PATH Monitoring

WHAT'S NEW IN 2023?

Lauren Pareti, Housing Innovations

dmhas

- Background

- What's New in 2023?

- Training Resources & Tools
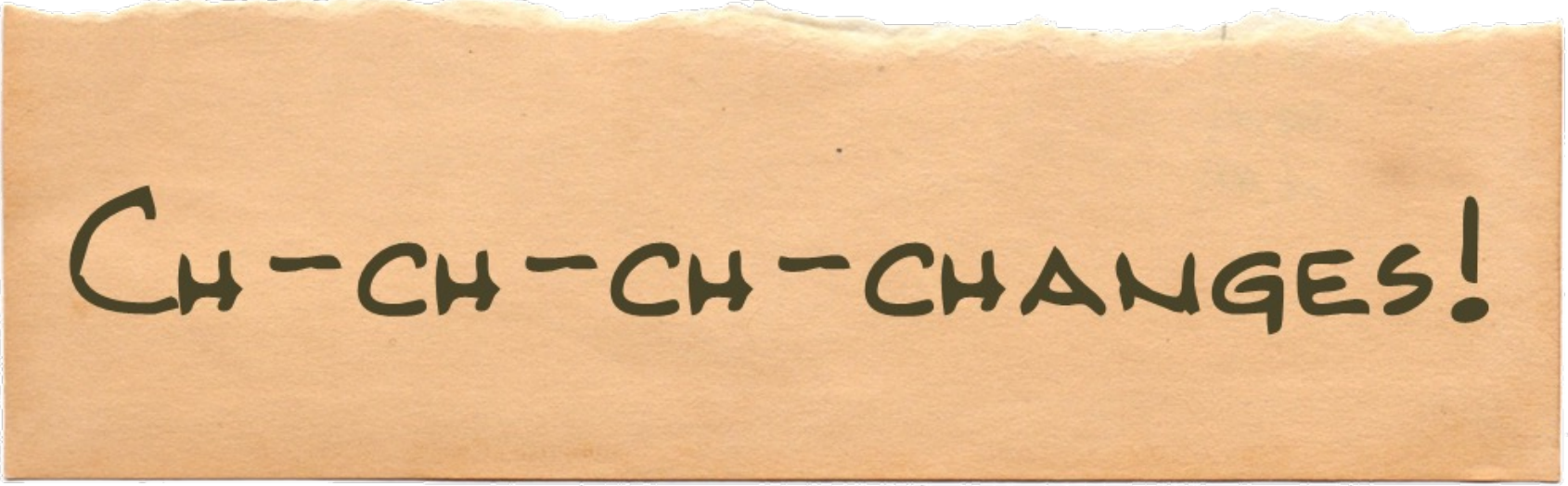
- Questions

Background

Partners

- SAMHSA requires DMHAS to monitor funded projects annually.

- Housing Innovations conducts monitoring on behalf of DMHAS

Monitoring Goals

- Help projects to understand and follow SAMHSA and DMHAS requirements

- Identify areas of need for training and technical assistance

Changes to Monitoring in 2023

Consumer Surveys

- Surveys will not be collected and analyzed.

- DMHAS requires projects to continue to survey participants.

- Can use PATH or DMHAS survey tool.

Eliminated Interviews

- Housing Innovations will not conduct interviews with an outreach worker or client.

- Entrance and Exit Conferences will continue.

Reduced Chart Reviews

Projects that enrolled at least the number of participants indicated in the IUP for the period 9/1/21-8/31/22:

- 3-4 charts reviewed

Projects that enrolled fewer participants than indicated in the IUP:

◦ 5-6 charts reviewed

Abbreviated Monitoring Guide for 2023

- Significant reduction in the number of standards monitored in 2023
  - Reduced from 48 to 22

- Other requirements still apply
  - See Full Monitoring Guide

2023 Monitoring Guide Sections

- ~~Visual Observation~~

- ~~Written Policies~~

- Administrative Requirements

- Eligibility Determinations

- Outreach & Engagement Services

- Housing Focused Case Management Services

- ~~Coordination with Community Partners~~

- ~~Emergency preparedness and response~~
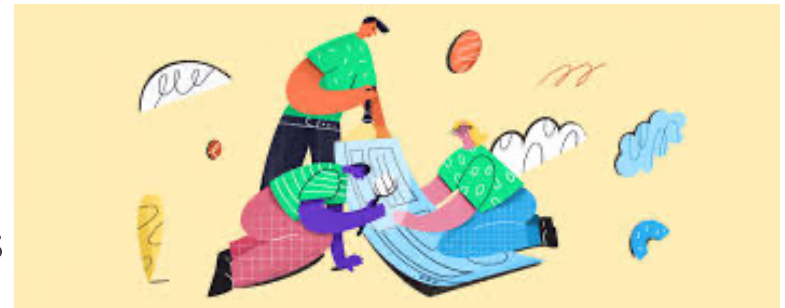
New - Onboarding Plan

Staff Onboarding. Does the project have a staff onboarding plan (see next slide for plan elements)? Was onboarding for staff who joined the PATH team conducted in a manner that is consistent with the onboarding plan?

Onboarding Plan Elements

o Warm hand-offs to participants

o Introductions to partners

o Safety & de-escalation

o Outreach standards, values, goals, outcomes

o Key Service Approaches– Assertive Engagement, Housing Focused
Case Management, etc.

o Client rights

o Outreach Plan, including orientation to canvassing locations

o HMIS access & training (other admin requirements if relevant)

o Documentation requirements

o Plan for ongoing training

Staff Onboarding Resources

- Orientation to PATH Outreach for New Staff (Slides, Recording)

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New- Canvassing Consistently with Outreach Plan

Does the project conduct canvassing in manner that is consistent with the outreach plan? *(based on self-report)*

New- Outreach Plan Coordination

Do providers in the CAN meet regularly to identify gaps, address systems issues arising for outreach teams, and update the outreach plan? *(based on self-report)*

New – Referrals from Outside of CAN

Is there a standardized process for organizations/individuals that do not participate in the CAN to make referrals for people living in unsheltered locations to receive outreach services and to determine which outreach project will initiate outreach services? *(based on self-report)*

New – Religious Non-discrimination

Faith-based organization – Religious non-discrimination. Do faith-based organizations have a written policy prohibiting any program that receives Federal funds from discriminating against program recipients on the basis of their religion, religious beliefs or the recipient's refusal to actively participate in a religious practice?

Roll-out of New Standards

- Reports will reflect where practices are inconsistent with requirements.

- No findings on new requirements.

New – Use of HMIS Services & Referrals (Best Practice Recommendation)

- Reports will note whether the Services & Referrals Screens in HMIS reflect that the project is generally using HMIS to record services delivered and referrals provided.

- Data feed into Annual Report & seem under-utilized.

- DMHAS welcomes feedback on these HMIS functions.

Tools

Modified Mini Screen

Required Documentation

Consumer Survey (English, Spanish)

Outreach Plan Template

Outreach Plan Sample

Assessment & Service Plan

Housing Target Tracking Tool

Outreach Training Resources

- Staff Onboarding (outreach workers & supervisors)
- Documenting Serious Mental Illness
- Housing Location & Stabilization
- Working with People with Mental Illness
- Assessment and Service Planning
- Working with People in Hotels
- Expectations in Housing
- Helping Program Participants to Understand Housing Options

Who can I contact with questions?

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