

CT Balance of State
(CT BOS)
Continuum of Care
(CoC)
Steering Committee
Meeting

January 21, 2021



Agenda

- Welcome
- BOS Group Agreements for meetings
- Introductions
- Adopt Meeting Minutes
- Announcements
- Updates on HMIS
- Access to CT BOS Grievance Procedure for Consumers
- Follow-up on Projects in Corrective Action for multiple years
- Governance Changes
- Persons with Lived Experience to join CT BOS Steering Committee
- Upcoming Meetings



CT BOS Group Agreements for Meetings

Developed by Consumer Leadership Involvement Project (CLIP) Consultants:

- Be present and listen actively
- Choose courage over comfort
- Participate to the fullest of your ability
- Take space, make space
- Assume good intent, but also acknowledge impact
- Challenge ideas, not people
- Use "I" statements
- Recognize emotional tax, extra labor, and burden that Black, Indigenous, People of Color (BIPOC) and people with lived experience face in some conversations



Introductions in Break-out Rooms - Groups of 4 people.
Please share: Your name, role in CT BOS, and your
dream vacation



Approve CT BOS Steering Committee December 2021 Meeting Minutes



CT BOS Steering Committee Minutes - Dec 2021

Announcements



CT BOS Semi-annual Meeting – 2/18/22, 11-1:00



[Meeting link](#)

CT BOS Renewal Evaluation Updates

- Deadline for Consumer Surveys & Agency Info Surveys extended to 1/28/22
- Consumer surveys received after 1/28/22 will not be evaluated
- Launch of New Renewal Evaluation Data System and Webinar coming soon
- [CT BOS Renewal Evaluation Resources/Docs](#)



Voting Guides for Homeless Providers and Persons Experiencing Homelessness

U.S. Interagency Council on Homelessness (USICH) created voting guides for homeless providers and for people experiencing homelessness. Both are available in five languages:

[Election checklist for homeless service providers](#)

[Voting checklist for people experiencing homelessness](#)



Updates on 2022 Connecticut Point-in-Time Count





UPDATE

City of New Britain Consolidated Plan Update

Placeholder – CCEH HMIS/SPM Updates

HUD Grant Amendments



What activities require a grant amendment?

- Change of recipient
- Change of project site
- Additions or deletions in the types of eligible activities approved for a project
- A shift of up to 10% from one approved eligible activity to another activity
- A reduction in the number of units
- A change in the subpopulation served

HUD Grant Amendments (2)

- **Grant recipients must submit proposed grant amendments to the relevant CAN for approval prior to submission to HUD.**
- Prepare a detailed, written request to the HUD Field Office
- Explain the reason for the change
- Justify same or better level of service
- Attach all relevant revised application and technical submission exhibits reflecting the proposed change(s)
- Cannot make the change until approved and contract is amended by HUD



HUD Grant Amendments (3)

- If you are considering submitting a grant amendment request to HUD, please do so now.
- Helpful if amendment process is complete before HUD issues the Grant Inventory Worksheet (GIW).
- **Grant recipients are required to notify the CT BOS Steering Committee of any approved amendments.**



Introduction to CT BOS CoC Webinar

3/23 from 10-11:30

Join Zoom Meeting:

[Intro to CT BOS Zoom
Link](#)

Meeting ID: 895 8679
0212

Passcode: 001236

Call-in number: 646 876
9923



Update from the CT Coalition to End Homelessness on Homeless Management Information System (HMIS) Projects





Advancing Connecticut Together (ACT) RRH Training

- ACT will be facilitating a Rapid Rehousing training
- Training intended for Supervisors, Case Managers & anyone else involved in the RRH process
- 2/24/22 from 9:30a-11:00
- Join Zoom Meeting:
[Zoom Meeting Link](#)
- Meeting ID: 342 144 3559
Passcode: connect

Access to CT BOS Grievance Procedure for Consumers

- [BOS P&P -Grievances pg.23](#)
- Must first complete BOS funded agency grievance process.
- For DMHAS projects (DMHAS is grantee or project receives other DMHAS funding), consumer must use DMHAS Appeals Process:
[DMHAS Grievance Procedure](#)



Access to CT BOS Grievance Procedure for Consumers (2)

- For DOH projects (DOH is grantee or project receives other DOH funding) or if grievance is about an eligibility or program acceptance decision, need to follow CT Coordinated Access Network (CAN) Policies and Procedures: [CAN P&P](#)
- Outcome of the DMHAS Appeals process & CAN Grievance process is final and not subject to review through the CT BOS Grievance process.



Access to CT BOS Grievance Procedure for Consumers (3)

BOS Grievance Committee Hearing Process for Consumers:

- CT BOS Grievance Committee meets w/in 30 days and consumer may be present for meeting
- Within 10 days of the review process, committee issues a written decision
- If not satisfied w/outcome, consumer may request final review by CT BOS Chairs
- Contact ctboscoc@gmail.com w/any questions



Discussion



Follow up on projects in Corrective Action for multiple years



- BOS currently working with three agencies who have had multiple years in CA. Providing support, additional monitoring
- In a couple of cases, lack of services funding is a major cause of poor performance.
- Thoughts about set aside for services funding for existing projects in this year's competition for new funding?

Update CT BOS Governance Charter

CoC Steering Committee Member Selection

Proposal: to remove language highlighted below

Current Language: Consumer representatives (homeless and formerly) submit applications to join the Steering Committee. The CoC encourages consumers who have utilized homeless housing or services to apply. Consumers may not be employed by any agency receiving CoC funds and no CAN can have more than one consumer representing its region.

CT BOS Governance Charter

Vote electronically following 10-day required notice.



Persons with Lived Experience to join CT BOS Steering Committee

- Steering Committee (SC) voted to include at least two and up to six Community Representatives (i.e., persons with lived experience of homelessness)
- CLIP recommends changing the title of “Community Representative” to “CLIP Consultant”
- Applications for the SC for these seats will be released soon with a two week turn around.
- Vote at the 3/18/22 SC meeting. Community Reps/CLIP Consultants will serve through June 2023.



Upcoming Meetings



SC Meeting Schedule

- February 18, 2022; 11-1:00*
*Semi-Annual Meeting
- March 18, 2022; 11-12:30
- April 22, 2022; 11-12:30
- May 20, 2022; 11-12:30
- June 17, 2022; 11-12:30

BOS Office Hours

- Coordinated Access Updates
3/4/22: 11-12

Zoom Info for all meetings:

- [Meeting link](#)
- Meeting ID: 956 4487 8479
- Password: 414595
- Call-in number: 646-876-9923

CT BOS Team (Housing Innovations)



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