

**Coordinated Access Network
HUBs
&
Warming Center
2023 - 2024**

*CT - Balance of State Steering Committee
January 19, 2024*

Coordinated Access Network HUBs

CAN HUBs

- Launched in November 2023.
- A response to COVID-19 Pandemic Telework.
- Created walk-in locations in each CAN to increase access to CAN services.
- Protocols have been streamlined among CANs and are consistent.
- Intended to increase access for individuals and families unable to utilize the CAN's phone-based system.
- August – October 2023: Hubs have handled an average of 448 issues for families with dependent children each month, 920/month for individuals, and 103/month for youth.
- The most common reason across all household types is same-day appointments, though for families the reason "Reach Navigator" is slightly more (383 vs. 381) over the 3-month period.

HUB Locations

Please consult with your CAN Lead as the location & hours of each HUB are subject to change. Locations do cap the number of people that can be seen during the day, so best for people to go early. They may need to wait while staffing are assisting others.

CAN	Location	Dates / Times	Phone #
Central	Friendship Service Center 57 -61 Arch Street, New Britain	Monday – Friday 9AM – 4 PM	860- 544-6690
Eastern	Access Agency 231 Broad Street, Danielson	Monday – Friday 8:30AM -4:30PM	860-412-1660
	New London Homeless Hospitality Center 325 Huntington Street, New London, CT	Monday – Friday	860-580-6800

HUB Locations

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CAN	Location	Dates / Times	Phone #
Fairfield	Alpha Community Services 650 Park Ave., Bridgeport	Monday – Friday 9AM – 12 PM	203-572-5970
Greater Hartford	Mercy’s Friendship Center 118 Main Street, Hartford	Tuesday – Friday 9AM – 3PM	860-573-0984
Greater New Haven	Liberty Community Services 210 State Street, New Haven	Saturday 9AM – 2 PM	203-800-6325
	DESK 266 State Street, New Haven	Wednesday 1:30PM – 3PM	475-227-3009

HUB Locations

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CAN	Location	Dates / Times	Phone #
MMW	New Beginnings Shelter 43 Saint Casimir Drive, Meriden, CT	Monday – Friday 8:30AM – 2PM	203-598-4310
Northwest	The Gathering Place 21 Prospect St., Torrington OR Center for Renewal 43 Cole Street, Waterbury	Tuesday, Thursday 9AM – 10AM	203-916-9926
	Independence Center 21 Church Street, Waterbury	Wednesday 9AM – 10AM	203-916-9926

Warming Centers

2023 - 2024

Central CAN

Friendship Service Center

New Britain Warming Center - serving all populations (families with minor children, youth ages 18-24, individual men and women)

First Lutheran Church

77 Franklin Square, New Britain

860-894-0762

8pm-7am 7 days per week

Bristol Warming center

Bridge Community Church serving individual men and women

43 School St, Bristol Ct

860-426-4044 primary number

860-471-3900 secondary number

7pm-7am, 7 days week



Eastern CAN

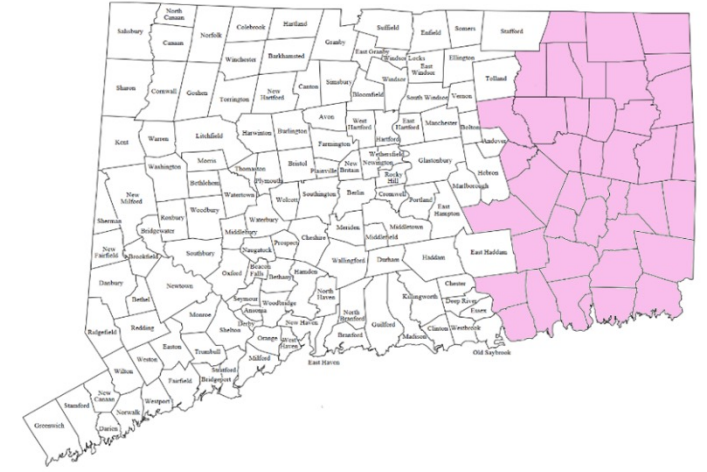
ECAN SE Individuals/Youth -

- NLHHC Warming Center located at 325 Huntington St. New London and CAN assessment will be completed by Hub diversion staff.
 - Warming Center will be open at 6PM for overnight stays.
 - For any emergencies/issues: 2-1-1 should contact NLHHC front desk at 860-439- 1573 and ask for a shelter supervisor.

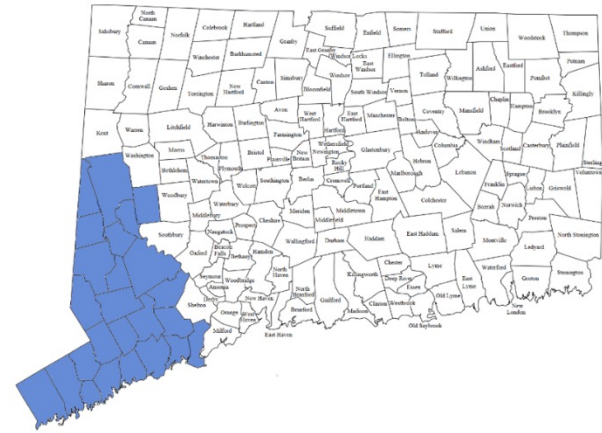
ECAN NE Individuals/Youth-

- **Access Agency** located at 254 Broad St. Danielson in church building behind St. Albans Church.
 - Warming Center nightly from 8PM-8AM; check in is from 8PM-10PM. Families may also access temporary warming space on emergency basis at the shelter.
- **Windham No Freeze** located at 433 Valley St. Willimantic. (860) 450-1346. Hours of operation for this overflow space is 10PM-8AM

ECAN Families: Triage space is arranged by the family Hub staff. If families present after hours, please contact the CAN Lead.



Fairfield County CAN



Norwalk/Westport

- After hours (6:30pm) and weekends, clients **all populations**- including families; may contact **(203) 866-1057**; ask to speak with Support Supervisor to Open Door Shelter, (4 Merritt St. Norwalk, CT 06854)
- or **Individuals** (Men or Women, Youth) Homes with Hope Shelter (45 Jessup Rd, Westport, CT 06880), **(203) 226-1661** ; If space is available, the client will be offered a space at either location. Please note: will only be servicing those coming from **the Greater Norwalk area.**

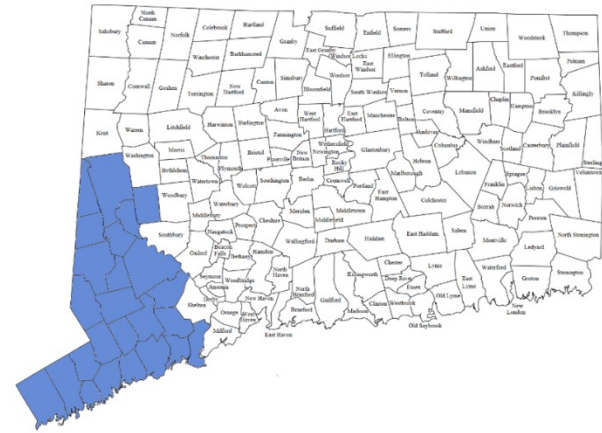
Bridgeport

- After hours (5:00pm) and weekends any **Individual** in need will contact Prospect House shelter **203-576-9041**. Shelter staff will triage to determine availability. Any shelter bed intakes must happen before 8pm. If Prospect House is unable to assist you can call South End Community Center (SECC) **203- 331- 0200 Ext. 3**
- For Families (Bridgeport Only)- Brooks Street (203) 367-5830

Fairfield County CAN

Stamford

- After Hours (5:00pm) and weekends, **Individual men** from FFC should contact Pacific House staff at this designated number, **203 348-2792**, before 9:30pm regarding availability.
- After Hours and weekends **Individual Women and Families (Fairfield County Only)** should contact Inspirica For Individual Women- **203-388-0170**; For Families **203-616-2756**

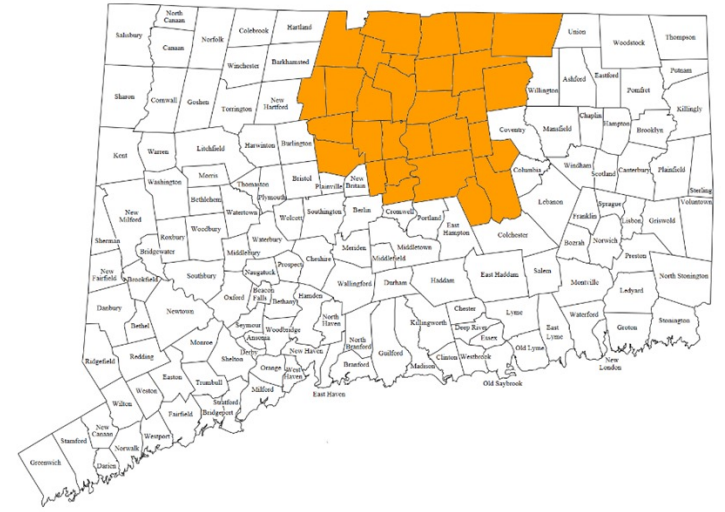


Danbury

APEX Community Care Home-30 West Street, Danbury CT

- Weekends, **Individual men & women and families** from **Greater Danbury area only** 2-1-1 Call Specialist contact **Shelter Monitor- 203-286-3152**, regarding availability.
- All clients must have a recent CAN enrollment.

Greater Hartford CAN



Families

Cornerstone triage- serving all population
(families with minor children, youth ages 18-
24 and individual men and women)

93 East main St, Vernon CT - 959-223-7344

4pm-8am, 7 days a week

Greater Hartford CAN

Individual Adults

Cornerstone Triage- serving all population

(families with minor children, youth ages 18-24 and individual men and women)

93 East main St, Vernon CT

4pm-8am, 7 days a week

959-223-7344

20 beds for individuals

5 youth beds

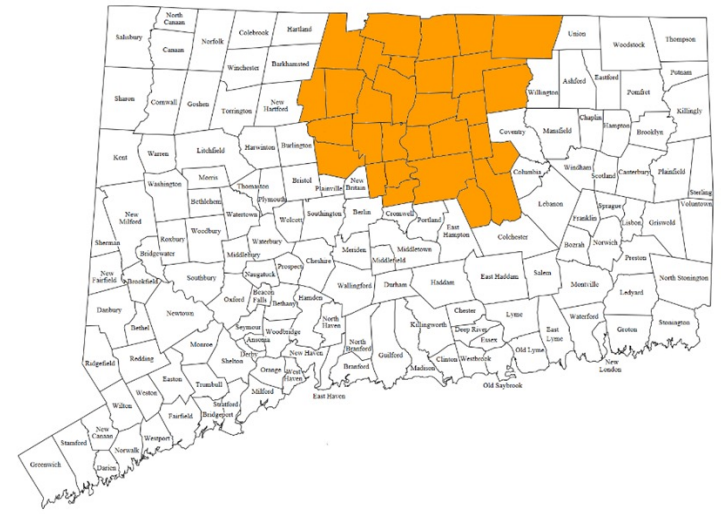
Center Church

60 Gold St., Downtown Hartford

Contact: TBA

12am-5:30am 7 days a week

Capacity- 50 chairs



Greater Hartford CAN

Individual Adults

The Hartford Warming Center- serving individual men and women

110 Washington Street, Hartford CT

860-500-0681

7pm-7am

Capacity- 45 cots

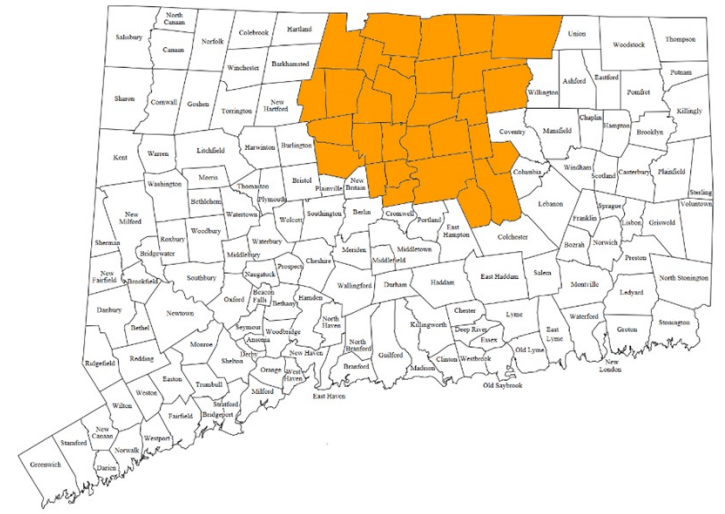
Enfield Safe Harbor

64 Pearl st, Enfield Ct

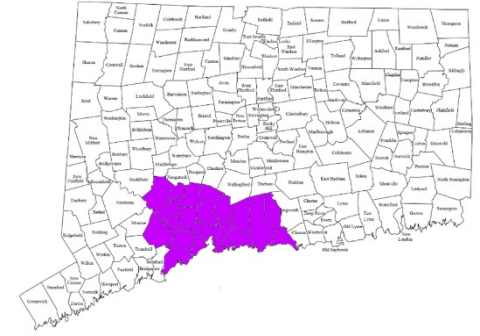
860-970-9065

7pm-7am , 7 days a week

Capacity- 30 cots



Greater New Haven CAN



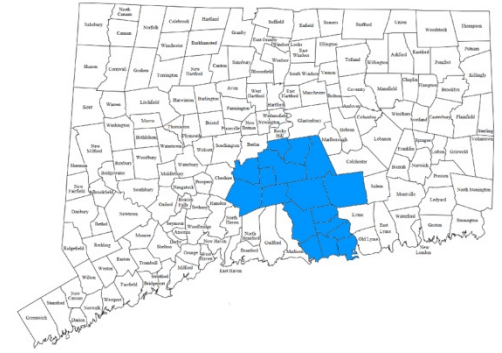
Provider	Dates of Operation	Hours of Operation	Address	Phone Number	Population Served	Details
180 CENTER	12/1/23 to 4/15/24	7 days a week 7:00PM to 7:00AM	438 East St. New Haven, CT	203-214-8336 (M,W, Th, F) (203)494-3642 (T, Th, Sun)	Individuals (18+)	Space is handicap accessible. It has chairs, mats, and blankets. Patrons cannot leave and return throughout the night. Lights out at 11PM and will not have new admissions after this time. Will have outside breaks between 7:00PM and 11:00PM. If symptomatic patrons will be asked to wear a mask.
BETH-EL CENTER	11/20/23 to 3/31/24	7 days a week 7:00PM to 7:00AM	90 New Haven Ave. Milford CT	203-876-0747	Individuals (18+)	Space has mats and sleeping bags. Intake is between 7PM and 8PM on a first come first serve basis, admission past this time we be by escort only. Only able to leave to the parking lot to smoke. Not able to leave the property and return. Snack served at 8PM and then breakfast served 6:30AM to 7:30AM. Pets are allowed. Handicap accessible.
TBD	1/2/24 to 3/15/24	7 days a week 7PM to 7AM	11 Pine St Hamden, CT	TBD	Individuals (18+)	The space will have tables and chairs but if someone would like to lay on the floor there is space to do so. Patrons will be accepted for admission starting at 7PM but once there they will not be able to leave and return. Donations of food and drinks will be available. Handicap accessible.

Greater New Haven CAN



SPOONER HOUSE	11/15/23 to 3/31/24	7 days a week 9:00PM to 6:30AM	30 Todd Road Shelton, CT	203-225-0453 x107	ALL Households	Valley only. No new admissions past 10:30PM, police escorts allowed past this time. Provide cots to each patron. Light food provided for dinner and breakfast as well as drinks. Shower access. Once you are in there is no leaving and returning. Handicap accessible. Capacity of 10.
UPON THIS ROCK	12/1/23 to 4/15/24	7 days a week 7:00PM to 7:00AM	130 Orchard Street New Haven, CT	203-387-1215	Individuals (18+)	Space has tables, chairs, and mats. Patrons cannot leave and return throughout the night. Will accept new admissions through 10:00pm, provider escorts allowed past this time. Light food and drinks will be available. Will be asked to wear a mask if symptomatic. Will only accept service animals.
VARICK MEMORIAL	12/1/23 to 4/15/24	7 days a week 7:00PM to 7:00AM	242 Dixwell Ave. New Haven, CT	203-645-7361	Individuals (18+)	Few steps to enter the building. Space has tables, chairs, and cots. Will accept new admissions throughout the night. Once there, unable to leave and return. There will be four scheduled outdoor breaks between 8:00PM and 12:00PM. Light food and drinks will be available. Masks required. Will only accept service animals.
YOUTH CONTINUUM	12/1/23 to 4/30/24	TBD	TBD	TBD	Youth (18-24)	TBD

Middlesex, Meriden, Wallingford CAN



New Beginnings Shelter

43 Saint Casimir Drive, Meriden CT

203.237.4020

8 beds available at 6 PM- 8:30 AM- first come first serve

2 additional beds- set aside for Meriden P.D.

Grace and Mercy Church

93 Main Street, Middletown, CT

7PM to 7 AM

Roughly 30 beds on a first come first serve basis.

New Opportunities and Women & Families Center

169 Colony Street, Meriden, CT

203-819-6542

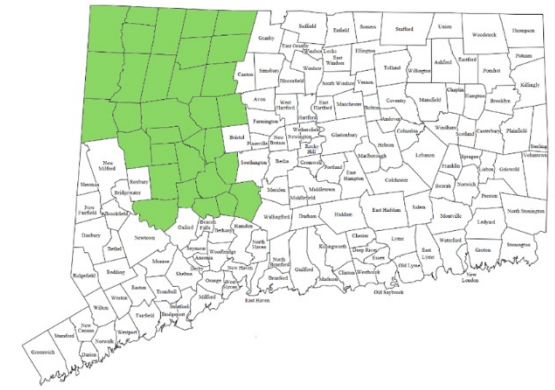
7PM to 7AM

Serving Individual Males and Females

Northwest CAN

Waterbury

- After hours and on weekends, clients may be referred directly to the St Vincent DePaul Shelter (114 Benedict St, Waterbury, CT 06706) for assistance. Clients can call St. Vincent DePaul directly **(203) 573-9018**.
- When SEVERE WEATHER PROTOCOL is activated by local and state government, clients should be directed to the Hospitality Center (690 E. Main St. Waterbury, 06702) for temporary severe weather sheltering.



Torrington/Litchfield Co.

342 Prospect Street, Torrington CT 06790

- During normal business hours CAN protocol in effect and individuals should be referred to speak with the CAN Navigator.
- After hours and on weekends clients may reach out to an Overflow Shelter Provider- **959-229-1371**. If referred to the Cold Weather site between the hours of 5-8:30pm, Guests should check-in at the Torrington Soup Kitchen, 220 Prospect St, Torrington, CT 06790.