



Connecticut Department of Labor Workforce Development Boards

Services offered through the American Job Service
One Stop System

DOL Responses to CT BOS Steering Committee Employment
Questions

CTBOS presentation 11/17



Presenters CTDOL

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WIOA is landmark legislation that is designed to strengthen and improve our nation's public workforce system and help get Americans, including youth and those with **significant barriers to employment**, into high-quality jobs and careers and help employers hire and retain skilled workers.

The Workforce Innovation and Opportunity Act (WIOA) was signed into law on July 22, 2014. WIOA is designed to help job seekers access employment, education, training, and support services to succeed in the labor market and to match employers with the skilled workers they need to compete in the global economy



Connecticut's Workforce System

The Governor's Workforce Council has been tasked with setting strategy and policy for the state's Pre-K through retirement workforce pipeline, and to serve as the prime coordinator for businesses, educators, trainers, state agencies, state workforce boards, non-profits, and others. The council also is responsible for submitting the states 4 year annual plan to USDOL which describes the Governor's statewide goals for workforce development in CT.

https://portal.ct.gov/-/media/SDE/Adult-Ed/Federal/Connecticut_PYs_2020-2023_2.pdf



Connecticut's Workforce System

CTDOL WIOA Administration Unit is responsible for the administration of Workforce Innovation and Opportunity Act (WIOA). This act provides federal funds that are distributed to Connecticut's five Workforce Development Boards (WDB's). WDBs allocate funds to other organizations that help unemployed and under-employed people succeed in the job market and increase their wages by completing their education, getting new job skills, finding new jobs, and more. Equally important, the WDBs help match employers with the skilled workers they need.



Connecticut's Workforce System

CTDOL as a partner in the states workforce system, directly administers:

- State funded Workforce Programs
- Labor Exchange services, Job search assistance, workforce labor market information, referrals to employment and other employment related services.
- Unemployment Benefits
- Trade – services for individuals affected by foreign competition.
- Rapid Response -



CT Workforce Development Boards

North Central Region: Capital Workforce Partners

1 Union Place, Hartford, CT 06103

860-522-1111

www.capitalworkforce.org

South Central Region: Workforce Alliance

560 Ella T. Grasso Blvd, New Haven, CT 06519

203-867-4030

www.workforcealliance.biz

Eastern Region: Eastern CT Workforce Investment Board

108 New Park Ave, Franklin, CT 06254

information@ewib.org

860-859-4100

www.ewib.org

Northwest Region: Northwest Regional Workforce Investment Board, Inc.

249 Thomaston Ave, Waterbury, CT 06702

203-574-6971

www.nrwib.org

Southwest Region: The Workplace, Inc.

1000 Lafayette Blvd Suite 501, Bridgeport, CT 06604

info2@workplace.org

203-610-8500

www.workplace.org



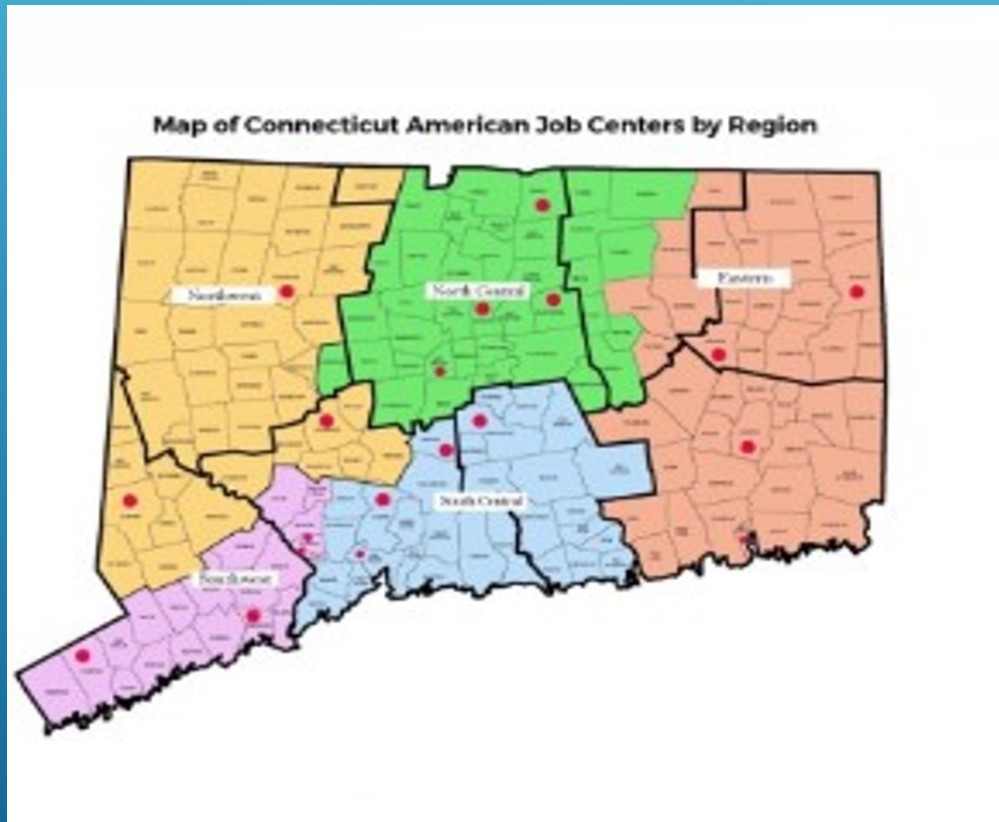
Connecticut's Workforce System All services are delivered through the states American Job Centers.

In CT, we have a total of 20 AJCs (6 Comprehensive and 14 Affiliates)

Comprehensive offices provide a wide range of employment services. They can also provide access to unemployment assistance.

Affiliates are smaller offices that offer self-service career centers and a select number of employment services. This may include hiring events, workshops, and employment services for veterans.

Services at the AJCs include but are not limited to hiring events, professional development workshops, i.e., resume development, resume critique, interview skills, employment services for veterans.





Connecticut's Workforce System

WIOA Title I – Funding is limited and generally occurs once per year around April. Funds are allocated per region utilizing a state statutory formula. Funding is allocated into three programs.

- Adult - Generally low income with barriers (homeless included)
- Dislocated Worker – Generally unemployed, collecting or exhausted unemployment. Includes long unemployed 26 plus weeks.
- Youth – In school 14-21 Out of School – 16-24 – Generally Low income with barriers



WIOA Programs Adult and Dislocated Worker

Basic Services Include:

- Eligibility
- Outreach/Intake (including TANF)
- Initial assessments
- Labor exchange – Labor Market Info, Job Searches, Program Information/orientation, UI Info.



WIOA Programs Adult and Dislocated Worker

Individualized Services Include:

- Comprehensive and specialized assessments ie: Basic Skill Deficiency
- Interviewing and evaluation through an Individualized Employment Plan
- Group and Individual career counseling
- Career Planning
- Short term pre-vocational services including soft skills ie Resume, Interviewing, etc.
- Internships including paid and unpaid work experiences
- Workforce preparation activities/Financial Literacy
- English as a second language/integrated education and training programs
- Follow-up services



WIOA Programs Adult and Dislocated Worker

Training Services Include:

- Occupational Skills Training from allowable eligible training providers
- Skills upgrading and retraining from allowable eligible training providers
- On the job training and employment training to keep companies from closing
- Programs that combine workplace training and related instruction
- Apprenticeship
- Entrepreneurial training and transitional jobs
- Adult Education Training
- Employer developed customized training

NOTE: Not all training types are offered in all regions and may be subject to limitations.



WIOA Youth Programs

In addition to training services indicated in the previous slides the youth program allows youth to select from the following 14 core services:

- Tutoring, study skills training, instruction, and dropout prevention services
- Alternative secondary school services and dropout recovery service
- Paid and unpaid work experiences
- Occupational skills training
- Education offered concurrently with workforce preparation and training
- Leadership development opportunities
- Supportive services
- Adult mentoring
- Follow up services
- Comprehensive guidance and counseling
- Financial literacy education
- Entrepreneurial skills training
- Services that provide labor market information
- Post-secondary preparation and transition activities



State Funded Workforce Programs

- ACI
- Cradle to Career
- Summer Youth Employment
- Job Funnel
- Long term unemployment
- Mortgage Crises
- Manufacturing Pipeline
- OIC
- Second Chance
- Platform to Employment
- Building better Futures