



2026 Renewal Evaluations Renewal Evaluation Database

CT Balance of State (CTBOS) Continuum of Care

March 16, 2026

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Agenda

- Welcome and Introductions
- Background on Renewal Evaluation
- 2026 Renewal Evaluation Criteria
- Process & Schedule
- RED Demo (Nutmeg)
- Questions
- Resources

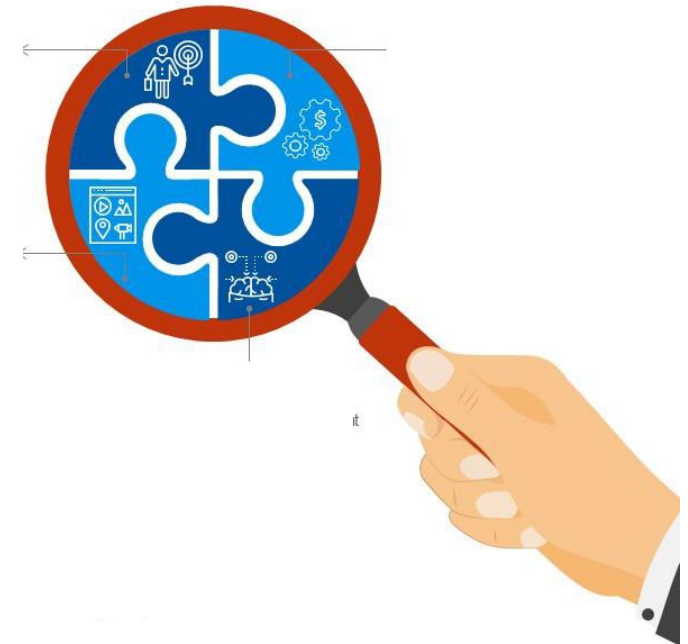




Background

Key Facts

- Over 110 Projects funded by CT BOS
- HUD requires CoCs to evaluate projects & scores whether CoCs evaluate certain things
- Uses HMIS data also used for Annual Performance Reports (APRs) and System Performance Measures (SPMs)



Why do we evaluate renewal projects?

Performance data used:

- By HUD to evaluate system performance, which impacts CoC application score
- By CT BOS to:
 - rank projects in the annual CoC Competition (required by HUD)
 - inform which projects continue to be funded
- Continuous Quality Improvement
 - Provides agencies with information on outcomes
 - Provides Steering Committee with information about system-wide needs



Better CoC performance = fully fund renewals & more funds for new projects.

Renewal Evaluation Database - RED

- Providers can see renewal evaluation results & submit score change requests & corrective action plans
- Data sources: HMIS, Survey Monkey, Zengine & comparable database (DV providers)
- Providers (all evaluated project types except Outreach):
 - have direct access to scored HMIS data in real time
 - post launch can regularly check renewal evaluation score
 - can see how the score changes in response to HMIS data updates



HMIS Data & Comparable Database (CDB)



- Majority of items scored use HMIS/CDB data
- Reporting period: **10/1/24-9/30/25** (most measures)
 - Corresponds with System Performance Measure period
- RED pulls HMIS data to produce Renewal Evaluation reports.
 - Providers view these reports in RED
- If data is incorrect in RED, it must be corrected in HMIS or CDB

Projects Being Evaluated in 2026

- Only projects listed in this doc will be evaluated this year: [List of Renewal Evaluation Projects 2026](#)
- Agencies should have confirmed that the HMIS IDs are correct for all projects
- If your project has multiple HMIS IDs, please be sure that each ID is correctly listed





2026 Renewal Evaluation Criteria & 2026 Renewal Evaluation Instructions

Check the Criteria to see which measures apply to your project & which are scored

Connecticut Balance of State (BOS) CoC

2026 Renewal Evaluation - Criteria Applicability ("Yes" indicates the criterion is applied to that project type)

All projects must require participation in services for all project participants. Projects not meeting this requirement will receive a score of 0 points.

Evaluation Criteria	ADULT PSH	ADULT RRH	ADULT TH	Youth PSH	Youth & YHDP RRH	YHDP Div/RE	Youth TH	YHDP CRISIS TH	YHDP Youth Navigators	2026 Benchmark / Standard
PERFORMANCE										
Spending on last year's HUD grant ¹ Projects over \$2M spend: leave <\$75k unspent.	YES	YES	YES	YES	YES	YES	YES	YES	YES Not Scored	See box to the left
Projects between \$250 & \$2M: Spend 95% & leave <\$50k unspent;										
Projects under \$250K: spend 85%.										
Occupancy (based on quarterly utilization) ²	YES	YES	YES		YES	YES	YES		YES Not Scored	90%
YDHP Crisis TH & Youth PSH: Occupancy (based on quarterly unit utilization) ²				YES				YES		1 empty bed per quarter
Adult Projects & Youth TH: All adult participants with NON-CASH benefits excluding health insurance ³	YES	YES	YES				YES			95% DV only - 76%
Percentage of adult participants who increased EARNED INCOME from entry to exit/follow-up ⁴	YES	YES	YES	YES	YES	YES	YES	YES		Adult: PSH, RRH 25%, TH 40% Youth/YHDP: PSH, RRH, RRH RE/Div, TH 25%
Adult DV TH: LOS is 2 years or less			YES							100%



Use RED to Submit
Score Change
Requests and
Corrective Action
Plans



New and Notable

Steering Committee made several changes this year to help:

- Increase CoC Application score
- Increase likelihood of retaining/expanding funding

Scores on new measures are now visible in RED.

NEW: Score Returns to Homelessness



Percentage of leavers returned to homeless within 12 months or less (exiting to PH between 10/1/23-9/30/24)

Worth 25% of total points (HUD requirement)

Adult & Youth PSH: Less than or equal to 7%

Adult & Youth RRH, YHDP RRH Div/RE, Adult & Youth TH, YHDP Crisis TH: Less than or equal to 11%

Known RED Issue

Returns to Homelessness (12 months or less)

- Date range longer than intended



NEW: Score Employment Income Increases

Percentage of adult participants who increased EARNED INCOME from entry to exit/follow-up

- **Adult: PSH, RRH 25%, TH 40%**
- **Youth/YHDP: PSH, RRH, RRH RE/Div, TH 25%**
- **Worth 25% of total points (HUD requirement)**



NEW: Service Participation Required (10 CoC Application Points)



Requirements for how to implement:
[Engagement Principles](#)

All projects must require participation in services for all project participants

All projects meet the requirement (Projects not meeting this requirement will receive a score of 0 points)



STEP 1: Grant Assessment Review

Initial review due 2/27/26

RED has been updated with new measures

Grant Assessment Review (1)

My Projects



Grants and Projects

Projects found: 170

Grant #	Project Name	Funding Type	Component Type	2024 Score	2025 Score	2026 Score	Status	#ChangeReqs / Grievances	Points ChReq / Grievances	CAPs	CAP Status
CT0022A	CT0022 Greater Hartford Rental Assistance Consolidated (South Park Inn)	COC	PSH			Awaiting Submission		0 / 0	/	n/a	
CT0022B	CT0022 Greater Hartford Rental Assistance Consolidated (Manchester)	COC	PSH			Awaiting Submission		0 / 0	/	n/a	

Grant Assessment Review (2)

[Home](#) / [My Projects](#) / Project Details

Grant #: CT0012 (2025)

Project Name: CT0012 New Haven Lucht Hall

Recipient: CT Department of Mental Health & Addiction Services (DMHAS)

Service Provider: New Reach

Agency Responsible for RED: New Reach

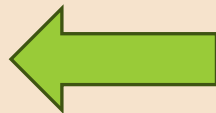
Project Type: COC / PSH

Last Year's Evaluation ☰

Action Needed

Your grant application renewal is missing information needed to calculate your initial score. Please complete the Grant Assessment form to submit your renewal application and get an initial score.

[Complete Grant Assessment review](#)



Performance

[HMIS Program Details](#)

[HMIS Data Quality Issues](#)

Application not yet submitted - no scores available.

Grant Assessment Review (3)

Grant #: CT0022 (2023)

Agency: Capitol Region Mental Health Center (CRMHC)

Service Provider: CT0022 Greater Hartford Rental Assistance Consolidated

Project Type: COC / PSH

Please note all projects are being evaluated based on the 2023 NOFO grants, so this screen will show (2023) instead of (2026) like the rest of the screens. This evaluation is for the 2026 NOFO Renewal Applications.

Grant Assessment Form

Next Steps

Complete the following questions to receive your initial evaluation score. Please note, this initial evaluation score does not include any penalties for lateness, outdated contacts or other penalty criteria.

Grant Information (Confirmation)

Grant Period (Note: This is your grant's operating year, but is not used by Housing Innovations for scoring)
Ensure the below dates are accurate.

5/1/2024 - 4/30/2025

Confirm Operating Year



Confirm Operating Year

Grant I

The below projects represent all programs in

Projects Associated With This Grant (Confirmation)

The below projects represent all programs in the CT HMIS database associated with this grant

HMIS Project Name	HMIS ID	Project Type
New Haven Shelter Plus Care 1993 SRA (S+C)(CT0012)	1076	PH - Permanent Supportive Housing (disability required for entry)

Confirm Project List



Confirm Project List

view

Submit Grant Renewal For Review

Grant Assessment Review (3-DV Projects only)

Grant #: CT0356B (2023)

Agency: Prudence Crandall Center, Inc.

Service Provider: CT0356 Prudence Crandall Center's Enhanced Housing Options

Project Type: DV Bonus / RRH

Please note all projects are being evaluated based on the 2023 NOFO grants, so this screen will show (2023) instead of (2026) like the rest of the screens. This evaluation is for the 2026 NOFO Renewal Applications.

Grant Assessment Form

Next Steps

Complete the following questions to receive your initial evaluation score. Please note, this initial evaluation score does not include any penalties for lateness, outdated contacts or other penalty criteria.

DV and Non-HMIS Program APR Upload

For DV projects and other non-HMIS programs, you must upload a .zip file that conforms to the current HUD APR CSV standards to receive a score.

HUD CSV Export

Upload APR csv file here.

Grant Information (Confirmation)

Grant Period (Note: This is your grant's operating year, but is not used by Housing Innovations for scoring)
Ensure the below dates are accurate.

12/1/2024 - 11/30/2025

Confirm Operating Year



Confirm Project List

view



Avoiding Common Pitfalls

Common Pitfalls



- Incomplete HMIS data, (e.g., missing participants' Annual/Exit Assessments)
- Incorrect # of program participants
 - People not entered and/or exited as needed

Common Pitfalls (2)

Make sure you refresh to apply updated data to score.

[Home](#) / [My Projects](#) / Project Details

Grant #: CT9001 (2024)

Project Name: CT9001 Test Project

Recipient: Test Agency 001

Service Provider: Test Agency 001

Project Type: COC / PSH

Date Effective for Data: 10/18/2023

HUD CSV Export

Choose File

No file chosen

Update Score based on Current HMIS Data



REMINDER: You must update your score each time you change data in HMIS, if you want those changes to be reflected in your evaluation report.



Performance

Efficient Use of Resources

- Over \$2M must leave less than \$75K unspent
- Projects between \$250K & \$2M: Spend 95% & leave <\$50k unspent
- Under \$250K must spend at least 85%



Data Source: Sage spending data from most recent APR submitted to HUD – eval period is project operating year

Spending Data



- Projects evaluated on spending from the most recent complete grant operating year as reflected in SAGE as of 1/31/26. Examples:
 - Project ends 10/31/25. APR submitted in SAGE 1/31/26; spending data for period 11/1/24-10/31/25 is evaluated.
 - Project ends 11/30/25. APR not submitted in SAGE until 2/28/26. Spending data for period 12/1/23 – 11/30/24 is evaluated.
- Projects that wish to have more recent spending data reflected on their Renewal Evaluation may submit APRs in SAGE early. Example:
 - Project ends 11/30/25. APR submitted in SAGE on 1/31/26. Spending data for period 12/1/24 – 11/30/25 is evaluated.



Occupancy

- 90% OCCUPIED BASED ON QUARTERLY UTILIZATION
- YHDP CRISIS TH & YOUTH PSH: UP TO ONE EMPTY BED PER QUARTER

Housing Stability



- PSH: 95% remain in PSH or exit to PH
- RRH/TH: 95% leavers exit to PH
- Youth/YHDP RRH & Div/RE: 85% exit to PH
- YHDP Crisis TH: 60% exit to PH
- Youth RRH, Div/RE, Crisis TH: Less than 5% exit to shelter, unsheltered or unknown



Remain or Exit to Permanent Housing (TH, RRH & PSH Programs)

- Excluded from scored set:
 - Deceased participants
 - Programs with only 1 negative exit
 - Exits from housing to seek safety
 - Exits to foster care/group home, hospital, long-term care/nursing home, & substance abuse treatment

Non-Cash Benefits

Participants with non-cash benefits excluding health insurance: 95% & DV 76%

Not scored for YHDP





Length of Stay (LOS)

- DV TH programs: LOS is 2 years or less
- Youth TH (CoC Non-DV): LOS is 1 year or less
- YHDP Crisis TH Housing: LOS is 60 days or less

Earned Income

- Scored for all Youth Projects except YHDP Diversion/Rapid Exit
- 25% increased **EARNED INCOME** from entry to exit/follow-up for all except 40% for TH





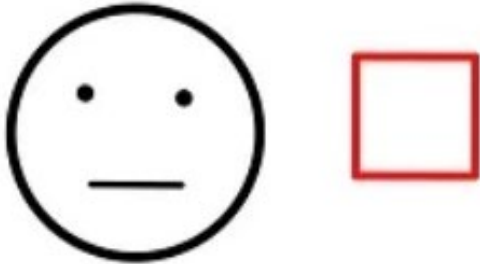
Consumer Surveys

Participant Surveys – Scoring Criteria

- DMHAS Surveys were due by 6/30/25
 - ✓ now aligned with DMHAS' survey deadline
- BOS Surveys were due by 2/3/26
- Maximum points available at a 35% response rate.
- Projects that did not submit surveys get 0 points for response rate.
- Projects received a 5-point penalty if surveys were late or not received.



REMINDER FOR NEXT YEAR: DMHAS Surveys

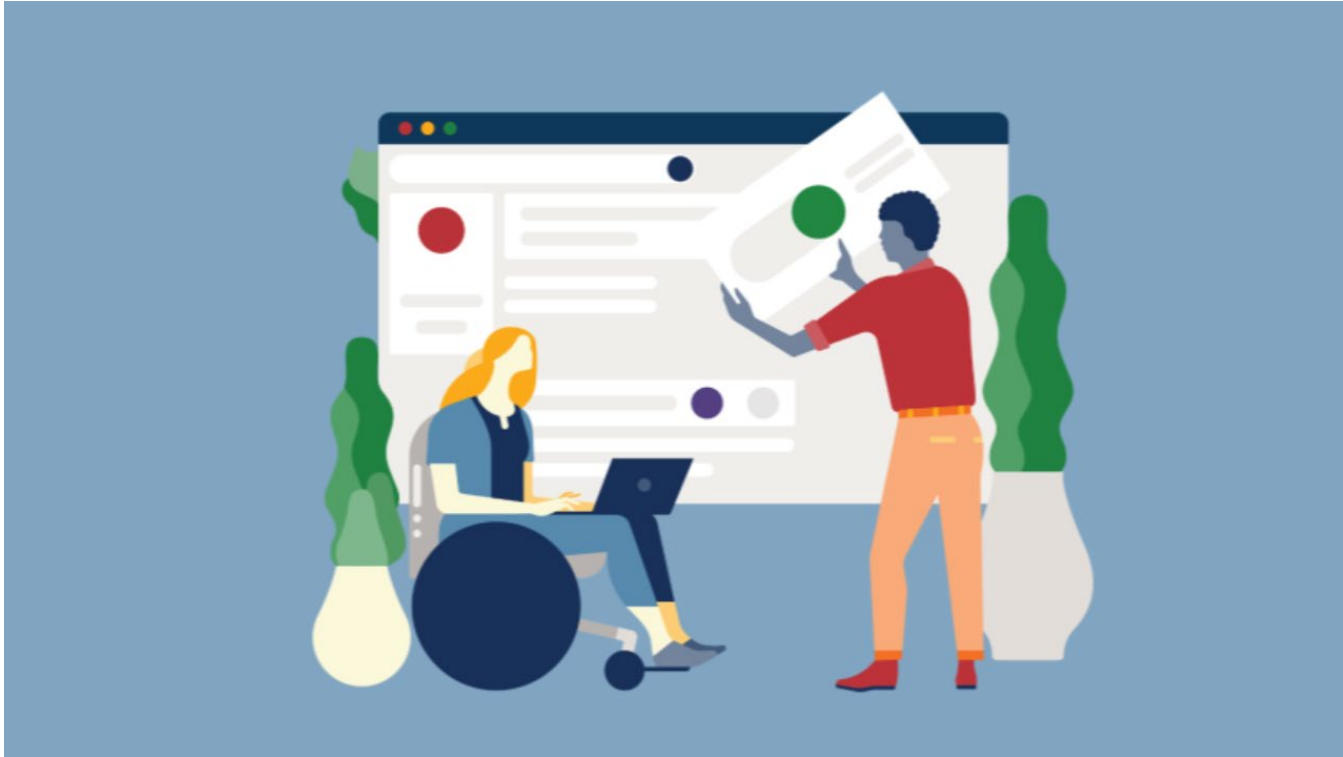


- Agencies with DMHAS funding may use DMHAS surveys instead of CT BOS surveys.
- DMHAS sent survey data directly to CT BOS.
- Providers should not submit DMHAS surveys to CT BOS.
- Non-DMHAS agencies should use the CT BOS surveys
- DMHAS providers that prefer to use CT BOS Participant Surveys, notify us by e-mail: ctboscoc@gmail.com



Lateness & Contact Penalties

- 5 points deducted for late consumer survey submissions



Process and Schedule

Zengine: Grants Management Database

- Providers must enroll in Zengine & keep contact information up to date.
- Ensures provider access to RED & inclusion in CT BOS email list
- Zengine training: instructions on how to create and/or update contact information
 - Primary contact change – Contact Shannon



UPDATE YOUR CONTACTS!!!!

Renewal Evaluation Schedule

March

- Renewal Evaluation Webinar today (3/16)
- Deadline to submit RED support requests: 3/23
- 3/30: Final deadline to:
 - Make all data changes in RED
 - REFRESH in RED!
 - Submit score Change requests in RED

April (watch for email notifications)

- Change Request results visible in RED
- Results from Grievances visible in RED

June (watch for email notification)

- Corrective Action Plan Deadline submitted in RED



Support Request Process

- Providers must submit a Support Request in RED. Don't submit via email.
- Support requests will be used to alert HI/Nutmeg to issues.
- For help with HMIS data cleanup, use [CoC Renewal Evaluation Data Clean-up Link](#)



Support Request Process (2)

For questions related to
the DV Comparable
database, please
contact Joanne Vitarelli

jvitarelli@ctcadv.org





Change Request/Grievance Process

- Once reports are final, providers may submit a change request in RED to contest their score by 3/30.
- Change requests are processed and providers visible in RED in April
- Change requests that don't result in a score change and not withdrawn by the provider go to BOS Chairs.
- Grievance results are available in RED in April.

Change Request/Grievance Process

- Per BOS Steering Committee these issues may not be grieved:
 - Evaluation standards adopted by Steering Committee
 - Missed deadlines
 - Circumstances commonly experienced across projects
 - Such as:
 - Difficult housing market
 - Staff turnover
 - Housing stability challenges
 - Projects not meeting performance benchmarks (e.g., occupancy or spending) because of insufficient number of eligible applicants



RED Demonstration - Nutmeg

RED [Home](#) [Process Overview](#) [Support](#)

[Login](#)

Renewal Evaluation Database (RED)

CT BOS Grant Renewal Evaluation Database

Beginning this year, this new tool will help streamline the grant renewal process. Let's get started!

[Login](#)



Questions?

Resources



[Renewal Evaluation Page](#), CTBOS website includes links to:

Instructions

Scoring Criteria

Project List

Participant Surveys (paper only)

[Zengine training](#): instructions to create and/or update contact information

CT BOS Team (Housing Innovations)



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