

CT Balance of State  
(CT BOS)  
Continuum of Care  
(CoC)  
Steering Committee  
Meeting

December 15, 2023



# Agenda

- Welcome and Chairs Introductions
- Group Agreements for meetings
- Adopt November Semi-annual Meeting Minutes
- Announcements
- 2024 New Project Priorities Discussion
- Break-out Discussions
- Projects with No Designated Case Management Provider
- 2024 Renewal Evaluation Updates
- Steering Committee Attendance Issue
- Partner Announcements & Other Business



# CT BOS Group Agreements for Meetings

Developed by Consumer Leadership Involvement Project (CLIP) Consultants.

- Be present and listen actively
- Choose courage over comfort
- Participate to the fullest of your ability
- Take space, make space
- Assume good intent, but also acknowledge impact
- Challenge ideas, not people
- Use "I" statements
- Recognize emotional tax, extra labor, and burden that Black, Indigenous, People of Color (BIPOC), Asian Americans/Pacific Islanders (AAPI), Latino/a/x, LGBTQ+, persons with Behavioral Health issues, DV survivors, Veterans and people with lived expertise/experience of homelessness face in some conversations
- Honor the Conflicts of Interest Policy





# Reminders

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- Input is welcome!
- Please unmute or use chat.
- To provide anonymous input, please send a message to a member of the CT BOS support team:
  - Liz Isaacs
  - Lauren Pareti

# Approve CT BOS November 2023 Semi-annual Meeting Minutes

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CT BOS November Semi-annual Meeting Minutes

# Announcements





# Welcome New & Alternate Steering Committee Representatives

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- New Steering Committee Members:
  - CT Department of Correction: Joy Zavarella, Reentry Services.
- Alternate Steering Committee Members:
  - CT Department of Social Services: Theresa Rivera, Division of Program Oversight and Grant Administration
  - Partnership for Strong Communities: Carline Carline Charmelus, Collective Impact & Equity Manager
  - CT Coalition to End Homelessness: Rose Kelly, Interim Director, HMIS and Strategic Planning
  - Corporation for Supportive Housing: Stephanie Lazarus, CT Fellow Consumer Leadership Involvement Project (CLIP)

# Reminder: Post Steering Committee Debrief

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- Anyone who has questions or comments about Steering Committee business can stay on at the end of the monthly zoom meeting.
- As always, questions/comments can also be sent [CTBOSCoC@gmail.com](mailto:CTBOSCoC@gmail.com) or call a team member any time!







# HUD CoC Grant Consolidations

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## **Benefits of consolidation:**

- Less administrative burden - one APR, one project application
- More flexibility- more funding in a single grant may make it easier to over-lease and fully spend
- Better performance outcomes – a small number of negative outcomes don't impact performance as much in a larger project

## **Next Steps:**

- If you have more than one grant with the same component type – example: 2 PSH grants - please consider consolidating now.
- Consolidations can be applied for once the 2024 CoC Competition opens.

# Webinar: Introduction to CT BOS

## 1/11/24 – 10-11:30 a.m.

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For new Steering Committee members or anyone who wants a refresher on:

CoC Responsibilities, Overview of the Homeless Response System, Key Partners, CT BOS Governance

Join Zoom Meeting:

[Zoom Link](#)

Meeting ID: 828 6189 9566

Passcode: 271400

Call-in: 646-876-9923



# Webinar: CoC Policy and Administrative Requirements 1/24/24 - 10am-12pm

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- Overview of Federal and Local Requirements
- Buy America Build America (BABA) requirements
- Equity & Equal Access
- Participant Rights & Notices
- Additional Required Policies
- Other Administrative Requirements

Join Zoom Meeting

[Zoom Link](#)

Meeting ID: 885 4605 2390

Passcode: 420244

+16468769923



# Webinar: Violence Against Women Act (VAWA) Requirements for CoC Projects 2/13/24 - 10am-12pm

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- VAWA Overview
- Who is eligible for protections?
- Responsibilities of CoC Providers
- Documentation Requirements
- Prohibition on Retaliation
- Right to Report
- VAWA Eligible Activities

Join Zoom Meeting

[Link to Zoom Meeting](#)

Meeting ID: 828 0549 8935

Passcode: 369657

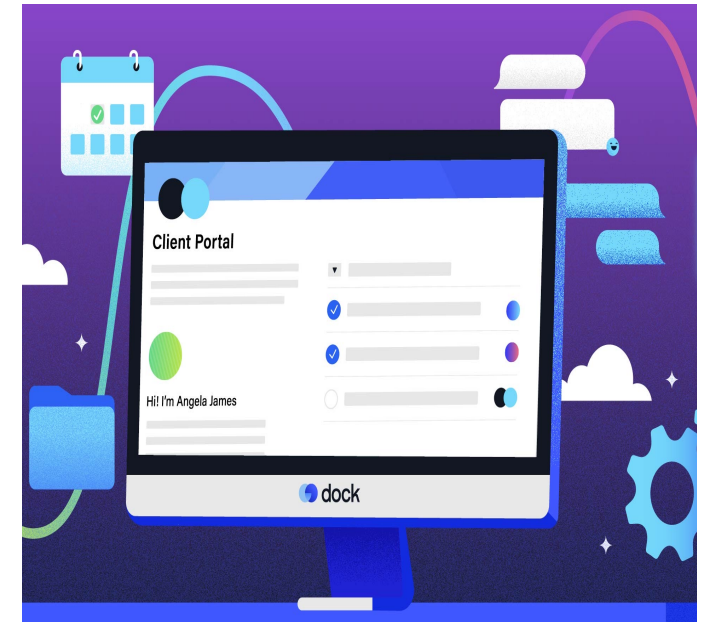
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# Client Portal in HMIS

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- Have funding available in 2023-2024 Planning Grant
  - Enough to fund the CaseWorthy software module and Nutmeg to support build out (approx. \$40,000)
- Over the past 6 months, did a series of CaseWorthy Client Portal Demos
  - Steering Committee demo, Follow up open session demo, Demo Session for Persons with Lived Experience, Training Link Provided for follow up
- Conducted Interviews with groups using Client Portals
  - Santa Clara County, CA – BitFocus, Goodwill – CaseWorthy
- Feedback overwhelmingly in support of adopting
- Next Steps



# 2024 New Project Priorities

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- Each year the Steering Committee adopts new projects priorities:
  - *Types of new project applications included in our application for CoC funds.*
- CANs submitted data to CT BOS
- Steering Committee will discuss priorities today and vote in January.





# Summary of Coordinated Access Network (CAN) Data & Recommendations

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- All 6 CANs submitted data/recommendations
- All CANs recommended need for both Rapid Rehousing (RRH) and Permanent Supportive Housing (PSH)
- 5 of 6 CANs noted significant unmet needs among people experiencing unsheltered homelessness
- 3 of 6 CANs noted significant unmet needs among older adults
- Data showed greatest need for Rapid Rehousing (RRH):
  - Individuals (1203 unmatched households)
  - Families (59 unmatched households)
- Data supports need for PSH for single adults
- Some CANs noted need for Family PSH



# Summary of Coordinated Access Network (CAN) Data & Recommendations (2)

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Other suggestions/recommendations:

- Allow 10% admin (currently 7%)
- Consider focusing funding on housing location services in RRH and PSH projects
- Prioritize funding services in PSH projects with no services funding
- Fund PSH projects that serve people with all types of disabilities eligible under the HUD disability definition



# Eligible Types of Projects for New HUD CoC Projects

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- RRH
- PSH
- Joint TH-RRH
- Coordinated Entry
- HMIS



# Proposal: 2024 Allowable Types of New Project Applications - Regular CoC Funds



- New Units Permanent Supportive Housing (PSH) for individuals
  - Preference for PSH projects that can demonstrate that at least 25% of units designated to serve people experiencing homelessness are subsidized by a source other than CoC or ESG.
  - Priority given to PSH projects targeting people 60+
  - Fund PSH projects that use the HUD definition of disability
- New Units of RRH for Singles and Families (including youth)
- Preference for Enhanced Services for existing CoC funded PSH and RRH projects
  - Create Set Aside to enhance services in existing PSH & RRH units with a preference for proposals for services in existing PSH projects with no designated services funding
- Coordinated Entry Supportive Services Only (CE SSO - not via RFP)
- 10% allowed for project administrative costs

# Proposal: 2024 Allowable Types of New Project Applications – DV Bonus Funds

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- RRH
- Joint Transitional/RRH (TH/RRH)
- CE SSO (not via RFP)
- 10% allowed for administrative costs
- Any other project types HUD indicates in NOFO are allowable (not via RFP)





# Break-out Rooms

- Introduce yourself, your role, and say how long you have been attending CT BOS Steering Committee meetings
- Discussion Question for today:
  - Please share your thoughts on the proposed New Project Priorities.

*Reminders: To join a group, accept the invitation. If you are in a breakout room alone, leave the room to get reassigned.*





## Projects with No Designated Case Management Provider

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### **Greater Hartford CAN: 164 units**

- Capitol Region Mental Health Center (CRMHC)
  - CT0022 Greater Hartford Rental Assistance Consolidated
  - CT0185 Manchester Rental Assistance

### **Greater New Haven CAN: 101 units**

- Community Services Network (CSN)
  - CT0164 New Haven Rental Assistance

# Projects with No Designated Case Management Provider (2)

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## **Northwest CAN: 70 units**

- Western Connecticut Mental Health Network
  - CT0151 Waterbury Housing Plus
  - CT0200 Torrington Rental Assistance WHO
  - CT0204 Waterbury Rental Assistance
  - CT0211 Waterbury Step-up

## **MMW: 20 units**

- River Valley Services (RVS) & Community Health Center
  - CT0054 Middletown Rental Assistance

# Projects with No Designated Case Management Provider (3)

Please go back to your CANs and encourage providers to respond to the RFP to provide services for these projects!







# 2024 Renewal Evaluation Upcoming Deadlines & Timeline

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- 1/19/24: Deadline for providers to submit support requests
- 2/5/24: Deadline to make data changes and refresh data in RED

[CT BOS 2024 Renewal Evaluation Instructions](#)



## Renewal Evaluation (2) Data Quality Updates

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Unexpected results in RED are due to data quality issues not visible in the APR

Most common data quality problems:

- Incomplete Assessments
- Duplicate Assessments with the same start date or in the same annual report date range
- Missing Annual assessments
- Missing Exit Assessments

If you need help to identify or correct data quality issues use the link for the [CoC Renewal Evaluation Help Desk](#) to submit a ticket.

# Steering Committee Attendance Issue

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- A Community Rep has missed over 80% of Steering Committee meetings since the beginning of their participation in July 2023.
  - Extensive outreach has been conducted.
- What action(s) should we take?
  - Should we vote to remove the Community Rep who has not responded and open the spot for someone new?





# Partner Announcements

# Other Business?

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# Upcoming Meetings

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## Steering Committee Meeting Schedule

- January 19, 2024; 11-12:30
- February 16, 2024; 11-12:30
- March 15, 2024; 11-12:30
- April 19, 2024; 11-12:30
- May 17, 2024; 11-12:30
- June 21, 2024; 11-12:30



## Zoom Info for all SC meetings:

- [Meeting link](#)
- Meeting ID: 956 4487 8479
- Password: 414595
- Call-in number: 646-876-9923

# CT BOS Team (Housing Innovations)

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CT BOS CoC

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