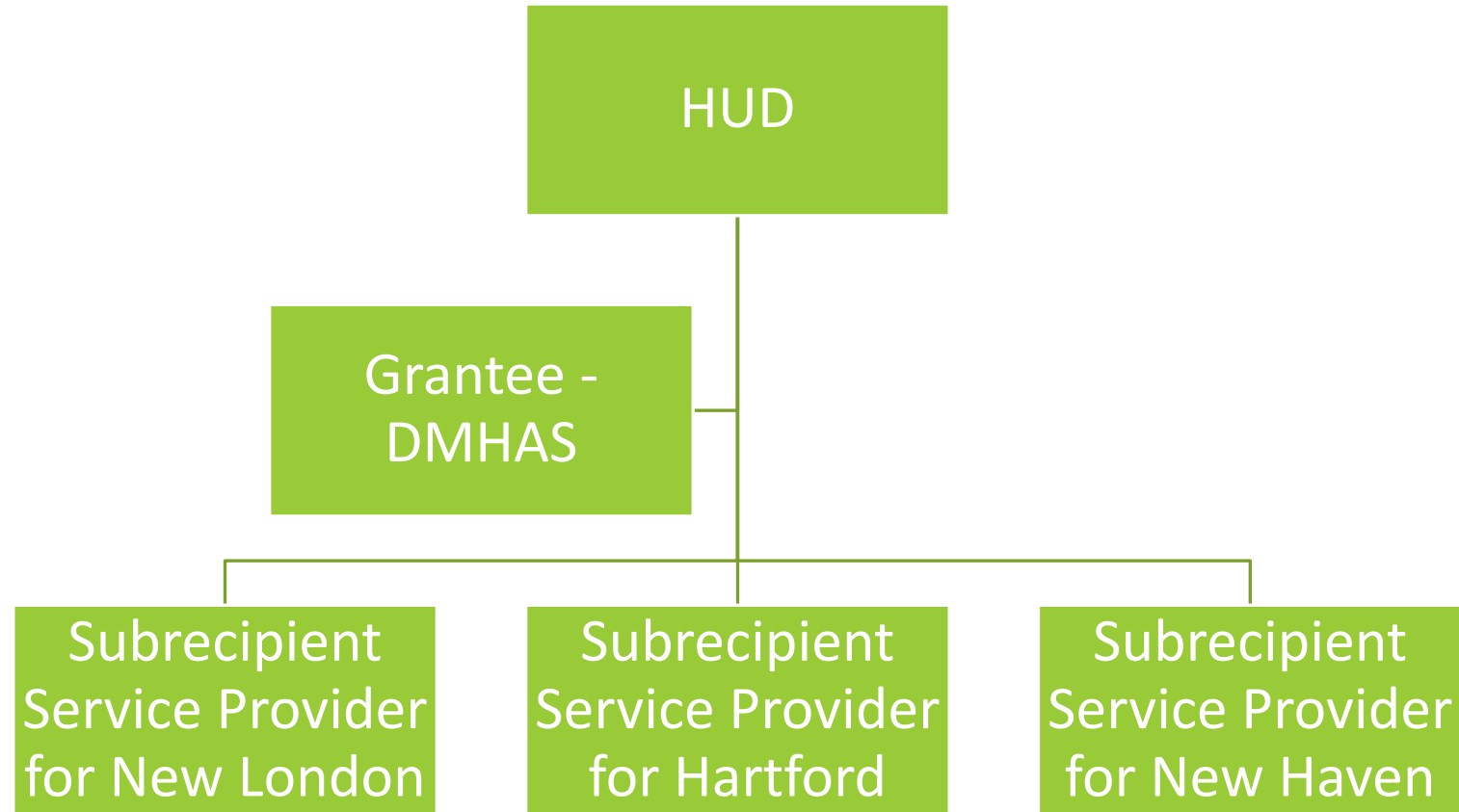
Local Mental Health Authorities (LMHA) Offer wide range of mental health, addiction, & crisis intervention services

- State-funded
- Some operated by DMHAS, others by private non-profits
- In some projects, LMHA is the primary service provider for participants and in others it is the housing provider

Sample RRH Project Partners



Sample PSH Project Partners



System Performance Measures (SPM)

1. Length of time homeless – Help people move to permanent housing as quickly as possible.
2. Returns to homelessness – Help people stabilize in housing and avoid returns.
3. # of people experiencing homelessness – Serve as many people as possible with funds available & provide the briefest assistance possible.
4. Employment and income growth – Help people connect to jobs and benefits.
5. New to the homeless system – Prevent people from becoming homeless in the first place.
6. Exits to permanent housing destinations – Help people who are leaving your project to access permanent housing.



CT BOS CoC SPM 2021



How can projects help improve System Performance?

ZOOM POLL

Housing Inventory Count (HIC) & Point in Time Count (PIT)

Required annually for all CoCs nationally:

- PIT: count of all persons experiencing homelessness on a single day at the end of January
- HIC: inventory of all shelter, transitional housing, rapid rehousing, permanent supportive housing and other permanent housing designated for people experiencing homelessness

Please:

- Report data on time.
- Be sure data for your project is accurate.
- Participate in your community's unsheltered count.
- Have more than one person who can access the PIT database

HIC/PIT website: <https://act-ct.org/hic-pit.html>



How SPM and HIC/PIT Data are Used

Evaluate performance

- System Performance impacts the CoC's funding (about 1/3 of score).
- Project performance impacts continuation of renewal funding
- Both are used to continuously make the system more effective.

Assess System Gaps

- What interventions are needed, where, and who needs them?

Strategic Planning

- Determine funding priorities
- Improve coordination among projects and sectors



CT BOS Renewal Evaluation

- Each year the CoC is required to evaluate CoC funded projects
- CTBOS evaluates:
 - ❖ consumer surveys
 - ❖ spending
 - ❖ occupancy
 - ❖ performance (e.g. positive exits, increase in income)
 - ❖ regularly updating Zengine contacts
 - ❖ penalties for late submission
- Poor scores and/or less than 90% occupancy result in corrective action:
 - ❖ Must submit a corrective action plan
 - ❖ Risk losing CoC funding if not corrected



CT BOS Renewal Evaluation Data System Launch Webinar

Presented by Nutmeg Consulting & Housing Innovations:

3/31/22 – 1pm-3pm

[Link for Zoom Webinar](#)

Meeting ID: 841 6283 2684

Passcode: 088480

Call-in: 646-876-9923

[CT BOS Renewal Evaluation Resources/Docs](#)



HUD CoC Renewal Application



- Every year all HUD CoC projects must submit a renewal project application.
- Process usually begins in June/July
- Housing Innovations provides trainings, deadlines and resources and reviews applications prior to submission to HUD.
- Awards typically announced in Dec/Jan

How often must CoC
Projects submit an Annual
Performance Report (APR)
to HUD?

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Monitoring

See presentation slides and recording of the 2022 DMHAS/CoC Monitoring Webinar:

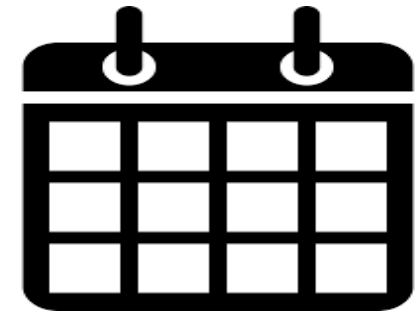
- [CoC Monitoring Webinar Slides 2022 – PDF](#)
- Video Recording: <https://youtu.be/iUpnPfICGVQ>

Annual Performance Report (APR)



- All CoC Projects are required to submit an APR within 90 days after the project end date.
- Submit accurate, on-time APRs or HUD can put a hold on funding
- APR data come from HMIS - **Instructions** on running APRs in Caseworthy:
<https://www.cthmis.com/news/detail/ct-hmis-reports-webinar-february-2019-2-parts-posted>
- Submit to HUD via [Sage HMIS Repository](#)
- [Additional information](#) on submitting APR in Sage

CTBOS Timeline



Event	Timing	Factors affecting timing
Point in Time (PIT) Count	Last 10 days in January	
Housing Inventory Chart	All projects, except RRH enter data in fall	RRH enters for the date of the count
CT BOS/DMHAS Monitoring	Generally December through June	Projects selected notified of date
Renewal Applications	Summer	Depending on HUD Competition dates
Renewal Evaluations Outcomes measured are for the Federal Fiscal Year - October 1 through Sept. 30	See slide #72	
System Performance Measures Data measured is Federal Fiscal Year	Data clean up takes place in the fall for submission in February	Depending on HUD deadline
Annual Performance Reviews (APRs)	Due within 90 days of project end date. Evaluation period is for most recent project operating year.	

Additional Helpful Resources



- 74



OPPORTUNITIES TO LEARN MORE



- CT BOS Trainings: <http://www.ctbos.org/trainings/>
- CCEH Trainings: <https://cceh.org/events/>
- HMIS Trainings: <https://www.cthmis.com/events>
- DMHAS Trainings: <https://portal.ct.gov/-/media/DMHAS/Publications/SH-Training-Catalog.pdf?la=en>
- SSI/SSDI Outreach, Access and Recovery (SOAR) - training on-line: <http://soarworks.prainc.com/>
- CT Supportive Housing Quality Initiative <https://www.csh.org/about-csh/in-the-field/ct/ctquality/>
- CT Fair Housing Center: <https://www.ctfairhousing.org/trainings/>

Monitoring

- HUD Field Office monitors projects periodically to ensure compliance - HUD monitoring exhibits available at:

http://portal.hud.gov/hudportal/HUD?src=/program_offices/administration/hudclips/handbooks/cpd/6509.2

- CT BOS Monitors a sample of projects annually to help project staff to understand and comply with federal and local requirements and to identify training and technical assistance needs.



Compliance - Federal Requirements



CoC Program Interim Rule:

<https://www.hudexchange.info/resource/2033/hearth-coc-program-interim-rule/>

Uniform Administrative Requirements, Cost Principles, & Audit Requirements for Federal Awards:

<https://www.govinfo.gov/app/details/CFR-2014-title2-vol1/CFR-2014-title2-vol1-part200>

HUD CoC Program Notices:

<https://www.hudexchange.info/coc/coc-program-law-regulations-and-notices/#notices>

Compliance - Local Requirements

Available at www.ctbos.org:

- CT BOS Policies: [CT BOS Policies](#)
- CT CAN Policies: [CAN Policies](#)
- CT DOH Statewide RRH Operations Guide coming soon
- DMHAS CoC Rental Assistance Operations Guide: [DMHAS RA Guide](#)
- CT BOS YHDP Requirements: [YHDP requirements](#)
- [CT HMIS Policies](#)



CoC Monitoring Guide

- Includes criteria used during monitoring
- Cites regulations, notices, and policies
- Includes links to resources
- Available at:
<http://www.ctbos.org/resources>

