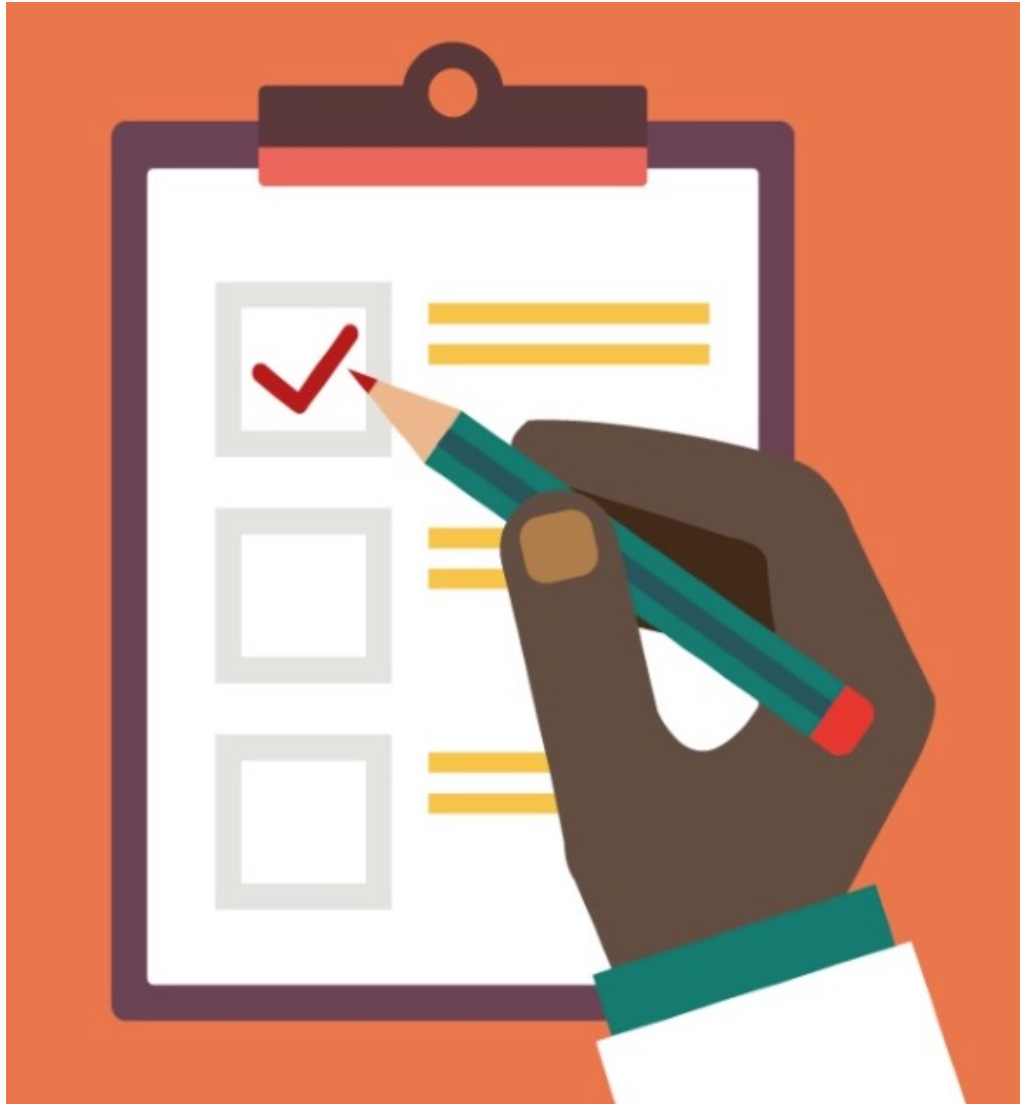


Introduction to
CT Balance of State (CT BOS)
Continuum of Care (CoC)
Updates 5/2/23





Agenda

- Background
- CT BOS Overview
- BOS Updates
- Key Partners within the CoC
- Resources & Webinars

Background

Introduction to CT
BOS webinar took
place 3/22/22

Intro to CoC (2022)

The purpose of this
webinar is to provide
BOS updates from the
last year



Sign Up for CT BOS Emails

Email Lists

☐ General

☒ HUD Grantees

☐ Steering Committee

☒ YHDP

Coming Soon: SNOFO Option

- Self-Register on CT BOS homepage (www.ctbos.org)
- To receive important information about policies and processes that impact CT BOS funded projects select either HUD Grantees or YHDP
- To get invites to Steering Committee meetings, select Steering Committee



CT BOS Overview



BOS History

- CT BOS CoC started in 1999
- DMHAS and Corporation for Supportive Housing (CSH) played an instrumental role in setting up CT BOS
- CT was not claiming HUD CoC money for certain jurisdictions
- Areas brought together to create BOS CoC
- There were over a dozen small CoCs in the state
- Over the years CoCs merged into BOS

CT BOS CoC Funding

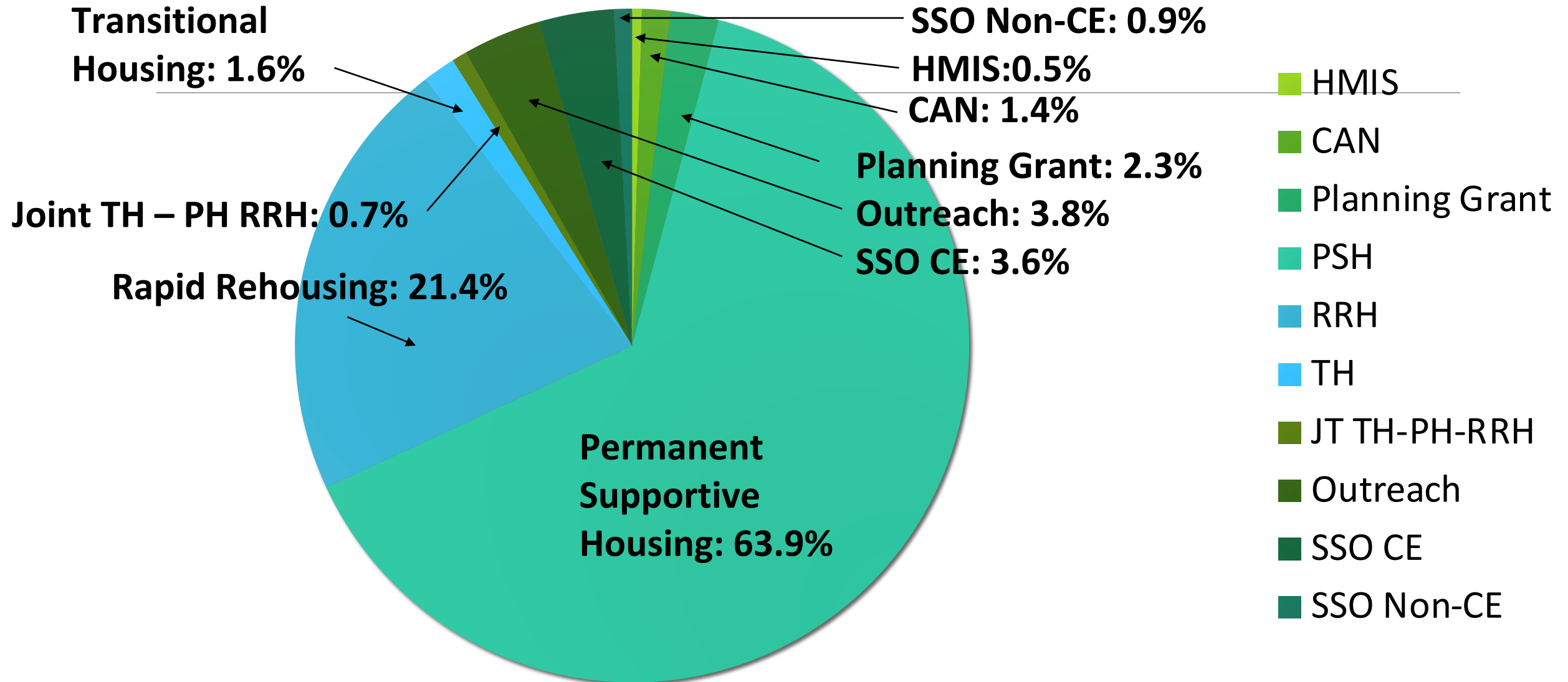
Total Annual Funding=\$57,554,566

Funded Activities:

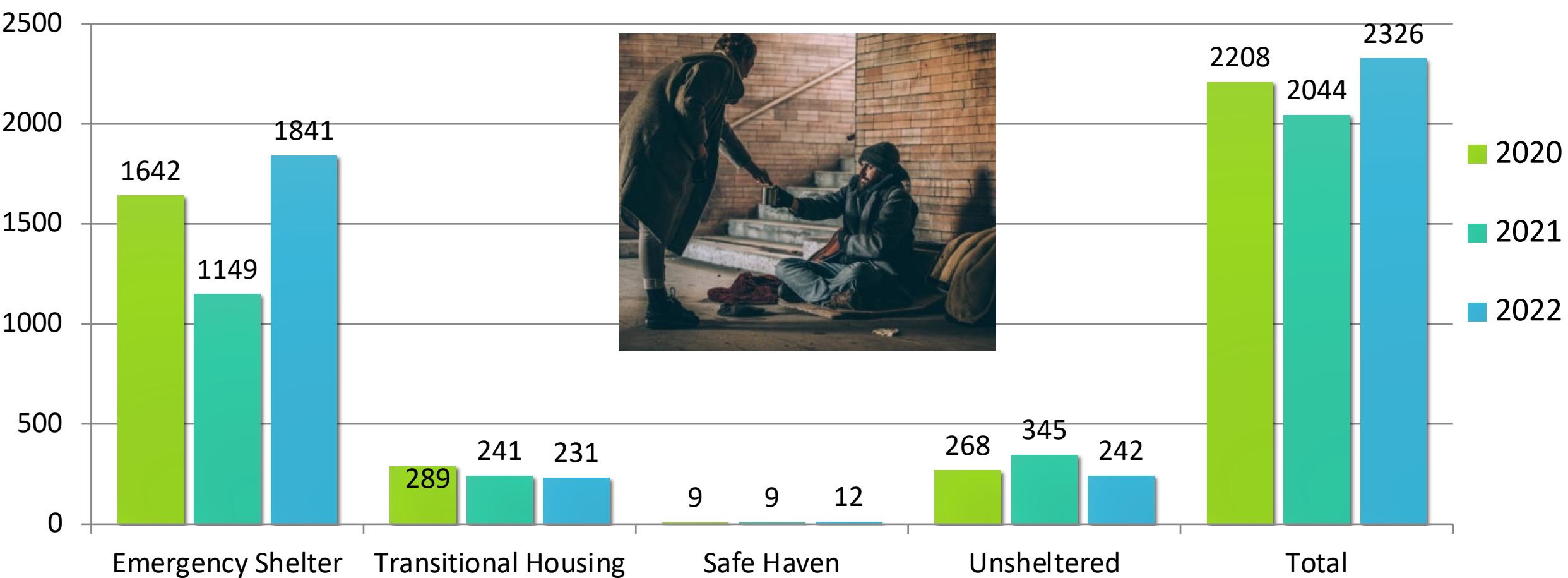
- Permanent Supportive Housing (PSH)
- Transitional Housing (TH) for Youth and Domestic Violence (DV)
- Rapid Rehousing (RRH)
- Joint TH & PH-RRH
- Youth Homeless Demonstration Project (YHDP) Diversion/Rapid Exit
- Youth Homeless Demonstration Project (YHDP) Youth Navigator
- YHDP Crisis Housing
- Homeless Management Information System (HMIS)
- Coordinated Access Network (CAN)
- Coordinated Entry (CE)
- Unsheltered Outreach
- Planning



CoC Funding Distribution



CT BOS Point-in Time Count of Homeless Persons 2020-2022



CT BOS Homeless Populations: 2020-2022 PIT



PIT Key Findings



From 2021-2022:

- Increase in homelessness overall – 14%
- Increase in ES utilization
- Decrease in:
 - Unsheltered homelessness
 - Chronic homelessness



BOS Updates



Increased Number of People with Lived Expertise to Steering Committee

- Steering Committee comprised of at least two and up to eight Community Representatives Persons with Lived Experience of Homelessness
- Two of the Community Representative seats are for Persons with Lived Experience of Homelessness who are under the age of 25 (i.e., Youth Community Representatives).
- Community Representatives are elected each year
- **2023/24 applications due 5/30/23 to ctboscoc@gmail.com**
- [CT BOS Community Representative Application 2023/24](#)
- [CT BOS YOUTH Community Representative Application 2023/24](#)

BOS Consumer Leadership Involvement Project (CLIP) Cohort #2

- Goal: Increase quantity and quality of involvement by persons with lived experience's (PLE/consumer) in BOS.
- Coordinated by Corporation for Supportive Housing (CSH)
- Activities include: focus groups, Steering Committee trainings, ensuring greater inclusion of PLEs in Steering Committee structure and decision-making
- Added a second group of CLIP members Fall 2022
- CLIP #2 includes: Nicholas Galella, Aleena Durant, Tracy Samuel, Raven Johnson and Ebony Beall.





Key CT BOS Policy Updates



BOS Grievance Policy Updates

Changes in Policy include:

- Defining timeframes in Grievance Policy for Consumers
- Clarifying process for CAN Grievances
- Aligning the CT BOS Grievance Policy with the Statewide RRH Operations Guide
- Clarifying and updating Renewal Evaluation Grievances
- Adding a Grievance Policy Notice for participants

CT BOS funded projects and Coordinated Access Networks (CANs) are required to:

- Document provision of this notice to all households seeking or receiving help upon application, at project entry and at a minimum annually; and
- Review the content of the notice with CoC project participants and applicants to help them understand their grievance rights.



BOS Participant Bill of Rights Updates

- Provides rights to applicants and participants getting or asking for help from projects funded by BOS CoC or BOS CAN.
- Provides information on how to get help if rights have been violated
- Examples of rights include (but are not limited to): not to be discriminated against, not to be denied services because of substance use; credit, criminal or housing history; lack of income; to decide who your family is and not be separated from them; to be served based on your gender identity.
- Document was simplified to one page
- [Participant Bill of Rights](#)



CT BOS Emergency Transfer Plan

Emergency Transfer Plan Notice

All CANs and CoC/ESG funded projects are required upon application, at project entry, and at annual recertification to:

- Inform all individuals/families seeking or receiving assistance, regardless of known DV survivor status, of their rights under the emergency transfer plan and of the process to seek a transfer.
- Provide a brief user-friendly notice that clearly explains the emergency transfer rights and process

[Info for Residents - Emergency Transfer Plan](#)

CT BOS Rights Notices - Acknowledgement of Receipt

Sample form to obtain participant sign-off for the following CT BOS Notices:

1. Participant Bill of Rights
2. Emergency Transfer
3. Grievance

Providers can opt to use a different method to document notification.

Participant Sign-Off Form





Governance Update - CoC Board CT BOS Steering Committee

- The CT BOS Steering Committee is designated as the CoC Board replacing Reaching Home Coordinating Committee
- Related changes were made to the CT BOS Governance Charter & By-laws
- CT BOS Governance Charter



Monitoring Updates

- There are no BOS CoC projects being monitored this year, only DMHAS Rental Assistance Projects
- Projects for Assistance in Transition from Homelessness (PATH) will be monitored
- There is a new Emergency Response section in the Monitoring Guide



2023 HUD CoC Notice of Funding Opportunity (NOFO) Awards

2023 HUD CoC Awards – CT BOS Renewals

All renewals were funded

Total Renewals 97 Projects = \$46,180,433

- Permanent Supportive Housing (PSH) 70 Projects = \$33,224,136*
- Rapid Rehousing (RRH) 9 Projects = \$10,020,890*
- Transitional Housing (TH) 8 Projects = \$965,813
- Supportive Services Only 7 Projects = \$1,284,783
- Homeless Management Information System 2 Projects = \$268,631
- Joint TH-RRH 1 Project = \$416,180
- Planning 1 project=\$1,250,000



2023 HUD CoC Awards – CT BOS New Projects

All new project applications were fully funded and include new and expansion projects

Total New Grants 13 projects = \$4,057,409

- 7 PSH Projects = \$1,236,854
- 5 RRH Projects = \$2,297,174
- 1 DV Coordinated Entry Project = \$523,381





Special Notice of Funding Opportunity (SNOFO) BOS Award

SNOFO Award– Total and Unsheltered

- **Total Award: \$18,200,171 over 3 years**

Unsheltered Award: \$17,483,873

SSO Street Outreach: \$6,479,192 – 1 project; Grantee: DMHAS

- Sub-recipients: Journey Home, New London Homeless Hospitality Center, Liberty, CHD, and Columbus House

PSH: \$6,151,715 – 5 projects; Grantee: DMHAS

- Sub-recipients: Columbus House (2 grants), New Reach, CRT, SVDP Middletown

SSO Coordinated Entry - 1 project \$4,617,456; Grantee: DOH

- Subrecipients TBD

Planning Grant: \$235, 510 - 1 project; Grantee: DMHAS

- Subrecipients TBD





SNOFO Award – Rural (Litchfield County)

- **Rural PSH: \$716,298 – 1 project**
 - Grantee: DMHAS
 - Subrecipient: Housing Collective



Key Partners within the CoC

CT BOS CoC Steering Committee

**Alice Minervino, Co-Chair
CT DMHAS**

**John Merz, Co-Chair
ACT**

**Sonya Jelks, Co-Chair
CSH**

**Steve Dilella, Co-Chair
CT Dept of Housing**

CAN Representatives

**CT DSS
Cassandra Norfleet-Johnson**

**US Dept of Veterans Affairs
Kristina Dalao**

**CT Dept of Education
Louis Tallarita**

Community Representatives

**CT Housing Finance Agency
Terry Nash**

**CT Dept of Correction
Melissa Santiago**

**CT Dept of Children &
Families
Kim Somaroo-Rodriguez**

**CT Dept of Labor
Robert Bongiolatti**

**Partnership for Strong
Communities
Chelsea Ross**

**CCEH
Evonne Klein**

**CT Coalition Against DV
Meghan Scanlon**

Support Team – Housing Innovations

CT BOS CoC CAN Representatives

Northwest

Samantha Arruda
Nancy Cannavo

Middlesex/ Meriden/Wallingford

Manssour Hanne
Deanna Bencivengo

Greater Hartford

Amanda Gordon
Rebekah Lys

Central

Caitlin Rose
Vacant Position

Greater New Haven

Nikki Barnofski
Cathleen Meaden

Eastern

Fenty Lee
Kim Jakowski

CT BOS CoC Community Representatives

Melissa Dzierlatka

Natalie Mazzone

Teth Pickens

Angel Cotto

Diamond Lovett

Richard Coleman

Lisa Scott

Vacant
Youth
Community Rep

Additional Helpful Resources



Additional Resources

- CT BOS: www.ctbos.org
- BOS COVID-19 Resources: [COVID-19 Resources](#)
- Reaching Home: www.psychousing.org/reachinghome
- CCEH: www.cceh.org
- HUD CoC Info: www.hudexchange.info/programs/coc/
- HUD AAQ: <https://www.hudexchange.info/program-support/my-question/>
- Acronym Guide: [Acronym Guide](#)





OPPORTUNITIES TO LEARN MORE



- CT BOS Trainings: <http://www.ctbos.org/trainings/>
- CCEH Trainings: <https://cceh.org/events/>
- HMIS Trainings: <https://www.cthmis.com/events>
- DMHAS Trainings: <https://portal.ct.gov/-/media/DMHAS/Publications/SH-Training-Catalog.pdf?la=en>
- SSI/SSDI Outreach, Access and Recovery (SOAR) - training on-line: <http://soarworks.prainc.com/>
- CT Supportive Housing Quality Initiative <https://www.csh.org/about-csh/in-the-field/ct/ctquality/>
- CT Fair Housing Center: <https://www.ctfairhousing.org/trainings/>

Compliance - Local Requirements

Available at www.ctbos.org:

- CT BOS Policies: [BOS Policies](#)
- CT CAN Policies: Updates Coming Soon
- DMHAS CoC Rental Assistance Operations Guide: [DMHAS RA Guide](#)
- CT BOS YHDP Requirements: [YHDP requirements](#)
- [CT HMIS Policies](#)



Updated CT DOH Statewide RRH Operations Guide



- The Operations Guide was released in 2022, establishing policies and procedures for CT RRH projects funded by DOH, CT BOS and ODFC Continuums of Care.
- An updated version of the [CT DOH Statewide RRH Operations Guide](#) is now available on the [Resources page](#) of the CT BOS website.

Changes include:

- Updated Category 4 definition of homelessness to reflect changes enacted in the 2022 Reauthorization of the Violence Against Women Act (p. 121)
- Adjusted examples demonstrating estimation of monthly income in response to provider comment. Examples now omit references to converting weekly income to monthly income (p. 50)

CoC Monitoring Guide

- Includes criteria used during monitoring
- Cites regulations, notices, and policies
- Includes links to resources
- Available at:
<http://www.ctbos.org/resources>



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