

# FY2021 - Performance Measurement Module (Sys PM)

## Summary Report for CT-505 - Connecticut Balance of State CoC

### Measure 1: Length of Time Persons Remain Homeless

This measures the number of clients active in the report date range across ES, SH (Metric 1.1) and then ES, SH and TH (Metric 1.2) along with their average and median length of time homeless. This includes time homeless during the report date range as well as prior to the report start date, going back no further than October, 1, 2012.

**Metric 1.1:** Change in the average and median length of time persons are homeless in ES and SH projects.  
**Metric 1.2:** Change in the average and median length of time persons are homeless in ES, SH, and TH projects.

a. This measure is of the client's entry, exit, and bed night dates strictly as entered in the HMIS system.

	Universe (Persons)		Average LOT Homeless (bed nights)				Median LOT Homeless (bed nights)			
	Revised FY 2020	FY 2021	Submitted FY 2020	Revised FY 2020	FY 2021	Difference	Submitted FY 2020	Revised FY 2020	FY 2021	Difference
1.1 Persons in ES and SH	4702	3918	72	72	83	11	42	43	56	13
1.2 Persons in ES, SH, and TH	5167	4306	82	83	90	7	48	48	59	11

b. This measure is based on data element 3.17.

This measure includes data from each client's Living Situation (Data Standards element 3.917) response as well as time spent in permanent housing projects between Project Start and Housing Move-In. This information is added to the client's entry date, effectively extending the client's entry date backward in time. This "adjusted entry date" is then used in the calculations just as if it were the client's actual entry date.

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	Universe (Persons)		Average LOT Homeless (bed nights)				Median LOT Homeless (bed nights)			
	Revised FY 2020	FY 2021	Submitted FY 2020	Revised FY 2020	FY 2021	Difference	Submitted FY 2020	Revised FY 2020	FY 2021	Difference
1.1 Persons in ES, SH, and PH (prior to "housing move in")	5633	4987	388	383	431	48	169	169	192	23
1.2 Persons in ES, SH, TH, and PH (prior to "housing move in")	6020	5287	381	377	426	49	170	170	192	22

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### Measure 2: The Extent to which Persons who Exit Homelessness to Permanent Housing Destinations Return to Homelessness

This measures clients who exited SO, ES, TH, SH or PH to a permanent housing destination in the date range two years prior to the report date range. Of those clients, the measure reports on how many of them returned to homelessness as indicated in the HMIS for up to two years after their initial exit.

	Total # of Persons who Exited to a Permanent Housing Destination (2 Years Prior)		Returns to Homelessness in Less than 6 Months			Returns to Homelessness from 6 to 12 Months			Returns to Homelessness from 13 to 24 Months			Number of Returns in 2 Years	
	Revised FY 2020	FY 2021	Revised FY 2020	FY 2021	% of Returns	Revised FY 2020	FY 2021	% of Returns	Revised FY 2020	FY 2021	% of Returns	FY 2021	% of Returns
Exit was from SO	160	90	13	6	7%	8	4	4%	8	2	2%	12	13%
Exit was from ES	1792	2024	239	210	10%	154	135	7%	131	110	5%	455	22%
Exit was from TH	198	249	20	16	6%	7	12	5%	20	15	6%	43	17%
Exit was from SH	11	6	5	4	67%	0	0	0%	1	0	0%	4	67%
Exit was from PH	1444	1635	70	90	6%	79	50	3%	74	67	4%	207	13%
TOTAL Returns to Homelessness	3605	4004	347	326	8%	248	201	5%	234	194	5%	721	18%

### Measure 3: Number of Homeless Persons

#### Metric 3.1 – Change in PIT Counts

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This measures the change in PIT counts of sheltered and unsheltered homeless person as reported on the PIT (not from HMIS).

	January 2020 PIT Count	January 2021 PIT Count	Difference
Universe: Total PIT Count of sheltered and unsheltered persons	2208	2044	-164
Emergency Shelter Total	1642	1449	-193
Safe Haven Total	9	9	0
Transitional Housing Total	289	241	-48
Total Sheltered Count	1940	1699	-241
Unsheltered Count	268	345	77

### Metric 3.2 – Change in Annual Counts

This measures the change in annual counts of sheltered homeless persons in HMIS.

	Submitted FY 2020	Revised FY 2020	FY 2021	Difference
Universe: Unduplicated Total sheltered homeless persons	5125	5167	4306	-861
Emergency Shelter Total	4643	4682	3887	-795
Safe Haven Total	32	32	53	21
Transitional Housing Total	542	548	470	-78

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### Measure 4: Employment and Income Growth for Homeless Persons in CoC Program-funded Projects

Metric 4.1 – Change in earned income for adult system stayers during the reporting period

	Submitted FY 2020	Revised FY 2020	FY 2021	Difference
Universe: Number of adults (system stayers)	2083	2089	2122	33
Number of adults with increased earned income	136	135	137	2
Percentage of adults who increased earned income	7%	6%	6%	0%

Metric 4.2 – Change in non-employment cash income for adult system stayers during the reporting period

	Submitted FY 2020	Revised FY 2020	FY 2021	Difference
Universe: Number of adults (system stayers)	2083	2089	2122	33
Number of adults with increased non-employment cash income	869	860	838	-22
Percentage of adults who increased non-employment cash income	42%	41%	39%	-2%

Metric 4.3 – Change in total income for adult system stayers during the reporting period

	Submitted FY 2020	Revised FY 2020	FY 2021	Difference
Universe: Number of adults (system stayers)	2083	2089	2122	33
Number of adults with increased total income	940	933	920	-13
Percentage of adults who increased total income	45%	45%	43%	-2%

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### Metric 4.4 – Change in earned income for adult system leavers

	Submitted FY 2020	Revised FY 2020	FY 2021	Difference
Universe: Number of adults who exited (system leavers)	846	866	951	85
Number of adults who exited with increased earned income	149	153	150	-3
Percentage of adults who increased earned income	18%	18%	16%	-2%

### Metric 4.5 – Change in non-employment cash income for adult system leavers

	Submitted FY 2020	Revised FY 2020	FY 2021	Difference
Universe: Number of adults who exited (system leavers)	846	866	951	85
Number of adults who exited with increased non-employment cash income	209	218	191	-27
Percentage of adults who increased non-employment cash income	25%	25%	20%	-5%

### Metric 4.6 – Change in total income for adult system leavers

	Submitted FY 2020	Revised FY 2020	FY 2021	Difference
Universe: Number of adults who exited (system leavers)	846	866	951	85
Number of adults who exited with increased total income	331	342	320	-22
Percentage of adults who increased total income	39%	39%	34%	-5%

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### Measure 5: Number of persons who become homeless for the 1st time

Metric 5.1 – Change in the number of persons entering ES, SH, and TH projects with no prior enrollments in HMIS

	Submitted FY 2020	Revised FY 2020	FY 2021	Difference
Universe: Person with entries into ES, SH or TH during the reporting period.	4469	4532	4013	-519
Of persons above, count those who were in ES, SH, TH or any PH within 24 months prior to their entry during the reporting year.	1940	1982	1657	-325
Of persons above, count those who did not have entries in ES, SH, TH or PH in the previous 24 months. (i.e. Number of persons experiencing homelessness for the first time)	2529	2550	2356	-194

Metric 5.2 – Change in the number of persons entering ES, SH, TH, and PH projects with no prior enrollments in HMIS

	Submitted FY 2020	Revised FY 2020	FY 2021	Difference
Universe: Person with entries into ES, SH, TH or PH during the reporting period.	5784	5841	5535	-306
Of persons above, count those who were in ES, SH, TH or any PH within 24 months prior to their entry during the reporting year.	2682	2718	2565	-153
Of persons above, count those who did not have entries in ES, SH, TH or PH in the previous 24 months. (i.e. Number of persons experiencing homelessness for the first time.)	3102	3123	2970	-153

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### Measure 6: Homeless Prevention and Housing Placement of Persons defined by category 3 of HUD's Homeless Definition in CoC Program-funded Projects

This Measure is not applicable to CoCs in FY2021 (Oct 1, 2020 - Sept 30, 2021) reporting period.

### Measure 7: Successful Placement from Street Outreach and Successful Placement in or Retention of Permanent Housing

Metric 7a.1 – Change in exits to permanent housing destinations

	Submitted FY 2020	Revised FY 2020	FY 2021	Difference
Universe: Persons who exit Street Outreach	189	196	216	20
Of persons above, those who exited to temporary & some institutional destinations	27	33	45	12
Of the persons above, those who exited to permanent housing destinations	31	36	26	-10
% Successful exits	31%	35%	33%	-2%

Metric 7b.1 – Change in exits to permanent housing destinations



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	Submitted FY 2020	Revised FY 2020	FY 2021	Difference
Universe: Persons in ES, SH, TH and PH-RRH who exited, plus persons in other PH projects who exited without moving into housing	3876	3910	3331	-579
Of the persons above, those who exited to permanent housing destinations	2380	2437	1956	-481
% Successful exits	61%	62%	59%	-3%

### Metric 7b.2 – Change in exit to or retention of permanent housing

	Submitted FY 2020	Revised FY 2020	FY 2021	Difference
Universe: Persons in all PH projects except PH-RRH	4086	4353	4303	-50
Of persons above, those who remained in applicable PH projects and those who exited to permanent housing destinations	4019	4302	4247	-55
% Successful exits/retention	98%	99%	99%	0%

# FY2021 - SysPM Data Quality

## CT-505 - Connecticut Balance of State CoC

	All ES, SH				All TH				All PSH, OPH				All RRH				All Street Outreach			
	2017-2018	2018-2019	2019-2020	2020-2021	2017-2018	2018-2019	2019-2020	2020-2021	2017-2018	2018-2019	2019-2020	2020-2021	2017-2018	2018-2019	2019-2020	2020-2021	2017-2018	2018-2019	2019-2020	2020-2021
1. Number of non-DV Beds on HIC	1430	2010	1411	1310	563	303	291	280	5008	4981	5026	5226	634	696	820	1026				
2. Number of HMIS Beds	1430	2010	1411	1304	512	262	252	238	3736	3725	3801	4177	590	673	820	916				
3. HMIS Participation Rate from HIC ( % )	100.00	100.00	100.00	99.54	90.94	86.47	86.60	85.00	74.60	74.78	75.63	79.93	93.06	96.70	100.00	89.28				
4. Unduplicated Persons Served (HMIS)		6944	6779	4351		1010	1016	727		4725	4678	5009		2159	2405	2778		483	263	280
5. Total Leavers (HMIS)		5534	5494	4275		554	593	508		488	555	577		1324	1353	1585		311	170	190
6. Destination of Don't Know, Refused, or Missing (HMIS)		481	717	712		18	32	49		16	20	15		45	45	72		43	51	39
7. Destination Error Rate (%)		8.69	13.05	16.65		3.25	5.40	9.65		3.28	3.60	2.60		3.40	3.33	4.54		13.83	30.00	20.53

## **FY2021 - SysPM Data Quality**